

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 3525 Y**
Your Ref : **SHD 2199 G**

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 20.06.2024 @ 0100 hrs along Queen Street x Rochor Road (XZ-Junc) involving vehicles SHC 3525 Y, SHD 2199 G and LTA Railings

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Lump Sum (With GST)	\$ 12,971.00
2. Loss of Income for 20 Days x \$80/ per day	\$ 1,600.00
3. Loss of Rental for 20 Days x \$115.95/ per day (With GST)	\$ 2,319.00
4. Towing Fee	\$ 80.00
TOTAL	\$ 16,970.00

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_its@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 9% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 20.06.2024 @ 0100 hrs along Queen Street x Rochor Road (XZ-Junc) involving vehicles SHC 3525 Y, SHD 2199 G and LTA Railings

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 3525 Y** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHC 3525 Y**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 27 day of 12 (month) 2024 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R



Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document!

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0007283
Claimant Ref: SHC3525Y

We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 14,300.00 (Global Sum) (repair cost), S\$ _____ (loss of use/rental), S\$ _____ (search fee), vehicle no. SHC3525Y that was damaged pursuant to the accident which occurred on 20/06/2024 (date) at ROCHOR RD (location) involving vehicle no. SHD2199G (insured vehicle). This is pursuant to the inspection conducted on 21/06/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC3525Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC3525Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 14,300.00 to BIFROST AUTO PTE LTD.

Dated this 27 day of 12 20 24.

CLAIMANT:

Signature:

Signed by "the workshop"

Name:

BIFROST AUTO PTE LTD

NRIC:

201929175W

Address:

6001 Beach Road #22-01

Golden Mile Tower Singapore 199589

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



ABT

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.LT.2412006
Inv. Date : 30-12-2024
Ref : 20.06.2024
Terms : 30 Days
Veh. No. : SHC 3525 Y
Make & Model : Toyota / Prius
2019 / CTPL

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$11,900.00	\$11,900.00	\$1,071.00

Subtotal for invoice : S\$11,900.00
GST (9.0%) : S\$1,071.00
Total : S\$12,971.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT24060327

Date: 10 July 2024



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	20/06/2024 @ 01:00 hrs
ALONG	QUEEN ST TOWARDS ROCHOR RD
INVOLVING	SHD2199G, RAILINGS, BARRIER/EXIT STATION/RAILINGS/CRUSH BARRIER

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3525Y** (the "Taxi"). The Taxi was hired to **TAN TECK LENG IC NO SXXXX501J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.

30559 5114.

[illegible]



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SINGAPORE
AWARD WINNER
- 2022 -

高 GAO
Express Towing Services

You Call, We Tow - Fast . Secured . Reliable



bizSAFE₃

Car Reviced : _____
Arrival : _____
Complete : _____

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. **2445603**

Date: 20/06/2024

寶號

Messrs: Birrost Auto PL

車號

Vehicle No: SHC 35254

車型

Model No: PRIMS

時間(日/夜)

Time (day/night): _____

Contact No: _____

由

Location: Queen Street

到

To: Jalang Comfort

Cash \$:

80.00/kc

其他

Others: _____

經手人

Authorised By: _____

Tow Truck

Driver Name: ##

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	24 Jun 2024 09:51	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303 821R.	[A] HOW MEI KWAN	
2	24 Jun 2024 09:51	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN	
3	24 Jun 2024 09:51	Clm Created	Reg No: SHC3525Y. Acct Date: 2024/06/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: BIFROST AUTO PTE LTD - LOYANG (HQ)	[A] HOW MEI KWAN	
4	24 Jun 2024 09:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
5	24 Jun 2024 09:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/03	[A] HOW MEI KWAN	
6	24 Jun 2024 09:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN	
7	24 Jun 2024 09:52	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
8	24 Jun 2024 09:52	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN	
9	25 Jun 2024 16:17	Clm Dtl Modified	Insured Name: -> PRIME CAR RENTAL & TAXI SERVICES PTE LTD. Insured ID: -> 1996 06293Z.	[A] HOW MEI KWAN	
10	23 Sep 2024 15:47	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remark: BOLA NIL applicable. OID beat red light hit onto TP while making right turn with green light.	[A] Daphne Lee Mooi Ngiuk	
11	23 Sep 2024 16:03	Clm Registration Modified	Acct Time:00:00:00->01:00:00.	[I] Sherini Pillai	
12	23 Sep 2024 16:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/03	[I] Sherini Pillai	
13	23 Sep 2024 16:03	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai	
14	04 Dec 2024 14:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
15	04 Dec 2024 14:52	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN	
16	04 Dec 2024 14:52	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/05.	[A] JOANNE LEE KHANG MIN	
17	04 Dec 2024 14:52	Clm Details Notified		[A] JOANNE LEE KHANG MIN	
18	18 Dec 2024 12:39	Adj Mandate Request	Cur.Reg:15078.35:PODS Liability: 100% *Quantum: \$15,078.35. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk	
19	18 Dec 2024 14:23	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/07/03. Mandate Remarks: To excl LOI as it has been settled under TPI claim	[I] Sherini Pillai	
20	18 Dec 2024 14:23	Adj Mandate Set	Approved:14558.35:To excl LOI as it has been settled under TPI claim	[I] Sherini Pillai	
21	19 Dec 2024 15:20	Adj Mandate Request	Cur.Reg:15078.35:Hi Sherini, TP repairer request for a copy of lawyer LOD settlement included LOI.	[A] Daphne Lee Mooi Ngiuk	
22	19 Dec 2024 18:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/07/03. Mandate Remarks: We cant forward the doc. P&C	[I] Sherini Pillai	
23	19 Dec 2024 18:13	Adj Mandate Set	Maintained:We cant forward the doc. P&C	[I] Sherini Pillai	

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3188470	25 Jun 2024 09:29:59	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC3525Y	SHD2199G	12.00
3240759	23 Sep 2024 16:03:55	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC3525Y	Sherini Pillai	xx.xx
3285588	04 Dec 2024 14:52:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC3525Y	SHD2199G	12.00

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=dsp_viewhistory&caseid=1424738&extid=456037&CFID=31...

1/2