

N-51 AUTOMOTIVE PTE LTD

Company & GST Registration No. 200616038C

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 68420051

Fax: 67410510

P.I.C - Melody Chin

Reply to :huixin@n51.com.sg

06 December 2024

Our Ref : CLM18392 / SMH6340H / SEPT-32/2024

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

**RE: ACCIDENT INVOLVING SMH6340H & SLK9278G ON 27/09/2024
ALONG PIE(TUAS) UNDERNEATH TOH GUAN FLYOVER**

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SLK9278G** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	5,559.00	(Include 9% GST)
Loss of rental	\$	600.00	(\$120 X 5 Days)
Additional 2 days loss of use for pre repair	\$	200.00	(\$100 X 2 Days)
LTA search fee	\$	27.25	
	S \$	<u>6,386.25</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM18392
- 2) Twincar Rental - Invoice No: 13-4891 , Vha No: 73790
- 3) LTA search fee
- 4) Letter of Authorisation
- 5) GIA report of SMH6340H

We look forward to your prompt reply.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD

S.Y.NEO

Director



bizSAFE₃

LETTER OF AUTHORISATION

To: M/s N-51 Automotive Pte Ltd
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS: SMH 6340H & SLK 9278 G
ALONG PIE (TUAS) UNDERNEATH TOH GUAN FLYOVER ON 27/09/2024

I/We ENG YONG HOCK NRIC/Passport No: S 1535963C
of 236 COMPASSVALE WALK #07-522 S(540236)
the owner of vehicle no. SMH 6340H hereby authorise you to commence repair to the said
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party for the costs of repair and loss of use, etc in respect of the accident claim and all an any amount claimed, received and/or settled shall belong absolutely to you.
I/We undertake to co-operate fully with you to see the claim to a succuessful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we underake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We undertake to inform you in the event third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and the cost of repairs settled and related expenses and disbursement incurred.

My/Our insurer is/are _____
Policy No. _____ Expiry Date: _____

Date: _____ Excess: _____

Robson ESG
Owner's Signature/Co's stamp (if applicable)

Witness Signature/Name

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

India Ref: MFL2024D0011512
Claimant Ref: SMH6340H

We/I, N-51 AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,000.00 (GLOBAL SUM) (repair cost), S\$ 0.00 (loss of accidental), S\$ 0.00 (search fee), vehicle no. SMH6340H that was damaged pursuant to the accident which occurred on 27/09/2024 (date) at NEAR TOH GUAN ROAD (location) involving vehicle no. SLK9278G (insured vehicle). This is pursuant to the inspection conducted on 30/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ENG YONG HOCK ("the third party claimant") of vehicle no. SMH6340H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMH6340H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,000.00 to N-51 AUTOMOTIVE PTE LTD.

Dated this 16 day of Jan 2024

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with chop)

N-51 AUTOMOTIVE PTE LTD

200616038C

2 KARL BUKT AVE 2 #0-18

KARL BUKT AUTOMOB S(419)11

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711

TAX INVOICE

Date : 06/12/2024
Date in : 28/09/2024
Vehicle Num. : SMH6340H
Make/Model : HYUNDAI AD AVANTE 1.6 GLS (A) ELITE-2018
Chassis/Eng# : KMHD841CMKU846883/G4FGJU076284
Accident Date : 27/09/2024
Claim No : CLM18392
Reference : SEPT-32/2024
Policy No. : D20MPC0000598_04 (28/01/2025)

LUMPSUM REPAIR BILL
REF : CLM18392-N51 DATED 30/09/2024
BY DIRECT

Amount S\$
5,100.00

E. & O.E.	Sub S\$:	5,100.00
	Add GST (9%) S\$:	459.00
	Total Amount S\$:	5,559.00



for N-51 AUTOMOTIVE PTE LTD



Tel: 68420051 Fax : 67410510 email: sales@n51.com.sg

ENG YONG HOCK
236 COMPASSVALE WALK
#07-522
SINGAPORE 540236

Date 03/10/2024

Authorised Signature



TWINCAR RENTAL

Kaki Bukit Autohub @ 2 Kaki Bukit Ave. 2 #01-18
Singapore 417921 Tel: 6744 0510 / 6842 0051

VHA No: 73790

ROC NO. 53092815M

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

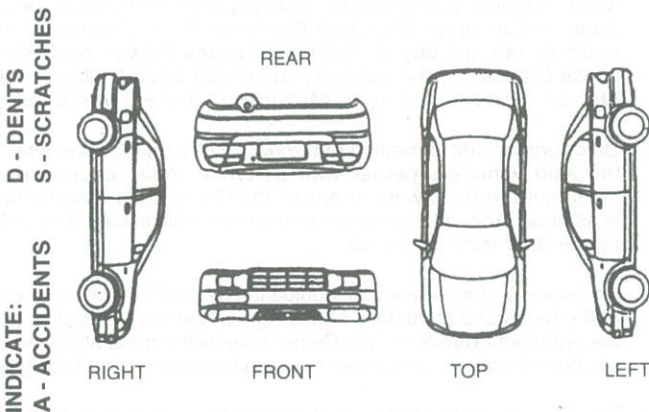
Name: (as in I/C) Eng Yong Hock
NRIC/PASSPORT No: S1535963C
Address (Res): 236 Compassvale Walk
#07-522 Singapore 540236
Name & Address of Employer: _____

