### **Daphne Lee (LKK Auto)**

**Sent:** Wednesday, 30 October 2024 12:43 PM

To: Daphne Lee (LKK Auto)
Cc: Admin A; MT\_Claim\_SG

Subject: RE: OUR REF: 23/24/VC05/029817 Accident between FBT9863M & XD9447E

on 3 Sep 24 \*\*\* LKK REF: CD/LPC24090518/Uma3

### Lonpac External - General

# Lonpac External - General

Dear Daphne,

Please proceed as proposed but for Loss of Use, you may offer from \$125.00 up to \$150.00

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

**Sent:** Monday, 28 October 2024 2:25 pm

To: ERIC WOO JUN KIAT < ERICWOO@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: OUR REF: 23/24/24/VC05/029817 Accident between FBT9863M & XD9447E on 3 Sep 24

\*\*\* LKK REF: CD/LPC24090518/Uma3

## Lonpac External - General

Dear Eric,

Your Ref: 23/24/24/VC05/029817

We refer to the above matter and your email below.

#### ACCIDENT INVOLVING FBT 9863M AND XD 9447E ON 03/09/2024

We have highlighted to your good office on 30/09/2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: NIL. The object of generator rolled down from OID's vehicle (back) hit onto TP while passing by.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer BAN HOCK HIN CO. PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Total Loss Value	\$ 19,000.00 (Market Value)	\$ 16,549.00 (Nett Loss)
2. Loss of Use (5 days x \$40.00)	\$ 200.00	\$ 200.00 (5 days x \$40.00)
Total	\$ 19,200.00	<u>\$ 16,749.00</u>

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 25/10/2024 is only for mandate purpose.

#### The above is for your approval please.

Thank You.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

 $\rm HQ$ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 2 October 2024 3:26 PM

To: ERIC WOO JUN KIAT < ERICWOO@lonpac.com >; Daphne Lee (LKK Auto)

<a href="mailto:</a><a href="mailto:daphnelee@lkkauto.com">daphnelee@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 23/24/24/VC05/029817 Accident between FBT9863M & XD9447E on 3 Sep 24

\*\*\* LKK REF: CD/LPC24090518/Uma3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Daphne,

Kindly assist.