Hsiao Tong (LKKAuto)

From: Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>

Sent: Tuesday, April 8, 2025 3:23 PM

To: Hsiao Tong (LKKAuto)
Cc: Coco Lu Ting; Loi Ai Ting

Subject: FCI / TP Claim / CIT / Our ref: SLN4224D Your ref: SHA8733R DOA: 29.09.2024

Attachments: 08042025151813-0001.pdf

Dear Sir,

Attached our repair invoice, Car Rental Invoice, and letter of authorization for your perusal.

Our client's claim is as stated below:

COR	\$ 11,859.20	
LOR	\$ 1,438.80	\$130.80 x 11D
\$ 13,298.00		

Kindly offer for settlement

Thank you.

Best Regards, Jenn Lim (Ms)



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 TEL: 6568 4693 F: +65 6565 1240 • www.cyclecarriage.com.sg



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To:

Cycle & Carriage France Pte. Limited ("<u>Cycle & Carriage</u>") 209 Pandan Gardens, Singapore 609339

Attention: [Motor Claims Department]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs.

- 1. I/We, the undersigned, am the registered owner of vehicle no. <u>SLN4224D</u> (vehicle no.) (the "Vehicle").
- 2. As a result of a motor incident occurring on 29/09/2024 (date and time of accident) on/along BLK
 254, ADMIRALTY DR. S750354 between the Vehicle and SHA8733R (3rd party vehicle(s) number, if any) (the "Accident"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
- 3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
- 4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.

Exceptional Journeys

5.	I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for
	and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any
	admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: YUE ZHENG

NRIC / Passport No. / Company Registration No.: 613D



MS First Capital Insurance Limited www.msfirstcapital.com.sg (UEN 195000106C GST Reg. No. M2-0001676-9)

DISCHARGE RECEIPT

CLAIM REFERENCE : D24008611MFCT

ACCIDENT DATE

: 29/09/2024

ACCIDENT LOCATION: 354D ADMITALTY DR MSCP

INSURED

: CITYCAB PTE LTD

INSURED DRIVER

: YAP CHYE KHOON

INSURED VEHICLE

: SHA8733R

INVOLVED PARTY

: SLN4224D

SETTLEMENT SUM

: \$12,513.20

SIGNED WITHOUT PREJUDICE FOR ANY PERSONAL INJURY CLAIM

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability

part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it

used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: YUE ZHENG

Signature and Date:

m 25/04/2025

WITNESS: Jenn Lim

Signature and Date:

25/04/2025



CYCLE & CARRIAGE FRANCE PTE. LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens, Singapore 609339 Tel: (65) 64792792



TAX INVOICE

Company Reg No. 200609327M GST Reg No. MR-8500111-X

Cust No/Name	
MS FIRST CAPITAL INSURANCE LIMITED Reg No/Reg Date	FCV02758/YUE ZHENG SLN4224D / 03/05/2017
MOTOR CLAIMS DEPARTMENT Date in/Mileage	10/01/2025/ 65517
6 RAFFLES QUAY #21-00 Chassis/Package	VF73ABHZTGJ879640 /#CPP
SINGAPORE 048580 Engine No	10JBHD3069277
Contact No 65073848 Make/Model	CIT/GC4P 1.6 BLUEHDI EAT6 INTENSIVE ML
Çolour/Trim	WPP BLANC BANQUISE / IXF YATAGO GREY
count No Terms Date/Time Printed CSE Operator	WIP No Invoice/Credit Note No
X00001 Credit 05/04/2025/ 12:36 TLL 260 / AiTing	10473 77000801
Description of Goods / Services	Qty Unit Price Disc% Amount
PNT88000 TO REPLACE FRT BUMPER, FRT LHS FENDER, HEADLAMP, REPAIR ACCIDENT AFFECTED AREA	1900.0
PNT98000 PAINT WORK ON FRT BUMPER, FRT LHS FENDER	1100.0
SUNDRY ANTI-RUST PROOFING	100.0
SUNDRY APPLY BODY SEALANT ON AFFECTED AREA	100.0
54900099 TO CHECK WIRING & CHASSIS ELECTRICAL SYSTEM	80.0
10028901	480.0
TO CARRY OUT DIAGNOSTIC CHECK ON ELECTRONIC CONTROL SYSTEM SUNDRY	50.0
SUNDRIES SPECIALISTJOB TO SURDLY EDONT LICENSE BLATE WITH FRANCE	85.0
TO SUPPLY FRONT LICENSE PLATE WITH FRAME FRONT BUMPER	1.00 1739.00 0.00 1739.0
BUMPER BRACKET	1.00 457.00 0.00 457.0
BUMPER MOULDING	1.00 251.00 0.00 251.0
BUMPER MOULDING	1.00 380.00 0.00 380.0
GUARD GRILLE INFERIEUR BRACKET SET	1.00 519.00 0.00 519.0 1.00 181.00 0.00 181.0
BRACKET SET LAT	1.00 181.00 0.00 181.0
ABSORBERS SET	1.00 137.00 0.00 137.0
BUMPER BRACKET	1.00 358.00 0.00 358.0
FRONT WING LH ASS	1.00 731.00 0.00 731.0
BMPR RUBBR BOOT	1.00 373.00 0.00 373.0
HEADLIGHT ASSY LH	1.00 1063.00 0.00 1063.0
BUMPR DEFLECTOR	1.00 535.00 0.00 535.0
RIVET 4,8X20	10.00 8.00 0.00 80.0
TEXT	
TP CLAIM CDG SHA8733R	

