

Our Ref : SNP1934Z / TP#2652  
Your Ref : GBK5804H / CD/CTI24100030/Kpa3

**WITHOUT PREJUDICE**

Date : 20th January 2025

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNP1934Z & GBK5804H ON 27/09/2024  
ALONG PASIR RIS CENTRAL**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 15,507.26	
- Loss of Rental	S\$ 1,900.00	(\$190.00 X 10 Days)
- LTA / GIA Search Fee	S\$ 27.25	

**Grand Total** S\$ 17,434.51

If you have any enquiries, please contact our representative, Mr Joseph  
at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*



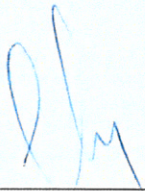
TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) Dingren Advisory Pte Ltd ('the third-party claimant') of  
(Address) 618 Serangoon Road #02-015 (218220) registered owner of  
(Vehicle Number) SNP1943Z hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SNP1943Z that was  
damaged pursuant to the accident which occurred on 27/09/2024 along PASIR RIS  
Central, Singapore involving vehicle number G8K5804H.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 28 day of 09 year 2024.



Signature of Vehicle Registered Owner  
Company's stamp (if applicable)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00091172300 Claim No : SHM24D205533/GBK5804H/C02/KHONGLH

Claimant : DINGREN ADVISORY PTE LTD

Amount : **S\$ 16,654.51**  
SINGAPORE DOLLARS SIXTEEN THOUSAND SIX HUNDRED FIFTY FOUR AND  
CENTS FIFTY ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNP1934Z

Insured Vehicle No. : GBK5804H

Date of Loss : 27/09/2024

Place of Accident : PASIR RIS CENTRAL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WOLV LOGISTICS PTE.LTD.

Driver Name : MOHAMMAD SHAHRUL BIN PAHRULANAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

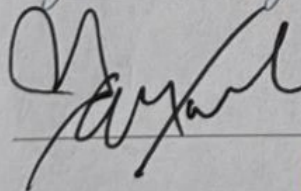
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del> /	S\$	15,507.26
(3) Loss of <del>Use</del> /Rental	S\$	1,120.00
(4) Loss of Earning	S\$	
(5) <del>CIN/Police Reports/</del> Investigation Results/Search Fees	S\$	27.25
(6) Medical Reports/Expenses	S\$	
(7) <del>Survey Fees/P.T. Fees/Towing</del>	S\$	
(8) Cost including Disbursement	S\$	
TOTAL . . . . . S\$		<b>16,654.51</b>

Claimant Name : Dingren Advisory Pte Ltd

NRIC No : 202242840 H

Signature :



Date :

04/10/25



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

## TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Tel: 63896116  
Fax: 62221033

INV NO. : 322303658  
INVOICE DATE : 16/01/2025  
REF : TP#2652  
VEH NO. : SNP1934Z  
MAKE : TOYOTA  
CAR MODEL : ALPHARD HYBRID  
CURRENT MILEAGE:  
ADVISOR : NG WEI HAO, JONATHAN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR BOOT	1	PCS	SR	2,100.00	2,100.00
RR WINDSCREEN MOULDING	1	PCS	SR	127.50	127.50
RR BOOTLID EMBLEM (HEV)	1	PCS	SR	75.75	75.75
RR BOOT LID INNER TRIM BOARD	1	PCS	SR	1,162.50	1,162.50
RR BOOTLID LOCK ASSY	1	PCS	SR	831.00	831.00
RR BOOTLID ELECTRIC STRUT - LH & RH	1	PCS	SR	2,100.00	2,100.00
RR BOOTLID SENSOR ASSY - LH & RH	1	PCS	SR	1,830.00	1,830.00
RR WEATHERSTRIP	1	PCS	SR	360.75	360.75
RR BUMPER	1	PCS	SR	649.50	649.50
REAR BUMPER ULTRASONIC SENSOR - CTR LH & RH	1	PCS	SR	315.08	315.08
RR END PANEL	1	PCS	SR	1,065.00	1,065.00
RR END PANEL BTM TRIM PANEL	1	PCS	SR	155.25	155.25
RR BOOTLID SUBWOOFER	1	PCS	SR	1,614.53	1,614.52
RR WINDSCREEN SEALANT	1	PCS	SR	40.00	40.00
RR BUMPER LOWER CHROME STRIPS - 1 SET	1	PCS	SR	180.00	180.00
LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST , REFIX RR AFFECTED AREAS	1	JOB	SR	600.00	600.00
TO PERFORM WIRING CHECKS ON ELECTRICAL SYSTEMS	1	JOB	SR	20.00	20.00
LABOUR CHARGES TO REMOVE, PUTTY, REPAIR, SAND & RESPRAY AFFECTED AREAS	1	JOB	SR	660.00	660.00
LABOUR CHARGES TO REMOVE, REPLACE & REFIX BUMPER SENSORS	1	JOB	SR	30.00	30.00
LABOUR CHARGES TO REMOVE, REPLACE & REINSTALL BOOTLID INNER MECHANISM	1	JOB	SR	30.00	30.00
TO PERFORM ADAS CHECKS, CALIBRATION & PROGRAMMING	1	JOB	SR	180.00	180.00
LABOUR CHARGES TO REMOVE, REFIX & REPLACE RR WINDSCREEN	1	JOB	SR	100.00	100.00

