

Veron Chen (LKKAUTO)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Thursday, 3 October 2024 11:32 AM
To: Veron Chen (LKKAUTO); Hueh Yin (LKK Auto); assignments; SUR; MT_Claim_SG
Subject: RE: OUR REF: 24/24/24/VC05/029946 Your Ref: GW7979B PRS

Lonpac External - General

Lonpac External - General

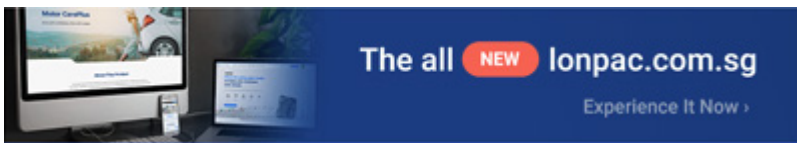
Dear Veron,

OUR REF: 24/24/24/VC05/029946

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 3 October 2024 11:27 am
To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: TBA Your Ref: GW7979B PRS

Lonpac External - General

Dear Eric,

Kindly provides us claim number

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Tuesday, 1 October 2024 4:22 PM
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OUR REF: TBA Your Ref: GW7979B PRS

Dear Eric,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,
Hueh Yin | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Tuesday, October 1, 2024 3:32 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: OUR REF: TBA Your Ref: GW7979B PRS

Lonpac External - General

Lonpac External - General

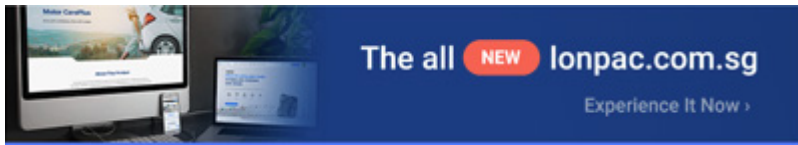
Dear Sir,

PRI email below FYNA.

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Anna Chong <anna.chong@advlawllc.com>

Sent: Tuesday, 1 October 2024 3:29 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; arthur@advlawllc.com; xinyi.yeo@advlawllc.com; onehub77@gmail.com; kimsiaauto@gmail.com

Subject: RE: OUR REF: TBA Your Ref: GW7979B PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email dated on 01 October 2024.

We would like to nominate **LKK Auto Consultants Pte Ltd**

Kindly assist in arranging the PRI with the following workshop at the soonest:

KIM SIA AUTO SERVICE

2 KAKI BUKIT AVE 2

#02-21 KAKI BUKIT AUTOHUB

SINGAPORE 417921

Contact Person: Adam (97637775)

Thank you.

Best Regards

Anna Chong

Main Office (Conveyancing Practice):

430 Lorong 6 Toa Payoh, #11-01 OrangeTee Building Singapore 319402
Tel: (65) 6323 5488 (5 lines) | Fax: (65) 6225 7738

Branch Office (Accident, Corporate & Litigation Practice):

Blk 500 Lorong 6 Toa Payoh, #04-36 Singapore 310500
Tel: (65) 6970 2614 | Fax: (65) 6970 2646



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From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Tuesday, 1 October 2024 1:57 pm

To: anna.chong@advlawllc.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: TBA Your Ref: GW7979B PRS

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

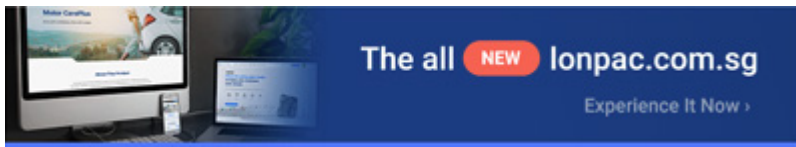
Please let us hear from you within the next 2 working days.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Anna Chong <anna.chong@advlawllc.com>
Sent: Tuesday, 1 October 2024 12:29 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: arthur@advlawllc.com; xinyi.yeo@advlawllc.com; onehub77@gmail.com; kimsiaauto@gmail.com
Subject: URGENT // PRS - Our Ref: GW7979B ; Your Ref: YN7628Z

Dear Sir / Madam,

RE: ACCIDENT INVOLVING GW7979B / YN7628Z ALONG 76 CEYLON ROAD, SINGAPORE ON 29/09/2024 @ 20:00 HRS

We are instructed by **CITRUS PARADISE** to notify you of a road traffic accident on **29/09/2024** at about **20:00 HRS** at **ALONG 76 CEYLON ROAD, SINGAPORE** involving our client's vehicle registration number **GW7979B** and vehicle registration number **YN7628Z** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, **please let us know within 2 working days of your receipt of this notice** whether you or your insurer would like to conduct a PRS of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle **GW7979B** is now at the following workshop:-

KIM SIA AUTO SERVICE
2 KAKI BUKIT AVE 2
#02-21 KAKI BUKIT AUTOHUB
SINGAPORE 417921
Contact Person: Adam (97637775)

Please let us have your list of Surveyors on an urgent basis.

Thank you.

Best Regards
Anna Chong



Advocates & Solicitors, Commissioner for Oaths, Notary Public
UEN/GST Reg no.: 201310208H

Main Office (Conveyancing Practice):

430 Lorong 6 Toa Payoh, #11-01 OrangeTee Building Singapore 319402
Tel: (65) 6323 5488 (5 lines) | Fax: (65) 6225 7738

Branch Office (Accident, Corporate & Litigation Practice):

Blk 500 Lorong 6 Toa Payoh, #04-36 Singapore 310500
Tel: (65) 6970 2614 | Fax: (65) 6970 2646

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