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE FRANCE PTE. LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens, Singapore 609339 Tel: (65) 64792792



TAX INVOICE

Sundry/Others

Total(w/o GST)

Company Reg No. 200609327M GST Reg No. MR-8500111-X

	Inv	oice Name & Address			Owner Na	me & Vehicle	Info	
MS FIRST CAPITAL INSURANCE LIMITED				Cust No/Name	FCV02758/YUE	ZHENG		
r	12 LIK21 C	APTIAL INSURANCE LIMI	IEU	Reg No/Reg Date	SLN4224D	/ 03/05/20	17	
М	OTOR CLAI	MS DEPARTMENT		Date In/Mileage	10/01/2025/	65517		
	RAFFLES (QUAY		Chassis/Package	VF73ABHZTGJ8		#CPP	
	∤21-00 SINGAPORE	0.48580		Engine No	10JBHD306927		, 01 .	
	Contact No	65073848		Make/Model	CIT/GC4P 1.6		ATE INTENS	TVC MI
	JUHLACI NO	0007 3040		Colour/Trim	•			
				Colodifilm	WPP BLANC BA	NQUISE / I	AF TATAGO	JKE T
ccount No	Terms	Date/Time Printed	CSE	Operator		WIP No	Invoice/Cre	edit Note No
FX00001	Credit	05/04/2025/ 12:36	TLL	260 / AiTing		10473	77000801	
		Description of Good	s / Services		Qty	Unit Price	Disc%	Amount
O5 REPAI								
Parts Labour	Monu	Guarantee Your Warr 6,985 3,560	.00	tain with Cycle & C	Carriage! 9% GST on	Net 10880.0		10,880.
Standard Specialis			.00 .00		To	tal Payabl	le	11,859.
Diagnosti			.00		,,	Pai		0.
Sunday /0+		250	00			Total Di		11 859

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

250.00

10,880.00

11,859.20

Total Due



A subsidiary of BKW Automobile Pte Ltd

BKW RENT A CAR PTE LTD

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208

Tel: +65 67387777 Fax: 6738 6666

Website: https://bkw.sg

TAX INVOICE

Invoiced To CYCLE & CARRIAGE FRANCE PTE LIMITED HIRER: YUE ZHENG 353B ADMIRALTY DRIVE #12-286

SINGAPORE 752353

Invoice Number Invoice Date Due Date VHA Number Vehicle Number P 15930 23/01/2025 23/01/2025 P 15930 SLF 4761 L

s/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 10 JANUARY 2025 TO 21 JANUARY 2025 YOUR REF: SLN 4224 D	11	120.00	1,320.00
			Subtotal	1,320.00

Subtotal	1,320.00
GST @ 9%	118,80
Total (incl. GST)	1,438.80
Less: Payments	
Amount Due	S\$1,438.80

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

* Please indicate the invoice number and vehicle number in the reference.