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

## TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Tel: 63896116  
Fax: 62221033

INV NO. : 322303658  
INVOICE DATE : 16/01/2025  
REF : TP#2652  
VEH NO. : SNP1934Z  
MAKE : TOYOTA  
CAR MODEL : ALPHARD HYBRID  
CURRENT MILEAGE:  
ADVISOR : NG WEI HAO, JONATHAN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 27/09/2024 @ 12:55HRS  
CLAIMANT: DINGREN ADVISORY PTE LTD / CHOW YUE LIANG (ZHOU YUE LIANG)  
TP VEHICLE: GBK5804H

Singapore Dollars: Fifteen Thousand Five Hundred Seven And Cent Twenty-Six Only

SUB TOTAL	SGD	14,226.85
GST 9.00%	SGD	1,280.41
TOTAL	SGD	15,507.26
OUTSTANDING	SGD	15,507.26

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR
	14,226.85

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

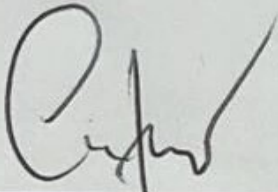


# SCHEDULE 4

## CONSENT FORM

To: Dingren Advisory Pte. Ltd.

1. I am the Driver of Vehicle Registration No.: SNP 19342
2. I acknowledge that in my use of the Vehicle, the Company may need to disclose or share my Personal Data with third parties for the Purpose.
3. I hereby give my consent to:
  - a. the collection, use and disclosure of my Personal Data by the Company for the Purpose; and
  - b. the disclosure of my personal data by the Company to third parties in order to comply with any legal obligations or industry requirements. This includes disclosure to legal, regulatory governmental, tax and law enforcement authorities.
4. I agree that the Company will not be liable for any damages arising from such disclosure.
5. The Company's collection, use and disclosure of Personal Data in connection with the Agreement shall be governed by the Personal Data Protection Act 2012.



Name: CHOW YUE LIANG  
NRIC No.: S7112941A  
Date: 25 Jan 2024

### Definitions:

"Driver" means an Authorised Driver or Named Driver of the Vehicle.

"Personal Data" refers to any data, whether true or not, about an individual who can be identified from that data; or (b) from that data and other information to which we have or are likely to have access, including data in our records as may be updated from time to time.

"Purpose" include:

- a. all matters and arrangements in relation to the policies of insurance of the Vehicle, including not limited to the procurement of insurance coverage;
- b. the reporting of any accident involving the Vehicle and/or the Driver, the submission of insurance claims;
- c. providing promotions, services and benefits to you, including advertisements, loyalty and reward programmes; organising marketing and promotional events or marketing our services to you; sending you details of promotions, services, special offers and rewards, either to our customers generally, or which we have identified may be of interest to you.



BETWEEN

**DINGREN ADVISORY PTE. LTD.** (UEN: 202242840H), a company incorporated in Singapore and having its registered office at 987 Serangoon Road, Singapore 328147 (the "Company");

AND

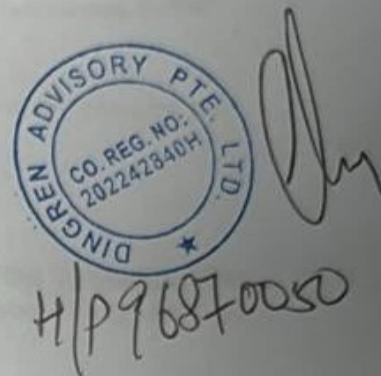
Name: CHOW YUE LIANG

NRIC No. / Company Registration No.: 87112941A

Registered Address: BLK 526B PASIR RIS ST 51

(the "Hirer") #10-521 S'PORE (512526)

SNP 1934Z



IT IS HEREBY AGREED THAT:

### 1. TERMS OF RENTAL

The Company shall provide the Vehicle to the Hirer, and the Hirer shall rent the Vehicle from the Company in accordance with the terms and conditions of this Agreement, which is deemed to include all the schedules and annexes.

