

Our Ref : SMA5290L / TP#2663
Your Ref : SMR2815D

WITHOUT PREJUDICE

Date : 06th November 2024

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMA5290L & SMR2815D ON 22/09/2024
ALONG TOWARDS LORNIE ROAD FROM BUKIT TIMAH ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	7,957.00	
- Loss of Use	S\$	800.00	(\$100.00 X 08 Days)
- TP GIA Report (SMR2815D)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

Grand Total S\$ 8,790.18

If you have any enquiries, please contact our representative, Mr Joseph
at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) Ravinder Singh Jogjee ('the third-party claimant') of
(Address) 114 Woodlands Avenue S. #01-32 SC739017 registered owner of
(Vehicle Number) SMA5290L hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SMA5290L that was
damaged pursuant to the accident which occurred on 22/09/24 along Turned Right
towards Lorrie Rd From Bukit Timah Rd involving vehicle number SMR2815D.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 23 day of 09 year 2024.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00034822400 Claim No : SNM24D205342/SMR2815D/C02/KHONGLH

Claimant : RAVINDER SINGH JOGHEE

Amount : **S\$8,350.18**
SINGAPORE DOLLARS EIGHT THOUSAND THREE HUNDRED FIFTY AND
CENTS EIGHTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA5290L
Insured Vehicle No. : SMR2815D

Date of Loss : 22/09/2024
Place of Accident : TURNED RIGHT TOWARDS LORNIE RD FROM BUKIT TIMAH RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE XIANG WEI, ALEX
Driver Name : LEE XIANG WEI, ALEX

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess/	S\$	7,957.00
(3) Loss of Use/Rental/Earning	S\$	360.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	33.18
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	8,350.18
	=====	

Claimant Name : Ravinder Singh Joghee

NRIC No : Sxxxx082H

Signature :  X

Date : 13/02/2025

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO. : 322303115
INVOICE DATE : 05/11/2024
REF : TP#2663
VEH NO. : SMA5290L
MAKE : KIA
CAR MODEL : CARENS 1.7 DCT
CURRENT MILEAGE:
ADVISOR : LOONG GHIEEN YEE
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	7,300.00	7,300.00

Remarks: DOA: 22/09/2024 @ 16:45HRS
CLAIMANT: RAVINDER SINGH JOGJEE
TP VEHICLE: SMR2815D

Singapore Dollars: Seven Thousand Nine Hundred Fifty-Seven Only

SUB TOTAL	SGD	7,300.00
GST 9.00%	SGD	657.00
TOTAL	SGD	7,957.00
OUTSTANDING	SGD	7,957.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	7,300.00

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

This document is computer generated and does not require a signature.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMR2815D

Date of Accident

22/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 26/03/2024 - 25/03/2025

Requested By EE YING YI (OPTIMA WERKZ PT...

Requested Date 23/09/2024 14:49

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**GENERAL
INSURANCE
ASSOCIATION**

RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 24/09/2024

Your Ref No: SMA5290L

Dear Sir/Madam,

Date of Accident: 22/09/2024 16:50 (SGT)

Vehicle No: SMA5290L

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SMR2815D	Singapore	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 October 2024 8:36 AM
To: alexleexwcanbefound@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMR2815D(CHINA TAIPING) / SMA5290L / OTHERS ALONG/AT AFTER ADAM PARK, TOWARDS LORNIE ROAD ON 22/09/2024

LEE XIANG WEI, ALEX

[By Email Only]

Dear Sir/Madam,

You Ref: SMR2815D

Our Ref: CD/CTI24090510/Kpa3

ACCIDENT INVOLVING SMR2815D(CHINA TAIPING) / SMA5290L / OTHERS ALONG/AT AFTER ADAM PARK, TOWARDS LORNIE ROAD ON 22/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMA5290L against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 7 January 2025 4:13 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

[Internal]

Dear Hsiao Tong,

Please proceed as advised.

	Amount Revised
1. Cost of Repair (with GST)	\$ 7,957.00 (\$7,300.00 +9%GST)
2. Loss of USE	\$ 560.00 (7DAYS X \$80.00)
4. LTA/GIA Search Fee	\$ 33.18
Total	\$ 8,550.18

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 7 January 2025 10:41 am
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

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Your ref: **SNM24D205342/SMR2815D/C02/KHONGLH**

LKK ref: CD/CTI24090510/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMR2815D(CHINA TAIPING) / SMA5290L(TP) / OTHERS ON 22/09/2024

We refer to the above matter.

SMR2815D(OI) -> SMA5290L(TP)->SNN5982T

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"OPTIMA WERKZ PTE LTD"** at **\$8,550.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 17,304.84	\$ 7,957.00 (\$7,300.00 +9%GST)
2. Loss of USE (8DAYS X \$100.00)	\$ 800.00	\$ 560.00 (7DAYS X \$80.00)
4. LTA/GIA Search Fee	\$ 33.18	\$ 33.18
Total	\$ 18,138.02	\$ 8,550.18

Surveyor recommended 5days for repair + 1PRS + 1SUNDAY = 7days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 17 October 2024 10:13 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

[Internal]

Dear Hsiao Tong,

Proceed to DS with quantum to be reviewed.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lynn Khong (CTPIS)
Sent: Tuesday, 15 October 2024 10:11 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

Dear Hsiao Tong,

As spoken, pending mandate approval to DS.

Please inform TP to hold hands.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 11 October 2024 10:14 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action as third party is chasing for update. Thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 10 October 2024 1:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 7 October 2024 9:46 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 2 October 2024 5:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 30 September 2024 4:55 PM
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: OUR REF: SNM24D205342/SMR2815D/C02/KHONGLH & YOUR REF: CD/CTI24090510/Kpa3, SMA5290L, TP DIRECT SETTLEMENT

[Internal]

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via EMAIL ONLY

Dear [Lynn](#),

Please refer to the above subject.

Kindly **assist LKK Auto on DS** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, September 30, 2024 3:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMR2815D (OI : CTI - TBA) and SMA5290L (TP : LKK REF - CD/CTI24090510/Kpa3) on 22.09.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMA 5290L at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Video footage
- Accident photo – 3 copies

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)