

28<sup>th</sup> Oct 2024

Your Ref: 23/24/24/VC05/029817

Our Ref: TP/ 12603 /FBT9863M/ XD9447E

**Lonpac Insurance Bhd**

300 Beach Road, The Concourse,  
#17-04/06, Singapore 199555

**ATTN: Motor Claim Department**

Dear Sir/Mdm

**Letter of Demand For Accident Involving FBT9863M & XD9447E On 03 Sep 24**

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

**Total Loss at Market Value : \$ 19,000.00**

**Loss of Use \$40 x 5 days = \$ 200.00**

**Grand Total : \$ 19,200.00**

Appreciate for you to revert with your DV to us by email.

If you require any further clarification, please do not hesitate to contact me at 6281 6520.  
Ext 250. Mobile: 98003299

Thank you.

**BAN HOCK HIN CO PTE LTD**



.....  
Stephanie Gan

Sales Manager Insurance



**4<sup>th</sup> Nov 2024**

Your Ref : 23/24/24/VC05/029817  
Our Ref : TP/12603/ FBT9863M/ XD9447E

**Lonpac Insurance Bhd**  
300 Beach Road,  
The Concourse, #17-04/06,  
Singapore 199555

**ATTN: Motor Claim Department**

Dear Sir/Mdm,

**Accident Involving FBT9863M & XD9447E on 3 Sep 2024**

**AUTHORIZATION LETTER**

I refer to the above-mentioned matter.

I ZAINAL ABIDIN BIN NAHWAN hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3<sup>rd</sup> Party Claim against your insured XD9447E.

I further authorize M/s Lonpac Insurance Bhd release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBT9863M upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully



.....  
Claimant Signature

Zainal Abidin Bin Nahwan  
S7231150G  
.....  
Name & NRIC No

Witness



.....  
Witness Signature

Gan Lay Peng, 399I  
.....  
Name & NRIC No



# LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VC05/029817  
DATE : 01 NOVEMBER 2024

## DISCHARGE VOUCHER

I/We, ZAINAL ABIDIN BIN NAHWAN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XD9447E the sum of Singapore Dollar Sixteen Thousand Six Hundred Only (**\$16,600.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving FBT9863M and XD9447E on 03/09/2024 along/at MANDAI ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ANG CRANE SERVICES PTE LTD AND/OR KARUPPAIAH GANESAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**BAN HOCK HIN CO., PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

**Zainal Abidin Bin Nahwan**  
**1/11/2024**

.....  
Name of vehicle owner /Date

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document

## Thank You!

You have applied to deregister your vehicle.

If you have uploaded disposal document, it may take up to 3 working days to process your application. If your vehicle is under financing, rebates can be used once we have processed your disposal documents and your financing is settled.

If you have authorised someone to deregister vehicle, please inform him/her to send it to an LTA-appointed scrapyard/EPZ by 11 Nov 2024. If not, the vehicle will not be deregistered.

### Vehicle to be deregistered

Vehicle number:

**FBT9863M**

Make/Model:

**K.T.M./1290 ADVENTURE S**

Engine Number:

**860723423**

Chassis Number:

**VBKV79402JM992280**

First Registration Date:

**06 Jul 2018**

Propellant:

**Petrol**

### Transaction Details

Business Transaction Ref. No.:

**20241104150949559254**

Business Transaction Date:

**04 Nov 2024**

Business Transaction Time:

**15:09:49**

## Daphne Lee (LKK Auto)

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**From:** stephanie <stephanie@bhh.com.sg>  
**Sent:** Tuesday, 5 November 2024 9:06 AM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** Kim Fong Hon; Gabriel Huang; Robin Oh; Kha Yong Ng; Meng Cong Peck; Rainer Lim; Cyndi Ng; Admin A; mignon; raymond; Zainal Abidin; Zoey See Thor; stephanie  
**Subject:** RE: OUR REF: 23/24/24/VC05/029817 Accident between FBT9863M & XD9447E on 3 Sep 24 \*\*\* LKK REF: CD/LPC24090518/Uma3

Dear Daphne,

Good morning.

Below mentioned is our company bank particulars.

Company Name Ban Hock Hin Company Private Limited  
Contact Number 6281 6520  
GST Registration Date 01/04/94  
GST Registration Number M2-0010542-7  
Contact Email (for payment advice to be sent to) Stephanie@bhh.com.sg

### Beneficiary's Bank's Details

Bank Name DBS Bank Ltd  
Bank Branch Towner Road  
Bank Address 12 Marina Boulevard, DBS Asia Central, Marina Bay Financial Centre Tower 3, Singapore 018982  
Bank Code 7171  
Branch Code 025  
SWIFT Code DBSSSGSG

### Beneficiary's Details

Beneficiary's Name Ban Hock Hin Company Private Limited  
Beneficiary's Account No. 025-0085663  
Beneficiary's Registered Address BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758  
Beneficiary's Mailing Address BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

We look forward to receive the payment soon.

Thank you and have a great day!  
Please feel free to contact me if you have any questions.

*Please avoid 1200hrs to 1330hrs for bike survey appointment.*

*Stephanie Gan*

Sales Manager  
Ban Hock Hin Co Pte Ltd  
Tel: (65) 6281 6520 Ext 250  
Mobile: +65 9800 3299  
Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

## Daphne Lee (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 30 October 2024 12:43 PM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: OUR REF: 23/24/24/VC05/029817 Accident between FBT9863M & XD9447E on 3 Sep 24 \*\*\* LKK REF: CD/LPC24090518/Uma3

## Lonpac External - General

## Lonpac External - General

Dear Daphne,

Please proceed as proposed but for Loss of Use, you may offer from \$125.00 up to \$150.00

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Monday, 28 October 2024 2:25 pm  
**To:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** FW: OUR REF: 23/24/24/VC05/029817 Accident between FBT9863M & XD9447E on 3 Sep 24 \*\*\* LKK REF: CD/LPC24090518/Uma3

## Lonpac External - General

Dear Eric,

Your Ref: 23/24/24/VC05/029817

We refer to the above matter and your email below.

### **ACCIDENT INVOLVING FBT 9863M AND XD 9447E ON 03/09/2024**

We have highlighted to your good office on 30/09/2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: NIL. The object of generator rolled down from OID's vehicle (back) hit onto TP while passing by.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **BAN HOCK HIN CO. PTE LTD** is as follows: -

|                                   | Claimed Amount              | Revised Amount               |
|-----------------------------------|-----------------------------|------------------------------|
| 1. Total Loss Value               | \$ 19,000.00 (Market Value) | \$ 16,549.00 (Nett Loss)     |
| 2. Loss of Use (5 days x \$40.00) | \$ 200.00                   | \$ 200.00 (5 days x \$40.00) |
| <b>Total</b>                      | <b>\$ 19,200.00</b>         | <b>\$ 16,749.00</b>          |

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 25/10/2024 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 2 October 2024 3:26 PM

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: 23/24/24/VC05/029817 Accident between FBT9863M & XD9447E on 3 Sep 24  
\*\*\* LKK REF: CD/LPC24090518/Uma3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Daphne,**

**Kindly assist.**