A / BMS /P

BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE: 6223 1122

VEHICLE HIR	ING AGREEMENT Workshop:
HIRER'S PARTICULARS	Hirer's Own Vehicle No: £LM 4>245 Replace Veh No:
Name (as in VC) YNE ZHENG	Loan Vehicle No: SLF4761L VR No:
NRIC/Passport No:	Make & Model: H. V. LZU Auto/Manual Group:
Address: 353 B ADM KALTY Age: DKIVF #12-286 81752353	CHARGES : \$ cts
Name & Address of Employer	Daily (! day @\$ [20 Perday 1001 0
Name a rochege of Employer	Weekly/Monthly week @\$ Per week/Monthly
Occupation Oriving Exp:	Others
Driving Licence No: Passed Date: 10 May 20	
D/L Type: Local/Int'l/Others:	Delivery/Collection Svc
	(=)/0
AUTHORIZED DRIVER'S PARTICULARS	OR No: () (A) SUB-TOTAL Petrol Level OUT E 1/4 1/2/ 3/4 F
Name (as in I/C)	
NRIC/Passport No: Date of Birth:	Surcharge IN Return the same petrol level
Address: Age:	Firstkm FREE per day
Occupation Driving Exp: Yn	s at cents par km
Driving Licence No: Passed / Expiry Date:	\$\frac{1}{2} \text{\$\frac{1}{2} \text{\$\frac{1} \text{\$\frac{1} \text{\$\frac{1} \text{\$\frac{1} \text{\$\frac{1} \text{\$\frac{1}
D/L Type: Local/Int*/Others: Contact No:	ግል ነፃ ነፃ ነጻ ነፃ እንደ ነፃ ነጻ ነፃ ነ አንድ ነፃ ነጻ ነፃ ነጻ ነጻ ነፃ ነጻ ነ
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Total (Rain)	TO THE WAY WAY AND THE WALL YOU YOU IN WALL YOU WANTED
END DVII DENTA CAD D	NON WAIVER EXCESS (Subject to GST): 2000
IN THE	☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
USE ONLYII) I onlo	☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre
	A STATE OF THE STA
INDICATE:	X 1/2 2
A - Accidents D - Dents Black	Hirer's Signature : Additional Driver's Signature :
S - Scratches X - Crack	SINGAPORE Use Only *Please refer to point 5
I have root and agree to the tarms and condition on both sides of this spree	ement if I have presented a charge/credit card for payment. I agree that all amounts
payable under this agreement and for parking and traffic intringements may made on the charge/credit card voucher. All information I have been	y be billed to that account and my signature above will be considered to have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.
IMPORTANT 1. The Hirer and the authorized driver by BKW must be over 23 years of age and	legal costs on a full indemnity basis), whatsoever and howsoever brought against suffered or incurred by you in respect of the vehicle or the use or the operation of the
under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Fallure to observe supulation	vehicle. Full excess amount have to be paid immediately in the event of an accident
may return all damages costs to be Sorae by the Hirer/the Authorised Driver. 2. All vehicles are supplied with petrol and should returned with petrol level likewise	S. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smelling, cigarette, durian or pet's smell, the biror another driver shell be at
A service charge of \$10 on top of a petrol surcharge is payable by the hirar should be fail to return the vehicle at the appropriate petrol level.	the cost of removing the offensive smell of pet's fur botween 5300 - 5500
3 No returnd for early return of vehicle. The fairer shall be liable for additional charge for any late return at the rate shown per hour per day, inclusive of CDW and/or P where applicable. Any returns after our operation hours will be charged as a full	Al locked keys inside of vehicle, by itself, does not constitute a breakdown and final in the event the corner's 24-liques Emergency Service is called upon to respond to
day rental 4. Use of the vehicle for illegal purpose (For instance; in connection with theft.	such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip on to case of arcident, the birer shall report to rental office immediately. An account
drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited. S. Vehicle strictly for Singapore use only and may not be driven out of Singapore.	report must be made within 24 hours. Failure to comply, the liner will have to borne all liability from all panins claim. Full excess amount have to be paid immediately in
without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in additional to the appropriate insurance top up in	11. The hirer/Driver also have the responsibility to ensure that the registor water level
the case of non-disclosure of Malaysia usage. 6. The hirer and/or driver shall be responsible for all damages or losses howsoever.	in the car is sufficient and do not drive when the vertice is stall and does not have sufficient early. Any damage to the engine will be Dear by the hirefiditival
caused, all traffic violations, fines and penalties imposed on the vehicle for whatspever reason in respect of or in connection with it's use or operation.	12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters. 13. Lunderstand and agree to the personal data collection statement stated on the
The hirer end/or driver shall be responsible for all claims, damaged, losses, increased insurance premiums, non-wavier excess and cost expense (including	Terms and Conditions Page.
Date Out Time Out Mileage Check By	Remarks 1. C. (. D.) - t. O. (. D.) Indiana.
Review Of Vehicle: The High Driver Is Required to Sign in The Column "Signature C	I C+DL+ C(BC+a)S Hirer's/Driver Signature Of Hirer Driver Failing Which The Day And Time Inspired Bow Shall Be Deemed To Be The
Day And Time The Vehicle is Relumed To BKW Rent A Car Pte Ltd And The Same Questioned On Any Account Whatsoever, And I had cleared my belonging items from	Stigit Be Accepted As Conclusive Evidence Of the Same And Shall Not be charrenged of

Remarks

 $\{(0,4)^{n_i}\}$

Hirer's/Driver Signature

21/1

Mileage

32028

Dąte In

Time In

Cor

Direct Transfer		
Name Of Payee	Cycle & Carriage France Pte Ltd	
Bank Account Number	01-0-209985-5	
Name Of The Bank	Standard Chartered Bank (Singapore) Limited	

