## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Monday, 30 September 2024 3:35 PM

**To:** Claims Dept of CTI

**Cc:** Admin A; Hsiao Tong (LKKAuto)

**Subject:** Direct Settlement - Accident Involving SMR2815D (OI : CTI - TBA) and SMA5290L (TP :

LKK REF - CD/CTI24090510/Kpa3) on 22.09.2024

**Attachments:** TP GIA REPORT.pdf; ACCIDENT PHOTO 3.jpeq; ACCIDENT PHOTO 1.jpeq; tp video.mp4;

ACCIDENT PHOTO 2.jpeg; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMA 5290L at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Video footage
- Accident photo 3 copies

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

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