Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Friday, 22 November 2024 3:16 PM

To: Emily Tan Su Min

Cc: Yan (LKK Auto); Admin A

Subject: RE: Our Ref : D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 ||

CCS REF: SNR516T *** LKK REF: CD/FCI24100012/Rua3

Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Hi Emily,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com> Sent: Tuesday, 1 October 2024 12:38 PM

To: Harminder Kaur < Harminder@msfirstcapital.com.sg>; assignments < assignments@lkkauto.com>; Admin A < admin-

a@lkkauto.com>

Cc: Emily Tan Su Min < Emily Tan@msfirstcapital.com.sg>

Subject: RE: Our Ref: D24008625MFCT // FW: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T

Dear Harminder,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur < Harminder@msfirstcapital.com.sg>

Sent: Tuesday, October 1, 2024 12:08 PM **To:** assignments assignments@lkkauto.com

Cc: Emily Tan Su Min < EmilyTan@msfirstcapital.com.sg>; coco.lu@cyclecarriage.com.sg; Vikneswaran Naidu Ayavoo < vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit < kevin.leong@cyclecarriage.com.sg>

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg
A Member of MS&AD Insurance Group

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From: Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg>

Sent: Tuesday, October 1, 2024 9:55 AM

To: Emily Tan Su Min < Emily Tan@msfirstcapital.com.sg>

Cc: Coco Lu Ting < coco.lu@cyclecarriage.com.sg >; Vikneswaran Naidu Ayavoo

< wikneswarannaidu.ayavoo@cyclecarriage.com.sg >; Kevin Leong Wai Kit < kevin.leong@cyclecarriage.com.sg >

Subject: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T

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Dear Emily,

Please find attached documents for your perusal.

Thanks & Regards,

Lim Teng Keat **Customer Service Advisor** Claim Division Operation Body & Paint Centre 209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 Tel: +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Fleet Safety <fleetsafety@cdgtaxi.com.sg>

Sent: Tuesday, October 1, 2024 8:53 AM

To: ctpl@msfirstcapital.com.sg

Cc: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran

Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit

<kevin.leong@cyclecarriage.com.sg>

Subject: CDG REF: CT24090528 - SHA1353A on 29/09/24 || CCS REF: SNR516T

This email was sent from outside of your organisation

Dear FCI Claims Team

Please assist with the email below.

Thank you.

Regards,

Carol Chen

Safety & Insurance (Fleet) Hotline Contact No: 6550 8768

ComfortDelGro

#ComfortUnited, Together We Can Overcome

From: Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg>

Sent: Monday, September 30, 2024 6:57 PM

To: SBST Claims Control < claimscontrol@sbstransit.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: THIRD PARTY CLAIM - CDG REF: SHA1353A / CCS REF: SNR516T

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Dear Comfort Delgro,

Please find attached documents for your perusal.

Kindly advise Liability Clerance and surveyor assignment.

Thanks & Regards,

Lim Teng Keat

Customer Service Advisor

Claim Division Operation Body & Paint Centre

209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

Tel: +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg



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