

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 27 June 2024 5:41 PM  
**To:** Lim Gan Koon (Chris)  
**Cc:** Admin A; Daphne Lee (LKK Auto)  
**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SNF3833X & SHC2302E ON 20/6/2024 \*\*\* LKK  
REF: CD/FCI24060191/Rma3  
**Attachments:** Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Daphne.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Monday, June 24, 2024 1:36 PM

**To:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SNF3833X & SHC2302E ON 20/6/2024 \*\*\* LKK REF:  
CD/FCI24060191/Rma3

Hi Chris,

TP video - <https://app.mbf.me/d9608d29>.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Sent:** Monday, June 24, 2024 1:25 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SNF3833X & SHC2302E ON 20/6/2024 \*\*\* LKK REF: CD/FCI24060191/Rma3

Dear Mei Kwan,

As per requested, pls see attachment.

Thank you.

Chris Lim

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, June 24, 2024 12:08 PM

**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SNF3833X & SHC2302E ON 20/6/2024 \*\*\* LKK REF: CD/FCI24060191/Rma3

Hi Chris,

Please email us insured's GIA report.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Monday, June 24, 2024 10:12 AM

**To:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SNF3833X & SHC2302E ON 20/6/2024

Dear Harminder,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Sent:** Friday, June 21, 2024 4:29 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; Tang Shu Shi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Pearlyn.cheong@vw.com.sg; Wong Meiy (VGS - SG/Singapore <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Ong Michelle (VGS - SG/Singapore <[michelle.ong@vw.com.sg](mailto:michelle.ong@vw.com.sg)>; Wong Jihang (VGS - SG/Singapore <[jihang.wong@vw.com.sg](mailto:jihang.wong@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>

**Subject:** FW: REQUEST DIRECT SETTLEMENT FOR SNF3833X & SHC2302E ON 20/6/2024

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,  
Harminder Kaur  
Motor Claims

**MS First Capital Insurance Ltd**  
**16 Raffles Quay**  
**#42-01 Hong Leong Building**  
**Singapore 048581**

**TEL : 6359 1800 | FAX : 6223 0541 |**  
**Website <http://www.msfirstcapital.com.sg>**  
**A Member of  Insurance Group**

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**From:** Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>

**Sent:** Thursday, June 20, 2024 5:08 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Ong Michelle (VGS - SG/Singapore) <[michelle.ong@vw.com.sg](mailto:michelle.ong@vw.com.sg)>; Wong Jihang (VGS - SG/Singapore) <[jihang.wong@vw.com.sg](mailto:jihang.wong@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>

**Subject:** REQUEST DIRECT SETTLEMENT FOR SNF3833X & SHC2302E ON 20/6/2024

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi  
Insurance Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7217  
Mobile: +65 9386 7833  
Main Line : +65 6305 7299  
Main Fax: +65 6474 364  
Email: [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)  
<https://www.volkswagen.com.sg/>



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**From:** Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>

**Sent:** Thursday, June 20, 2024 5:00 PM

**To:** Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>

**Subject:** Scan Image

Internal