Occupation: _____ Driving Exp: _____
Driving Licence No: S1535963C D/L Type: Local / International
Pass Date: 21/09/1982 Date of Birth: 15/09/1962
Tel: (O) _____ (R) _____ HP 94553455

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) Ronald Eng Tien Hong
NRIC/PASSPORT No: S9720922G
Address (Res): Blk 236 Compassvale Walk
#07-522 Singapore 540236
Driving Licence No: S9720922G D/L Type: Local / International
Pass Date: 23/02/2016 Date of Birth: 17/06/1997
Occupation: _____ Driving Exp: _____

VEHICLE CHECKLIST



ACCESSORIES CHECK

☐ Ashtray ☐ Cig Lighter ☐ S/Tyre
☐ STD Tools ☐ Jack ☐ Hub Caps
☐ Radio / Cass ☐ CD ☐ Cartidges

Vehicle No: SLP4051A Replace Veh No: _____
Mileage Out: _____ Mileage Out: _____
Make & Model: Toyota Axio Auto / Manual
Group: _____
OUT: Date 28/9/24 Time: 12:15 Hrs
HIRE/PERIOD EXPIRY _____
NON-WAIVER EXCESS : \$ _____

CHARGES			
Daily	@ \$ <u>120</u>	per day <u>5</u>	<u>600</u> <u>00</u>
Weekly	@ \$ _____	per week	
Monthly	@ \$ _____	per month	
Hours	@ \$ _____	per hour	
Others	@ \$ _____		
CDW	@ \$ _____	per day/month	
PAI	@ \$ _____	per day/month	
Delivery Service			
SUB-TOTAL \$		<u>600</u> <u>00</u>	

PETROL LEVEL						
Out	E	1/4	1/2	3/4	F	
In	E	1/4	1/2	3/4	F	
EXTENSION						
Collection Service						
Misc.						
TOTAL CHARGE \$						

Rented out by: _____
Hirer's Signature [Signature]
Addition Driver's Signature [Signature]

I have read and agree to the terms & condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given TWINCAR RENTAL in connection with this Agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR RENTAL.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO TWINCAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>03/10/2024</u>	<u>13:30 HRS</u>				<u>[Signature]</u>



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 30 Sep 2024 / 11:31:18
Receipt Date/Time : 30 Sep 2024 / 11:31:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240930-001509
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLK9278G As at 27 Sep 2024/16:40:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLK9278G Enquiry Fee 20240930113058653187	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
mde9v7ev			Credit Card	27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Sep 2024 17:25	Clm Dtl Modified	Claimant's Name: -> ENG YONG HOCK. Claimant's ID: -> S1535963C.	[A] HOW MEI KWAN
2	30 Sep 2024 17:25	Clm Veh Model Changed	(207304) HYUNDAI AD AVANTE 1.6 GLS (A).	[A] HOW MEI KWAN
3	30 Sep 2024 17:25	Clm Created	Reg No: SMH6340H. Acct Date: 2024/09/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: N-51 Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Sep 2024 17:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Sep 2024 17:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/09	[A] HOW MEI KWAN
6	30 Sep 2024 17:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Sep 2024 17:26	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	30 Sep 2024 17:26	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	02 Oct 2024 11:50	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% B15 INSURED DRIVER CHANGED LANE AND HIT 3RD PARTY.	[A] CHEW HSIAO TONG
10	02 Oct 2024 16:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/09. Mandate Remarks: Liability Cleared. Kindly proceed with DS. Thank you.	[I] Edmund Law
11	02 Oct 2024 16:39	Adj Mandate Set	Approved:0.00:Liability Cleared. Kindly proceed with DS. Thank you.	[I] Edmund Law
12	02 Oct 2024 17:44	Clm Dtl Modified	Insured Name: -> LION CITY RENTALS PTE LTD. Insured ID: -> 201504621K.	[A] HOW MEI KWAN
13	19 Nov 2024 15:04	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/10/09	[A] CHEW HSIAO TONG
14	18 Dec 2024 14:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	18 Dec 2024 14:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	18 Dec 2024 14:42	Clm Dtl Modified	JPJ Reg. Date: -> 2019/01/29.	[A] JOANNE LEE KHANG MIN
17	18 Dec 2024 14:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	18 Dec 2024 15:56	Adj Mandate Request	Cur.Req:6086.25:Liability: 100% B15 *Quantum: \$6,086.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	19 Dec 2024 10:10	Video Downloaded	Downloaded Video - Accident	[I] Edmund Law
20	19 Dec 2024 10:10	Video Downloaded	Downloaded Video - Accident	[I] Edmund Law
21	02 Jan 2025 11:20	Adj Mandate Set	Approved:6086.25.	[I] Zuhaidah Bte Samsuri

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3246119	01 Oct 2024 09:18:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMH6340H	SLK9278G	12.00

3247422	02 Oct 2024 16:32:53	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMH6340H	Edmund Law	xx.xx
3247423	02 Oct 2024 16:32:54	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMH6340H	Edmund Law	xx.xx
3247426	02 Oct 2024 16:33:24	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMH6340H	Edmund Law	xx.xx
3275313	19 Nov 2024 15:04:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH6340H	SLK9278G	12.00