The Vehicle, particulars of which are described in Schedule 2, is rented to the Hirer subject to the terms of this Agreement and the Terms and Conditions (as set out in Schedule 1) ("Rental").

### 2. TERM

2.1 The Rental shall be for a term of thirty six (36) months commencing on 25 Jan 2024 and ending on 25 Jan 2027 ("Term").

2.2 At the request of the Hirer, the Company may in its sole and absolute discretion renew grant to the Hirer an extension of the Rental for a further term of One ( ) months from the date of expiry of this Rental at a rate to be agreed based on the prevailing market rate but otherwise containing the like conditions as are herein contained with the exception of this option for renewal.

### 3. SCOPE

The Hirer shall have no rights, title and/or interest to the Vehicle and nothing herein shall be construed to express or imply any obligation on the Company's part at any time to transfer ownership thereof to the Hirer. The Hirer shall further keep the Vehicle free from distress, execution or any other enforcement or legal proceedings.

### 4. RENTAL AND DEPOSIT

As set out in Schedule 2.

**PARTICULARS OF VEHICLE AND RENTAL**

1. Details of Vehicle

Registration Number  
Vehicle Model

: SNP 1934Z  
: ALPHARD HYBRID STANDARD (Auto)

2. Rent

Rent payable is as computed below  
Base Rent

Total Rent

\$190 1/2

per day  
per day  
per day  
per day  
per day  
per day

3. Security Deposit

The Hirer shall pay to the Company a Deposit of **S\$3,000.00** upon the execution of the Agreement.

4. Insurance Excess \$2,000 / \$1,500

[To be supplemented after the insurance policy has been obtained]

5. Authorised Driver / Named Driver

The particulars of the Authorised Driver and Named Driver are as listed below:

Name	:	Name	:
Address	:	Address	:
NRIC / Passport No.	:	NRIC / Passport No.	:
Driving Licence No.	:	Driving Licence No.	:
Date of Birth	:	Date of Birth	:
Nationality	:	Nationality	:
Contact No.	:	Contact No.	:





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Sep 2024 / 16:20:26

Receipt Date/Time : 27 Sep 2024 / 16:20:20

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-240927-003567

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBK5804H As at 27 Sep 2024/12:55:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBK5804H			
	Enquiry Fee	25.00	2.25	27.25
	20240927161853699359			
	<b>Sub-Total</b>	25.00	2.25	27.25
	<b>Total Before Rounding</b>	25.00	2.25	27.25
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			27.25
Paid By				
	DICNV20240927161855114330	SGQR(PayNow)		27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 5 December 2024 9:20 AM  
**To:** kennykubpom99@gmail.com; mohammad.shahrul@live.com  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING GBK5804H(CHINA TAIPING) AND SNP1934Z ALONG/AT PASIR RIS CENTRAL ON 27/09/2024

**WOLV LOGISTICS PTE. LTD.** [By Email Only]  
DRIVER: MOHAMMAD SHAHRUL BIN PAHRULANAM

Dear Sir/Madam,

**You Ref: GBK5804H**  
**Our Ref: CD/CTI24100030/Kpa3**  
**ACCIDENT INVOLVING GBK5804H(CHINA TAIPING) AND SNP1934Z ALONG/AT PASIR RIS CENTRAL ON 27/09/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SNP1934Z against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAuto)

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**From:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Sent:** Wednesday, June 25, 2025 5:15 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: [SEEK MANDATE] - OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

[Internal]

Dear Hsiao Tong,

Please proceed to negotiate as revised.

	Our Last Offer	TP propose	To Revise Offer
1. Cost of Repair (with GST)	\$ 15,507.26 (\$14,226.85 + 9%GST)	\$ 15,507.26	\$ 15,507.26
2. Loss of Rental	\$ 1,050.00 (7days x \$150.00)	\$ 1,520.00 (8days x \$190.00)	\$ \$1,120.00 - \$1,190.00 (7days x \$160.00 - \$170.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 16,584.51</b>	<b>\$ 17,054.51</b>	<b>\$ 16,654.51 - \$ 16,724.51</b>

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Lynn Khong (CTPIS)  
**Sent:** Thursday, 19 June 2025 6:27 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] - OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

Dear Hsiao Tong,

We are pending mandate.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 16 June 2025 8:59 am  
**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Subject:** RE: [SEEK MANDATE] - OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

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[Internal]

Dear Lynn,

We refer to our email dated 02/05/2025.

Please advise further mandate/ instruction, Thanks.

