

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 6 November 2024 12:08 PM
To: 'Selamatshahh Zainal'
Cc: Admin A; Bobby Lee Chor Kiat; Lim Ai Lee
Subject: RE: [EXTERNAL] - Request TP Claim Survey for GBJ7930T accident on 14/09/2024 against SLR2512P

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We have reviewed the matter.

We are of the view that your driver had cut into our insured's lane and resulted the collision.

In view of the above, we regret to inform you that we are unable to look into your client's claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: Friday, 18 October 2024 2:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bobby Lee Chor Kiat <Bobby.Lee@ethozprotect.com>; Lim Ai Lee <AILee.Lim@ethozprotect.com>

Subject: RE: [EXTERNAL] - Request TP Claim Survey for GBJ7930T accident on 14/09/2024 against SLR2512P

Hi Hsiao Tong,

Please refer to video footage attached. Footage shows SLR2512P clearly cuts across GBJ7930T path from extreme left lane.

Warmest Regards,

Selamatshahh Zainal

18, Pandan Road S(609270)

DID: 6654 7717

H/P: 9624 8656

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, October 18, 2024 11:52 am

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - Request TP Claim Survey for GBJ7930T accident on 14/09/2024 against SLR2512P

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Without Prejudice

Dear Sirs/Mdm,

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of your client's video footage for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, September 30, 2024 9:38 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Selamatshahh Zainal' <Selamatshahh.Zainal@ethozprotect.com>

Subject: RE: [EXTERNAL] - Request TP Claim Survey for GBJ7930T accident on 14/09/2024 against SLR2512P

Dear Surveyor,

Please conduct a survey on TP vehicle **GBJ7930T** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: Jacelyn.lohCL@III.COM.SG

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>
Sent: Monday, 30 September 2024 9:26 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: [EXTERNAL] - Request TP Claim Survey for GBJ7930T accident on 14/09/2024 against SLR2512P

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Secured by Check Point

Dear Sir / Mdm,

Vehicle still pending for survey. Appreciate if you could make the arrangement soonest.

Please make arrangement for LKK Auto Consultant to conduct the survey at **ETHOZ 18 PANDAN ROAD**.

*Warmest Regards,
Selamatshahh Zainal
18, Pandan Road S(609270)
DID: 6654 7717
H/P: 9624 8656*

From: Selamatshahh Zainal
Sent: Thursday, September 26, 2024 3:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: [EXTERNAL] - Request TP Claim Survey for GBJ7930T accident on 14/09/2024 against SLR2512P

Dear Sir / Mdm,

Please make arrangement for LKK Auto Consultant to conduct the survey at **ETHOZ 18 PANDAN ROAD**.

*Warmest Regards,
Selamatshahh Zainal
18, Pandan Road S(609270)
DID: 6654 7717
H/P: 9624 8656*

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, September 26, 2024 2:32 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>
Subject: RE: [EXTERNAL] - Request TP Claim Survey for GBJ7930T accident on 14/09/2024 against SLR2512P

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Autolyst Pte Ltd
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

Jacelyn Loh

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: Thursday, 26 September 2024 2:02 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: [EXTERNAL] - Request TP Claim Survey for GBJ7930T accident on 14/09/2024 against SLR2512P

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Secured by Check Point

Hi Motor Claim,

Please assist to make arrangement for TP survey **GBJ7930T** accident on 14/09/2024. Claiming against your insured **SLR2512P**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at **ETHOZ 18 PANDAN ROAD (609270)**.

Warmest Regards,
Selamatshahh Zainal
18, Pandan Road S(609270)
DID: 6654 7717
H/P: 9624 8656

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please

conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>).

[policy](#)). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.