

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Wednesday, February 26, 2025 4:17 PM
To: Emily Tan Su Min
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Our Ref : D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T *** LKK REF: CD/FCI24100012/Rua3

Dear Emily,

Content noted.

We will expedite the matter and submit WP report asap.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>
Sent: Wednesday, February 26, 2025 11:15 AM
To: Yan (LKK Auto) <yan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: Our Ref : D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T ***
LKK REF: CD/FCI24100012/Rua3

Dear Yan

We have received LOD since 23/01/2025, please let us know if the SR will be ready soon thank you.

Thank you.

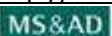
EMILY TAN

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

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From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Thursday, 20 February 2025 5:41 pm

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Our Ref : D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T ***
LKK REF: CD/FCI24100012/Rua3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Emily,

We are in the midst of preparing report. Will expedite on this matter.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Sent: Tuesday, February 18, 2025 4:06 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Our Ref : D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T ***
LKK REF: CD/FCI24100012/Rua3

Dear Yan

Please revert Survey Report.

Thank you.

EMILY TAN

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 22 November 2024 3:16 pm

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T ***
LKK REF: CD/FCI24100012/Rua3

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Hi Emily,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 1 October 2024 12:38 PM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Subject: RE: Our Ref : D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T

Dear Harminder,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Tuesday, October 1, 2024 12:08 PM

To: assignments <assignments@lkkauto.com>

Cc: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>; coco.lu@cyclecarriage.com.sg; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: FW: Our Ref : D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |

Website <http://www.msfirstcapital.com.sg>

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Tuesday, October 1, 2024 9:55 AM

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T

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Dear Emily,

Please find attached documents for your perusal.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Fleet Safety <fleetsafety@cdgtaxi.com.sg>

Sent: Tuesday, October 1, 2024 8:53 AM

To: ctpl@msfirstcapital.com.sg

Cc: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T

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Dear FCI Claims Team

Please assist with the email below.

Thank you.

Regards,

Carol Chen

Safety & Insurance (Fleet)
Hotline Contact No: 6550 8768
ComfortDelGro

#ComfortUnited, Together We Can Overcome

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Monday, September 30, 2024 6:57 PM

To: SBST Claims Control <claimscontrol@sbstransit.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: THIRD PARTY CLAIM - CDG REF: SHA1353A / CCS REF: SNR516T

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Dear Comfort Delgro,

Please find attached documents for your perusal.

Kindly advise Liability Clearance and surveyor assignment.

Thanks & Regards,

Lim Teng Keat

Customer Service Advisor

Claim Division Operation Body & Paint Centre

209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

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