

## Yan (LKK Auto)

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**From:** Serene Ler <Sereneler@msfirstcapital.com.sg>  
**Sent:** Thursday, August 1, 2024 5:38 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Yan (LKK Auto)  
**Subject:** RE: KIV Survey report (OUR REF: D24005432MFCT/CTPL/TPD 2) \*\*\* LKK REF: CD/FCI24060189/Kua3

Dear Mei Kwan,

We received TP LOD, please expedite and let us have the survey report soonest.

Best Regards,  
**Serene Ler**  
Motor Claims

### MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

☎: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

Motor Claims: [motor\\_claims@msfirstcapital.com.sg](mailto:motor_claims@msfirstcapital.com.sg) | Website: [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg)

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-----Original Message-----

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, July 4, 2024 6:20 PM  
**To:** Serene Ler <Sereneler@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>  
**Subject:** RE: NEW ASSIGNMENT (OUR REF: D24005432MFCT/CTPL/TPD 2) \*\*\* LKK REF: CD/FCI24060189/Kua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- . TP estimated cost of repair
- . Preliminary advice
- . Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Rajes (LKK Auto) <rajes@lkkauto.com>  
**Sent:** Friday, June 21, 2024 11:32 AM  
**To:** Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Serene Ler <Sereneler@msfirstcapital.com.sg>  
**Subject:** RE: NEW ASSIGNMENT (OUR REF: D24005432MFCT/CTPL/TPD 2)

Dear Aini,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

-----Original Message-----

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Friday, June 21, 2024 9:56 AM

To: assignments <assignments@lkkauto.com>

Cc: Jenny Lim <jenny.lim@laihuat.com.sg>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (OUR REF: D24005432MFCT/CTPL/TPD 2)

Insured Vehicle No : SHD7220U

TP Vehicle No : SCV3962C

Claim No : D24005432MFCT

Workshop Name : LAI HUAT (MENG KEE) MOTOR PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement - Est. COR \$1,277.97  
(Quantum to be agreed)

Created By : AINI

Verified By : SERENE

Approved By : SERENE

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