Best Regards,

**Hsiao Tong, Chew** | Team Lead



Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, May 2, 2025 1:26 PM  
**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [SEEK MANDATE] - OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

Dear Lynn,

For Loss of Rental, third party rejected our offer and insist to claim for \$190/day as per their rental agreement. Please advise if we may consider revising offer at \$170/day. Total revise mandate amount at **\$16,724.51(all-in).**

The summary of claim is as follows: -

	<b>Our Last Offer</b>	<b>TP propose</b>	<b>To Revise Offer</b>
1. Cost of Repair (with GST)	\$ 15,507.26 (\$14,226.85 + 9%GST)	\$ 15,507.26	\$ 15,507.26
2. Loss of Rental	\$ 1,050.00 (7days x \$150.00)	\$ 1,520.00 (8days x \$190.00)	\$ 1,190.00 (7days x \$170.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 16,584.51</b>	<b>\$ 17,054.51</b>	<b>\$ 16,724.51</b>

Please review and advise further mandate. Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Sent:** Wednesday, February 5, 2025 9:40 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [SEEK MANDATE] - OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

[Internal]

Dear Hsiao Tong,

Proceed to negotiate as follows: -

	Amount Revised
1. Cost of Repair (with GST)	\$ 14,000.00 - \$ 15,507.26 (\$14,226.85 + 9%GST)
2. Loss of Rental	\$ 840.00 - \$ 1,050.00 (7days x \$120.00 - \$150.00)
3. LTA/GIA Search Fee	\$ 27.25
<b>Total</b>	<b><u>\$ 14,867.25 - \$ 16,584.51</u></b>

Surveyor recommended 5days for repair + 1PRS + 1Sunday = 7DAYS.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**May the year of Snake bring you success, good health, and prosperity!**





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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 31 January 2025 2:32 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Your ref: **SNM24D205533/GBK5804H/C02/KHONGLH**

LKK ref : CD/CTI24100030/Kpa3(N)

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBK5804H(CHINA TAIPING) AND SNP1934Z(TP) ON 27/09/2024**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer "OPTIMA WERKZ PTE LTD" at **\$16,584.51(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 22,751.84	\$ 15,507.26 (\$14,226.85 + 9%GST)
2. Loss of Rental (10days x \$190.00)	\$ 1,900.00	\$ 1,050.00 (7days x \$150.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 24,679.09</b>	<b><u>\$ 16,584.51</u></b>

Surveyor recommended 5days for repair + 1PRS + 1Sunday = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 31/01/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Wishing You a Prosperous & Joyful Chinese New Year 2025!**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Wednesday, 4 December 2024 9:13 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

[Internal]

**'WITHOUT PREJUDICE'**

Dear Mei Kwan,

Please find parties accident reports attached.

Password: DOA in format of ddmmyy

Thanks

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Lynn Khong (CTPIS)  
**Sent:** Monday, 2 December 2024 10:30 am  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

**'WITHOUT PREJUDICE'**

Dear Mei Kwan,

Our driver has not reported.

We had sent the traffic police form on 29/10/2024 and will be sending the final reminder today.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG



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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 28 November 2024 4:22 pm

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP  
DIRECT SETTLEMENT

[Internal]

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[Internal]

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 25 November 2024 4:17 PM

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP  
DIRECT SETTLEMENT

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Thursday, 14 November 2024 10:18 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Driver still not reported.

We had sent the traffic police form on 29/10/2024 but has not receive a reply yet.  
Please request later.

Thank you

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 12 November 2024 4:49 pm

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP  
DIRECT SETTLEMENT

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[Internal]

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 8 November 2024 1:23 PM

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP  
DIRECT SETTLEMENT

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)



**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 4 November 2024 11:08 AM

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 30 October 2024 2:00 PM

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Sent:** Thursday, 17 October 2024 5:08 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP  
DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Our driver non reporting.  
Our reminder letter will be posted on 18/10/2024.

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 17 October 2024 4:02 pm  
**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP  
DIRECT SETTLEMENT

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[Internal]

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 15 October 2024 3:43 PM

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Wednesday, 9 October 2024 5:57 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,



Our driver non reporting.

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 8 October 2024 10:47 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir / Madam,

Please see attached TP video footage and accident photo.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 7 October 2024 4:10 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 2 October 2024 10:45 AM

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** OUR REF: SNM24D205533/GBK5804H/C02/KHONGLH & YOUR REF. CD/CTI24100030/Kpa3, SNP1934Z, TPP DIRECT SETTLEMENT

[Internal]

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Lynn,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S SNP1934Z** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, October 1, 2024 5:57 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBK5804H (OI : CTI - TBA) and SNP1934Z (TP : LKK REF - CD/CTI24100030/Kpa3) on 27.09.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNP 1934Z at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,  
**Mei Kwan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)  
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