PayNow - Individual Payee			
**NRIC Number Or Mobile number			

PayNow - Corporate Payee		
** UEN number Or UEN with suffix 200609327M		

Hsiao Tong (LKKAuto)

From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sq>

Sent: Wednesday, April 16, 2025 10:49 AM

To: Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: FW: [SEEK MANDATE] - D24008611MFCT Our REF: CC24090510 SHA8733R Accident on

29/09/24 || CCS REF: SLN4224D *** LKK REF: CD/FCI24100008/Tpa3

Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SLN4224D LOD.pdf

Dear Hsiao Tong

Please proceed and offer as per below:

COR - \$11,859.20

LOR - \$545.00 - \$763.00 (\$109.00 X 5D-7D)

Total - \$12,404.20 TO \$12,622.20

Thank you

EMILY TAN

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

Website http://www.msfirstcapital.com.sg

A Member of MS&AD INSURANCE GROUP

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 8 April 2025 3:49 pm

To: Emily Tan Su Min < Emily Tan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - D24008611MFCT Our REF: CC24090510 SHA8733R Accident on 29/09/24 | CCS REF:

SLN4224D *** LKK REF: CD/FCI24100008/Tpa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24008611MFCT**

Our ref: CD/FCI24100008/Tpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA8733R(MS FCIL) AND SLN4224D(TP) ON 29/09/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party vehicle parked vehicle (in parking lot).

We seek your approval to offer repairer "CYCLE & CARRIAGE FRANCE PTE LTD" at \$12,622.20(all-in).

The summary is as follows: -

	Amount	Amount Revised
	Claimed	
1. Cost of Repair (with GST)	\$ 14,808.74	\$11,859.20(\$10,880.00 + 9%GST)
2. Loss of Rental (11days x \$120.00)(with GST)	\$ 1,438.80	\$ 763.00(7days x \$100.00)(+9%GST)
Total	\$ 16,247.54	<u>\$12,622.20</u>

Surveyor recommended 5days for repair + 1Saturday + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, November 18, 2024 11:02 PM

To: Emily Tan Su Min < Emily Tan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

REF: CD/FCI24100008/Tpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is HT.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com>
Sent: Tuesday, October 1, 2024 2:10 PM

To: Harminder Kaur < Harminder@msfirstcapital.com.sg; assignments < assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A < assignments@lkkauto.com; Admin A <a href="mailto

a@lkkauto.com>

Cc: Emily Tan Su Min < EmilyTan@msfirstcapital.com.sg>

Dear Harminder,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur < Harminder@msfirstcapital.com.sg>

Sent: Tuesday, October 1, 2024 1:25 PM

To: assignments < assignments@lkkauto.com >

Cc: Emily Tan Su Min < EmilyTan@msfirstcapital.com.sg; Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg; Kevin Leong Wai Kit < kevin.leong@cyclecarriage.com.sg; Kevin Leong Wai Kit < <a href="mailto:kevin.leong@cyclecarriage.com.sg"

Subject: FW: D24008611MFCT Our REF: CC24090510 SHA8733R Accident on 29/09/24 | CCS REF: SLN4224D

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg
A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Tuesday, October 1, 2024 9:55 AM

To: Emily Tan Su Min < EmilyTan@msfirstcapital.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: Our REF: CC24090510 SHA8733R Accident on 29/09/24 || CCS REF: SLN4224D

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Emily,

Please find attached documents for your perusal.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel: +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Fleet Safety <fleetsafety@cdgtaxi.com.sg>

Sent: Tuesday, October 1, 2024 8:22 AM

To: ctpl@msfirstcapital.com.sg

Cc: Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg>; Coco Lu Ting < coco.lu@cyclecarriage.com.sg>; Vikneswaran

Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit

<kevin.leong@cyclecarriage.com.sg>

Subject: Our REF: CC24090510 SHA8733R Accident on 29/09/24 | | CCS REF: SLN4224D

This email was sent from outside of your organisation

Dear FCI Claims Team

Please assist with the email below.

Thank you.

Regards,

Carol Chen

Safety & Insurance (Fleet)
Hotline Contact No: 6550 8768
ComfortDelGro

#ComfortUnited, Together We Can Overcome

From: Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg >

Sent: Monday, September 30, 2024 6:47 PM

To: SBST Claims Control <claimscontrol@sbstransit.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: THIRD PARTY CLAIM - CDG REF: SHA8733R / CCS REF: SLN4224D

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Dear Comfort Delgo,

Please find attached documents for your perusal.

Kindly advise Liability Clearance and surveyor assignment.

Thanks & Regards,

Lim Teng Keat

Customer Service Advisor

Claim Division Operation Body & Paint Centre

209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

Tel: +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg



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