

## **Shiau Chan (LKKAUTO)**

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**From:** Nguyen, Duc Thinh <DucThinh.Nguyen@libertyinsurance.com.vn>  
**Sent:** Thursday, 23 January 2025 4:43 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** Report; Seah, Andy; SUR  
**Subject:** RE: SURVEY ASSIGNMENT FOR 30/09/2024 - SLF 4165H - BVS24/0682

Dear Shiau Chan,

Please proceed. The towing fee will subject to the invoice provided.

Thank you,

**Best regards,**

**Nguyen Duc Thinh**  
Claims - Motor  
Mobile/WhatsApp: +84 909 232 062

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Thursday, January 23, 2025 2:21 PM  
**To:** Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>; Nguyen, Duc Thinh <DucThinh.Nguyen@libertyinsurance.com.vn>  
**Cc:** Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Report <report@lkkauto.com>  
**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 30/09/2024

Dear Thinh,

Kindly advise whether we can proceed?

**Wishing You a Prosperous & Joyful Chinese New Year 2025**

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>  
**Sent:** Tuesday, 21 January 2025 11:35 AM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nguyen, Duc Thinh

<[DucThinh.Nguyen@libertyinsurance.com.vn](mailto:DucThinh.Nguyen@libertyinsurance.com.vn)>

**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>; Report <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Subject:** RE: SURVEY ASSIGNMENT FOR 30/09/2024

Hi Thinh,

FYNA

Thanks

Best Regards

Andy Seah

Claim Department

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Liberty Insurance Pte Ltd  
One Raffles Quay  
#25-01 North Tower  
Singapore 048583  
[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)



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**From:** Shiao Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Monday, January 20, 2025 3:58 PM

**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>; Report <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 30/09/2024

Dear Andy,

Kindly advise whether we can proceed?

**Wishing You a Prosperous & Joyful Chinese New Year 2025**

Best Regards,

**Shiao Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Thursday, 16 January 2025 2:02 PM

**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshoestimate@libertyinsurance.com.sg](mailto:workshoestimate@libertyinsurance.com.sg)>; Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>; Report <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Subject:** RE: SURVEY ASSIGNMENT FOR 30/09/2024

Dear Andy,

Enclosed herewith preliminary advice of SLF 4165H.

For your approval.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>

**Sent:** Tuesday, 1 October 2024 3:01 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshoestimate@libertyinsurance.com.sg](mailto:workshoestimate@libertyinsurance.com.sg)>

**Subject:** RE: SURVEY ASSIGNMENT FOR 30/09/2024

Hi Shiau Chan

Noted and Thank you for your update

Kindly follow up with the repairer and submit your IA report within 5 working days.

Thanks

**Best Regards**

**Andy Seah**

**Claim Department**

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Liberty Insurance Pte Ltd

One Raffles Quay

#25-01 North Tower

Singapore 048583



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**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Tuesday, October 1, 2024 2:46 PM  
**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 30/09/2024

Dear Andy,

Please be informed that we have inspected the vehicle SLF 4165H on 30/09/2024.

We are pending estimate from repairer.

Best Regards,

**Shiao Chan (Ms)** | Senior Case Handler  
Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>  
**Sent:** Monday, 30 September 2024 9:41 AM  
**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Subject:** RE: SURVEY ASSIGNMENT FOR 30/09/2024

Dear Andy,

Thank you for the assignment.

Please be informed that **Ms. Shiao Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)  
SLF4165H

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>

**Sent:** Friday, September 27, 2024 5:17 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Subject:** SURVEY ASSIGNMENT FOR 30/09/2024

Dear Lkk

Kindly assist to Survey the following vehicle mentioned below.

Kindly take note for SFL4165H they request tomorrow.

Kindly call to confirm. Thanks

LKK Auto Consult			
S/N	Workshop	Address	Contact no.
1	ALFRED AUTO SERVICES & SUPPLIES	BLK 5035 #01-351 ANG MO KIO IND PARK 2 S569538	ALFRED 9145-4773
2	TENTEN PERFORMANCE	8 Kaki Bukit Avenue 4 #07-41 Premier S415875	8894 3554 SANDR

**\*\* Take note all Survey Prelim Report need to revert back within 2 working day\*\***

Thanks  
Best Regards  
**Andy Seah**  
Claim Department

Liberty Insurance Pte Ltd  
One Raffles Quay  
#25-01 North Tower  
Singapore 048583  
[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)



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“Thư điện tử này và bất kỳ tập tin nào được đính kèm theo thư điện tử này, nếu có, đều là thông tin mật của Công ty TNHH Bảo hiểm Liberty (“Liberty”), và chỉ duy nhất người và/hoặc tổ chức mà người gửi thư điện tử này mong muốn gửi đến (“Người Nhận Dự Định”) mới được phép sử dụng thư điện tử này và tập tin đính kèm theo đó, nếu có. Nếu như bạn nhận được thư điện tử này do sai sót của người gửi hoặc bạn không phải là Người Nhận Dự Định, xin vui lòng thông báo cho người gửi ngay lập tức và vui lòng xóa một cách vĩnh viễn thư điện tử này (và bất kỳ tập tin nào được đính kèm theo thư điện tử này, nếu có) cùng với tất cả những bản sao và bản in của thư điện tử này và tập tin đính kèm đó và vui lòng không tiết lộ bất kỳ thông tin nào của thư điện tử này và tập tin đính kèm đó. Nếu bạn không phải là Người Nhận Dự Định, bằng việc nhận được thư điện tử này, bạn đã được thông báo rằng pháp luật Việt Nam tuyệt đối cấm bất kỳ sự lưu giữ, phổ biến, công bố hoặc sao chép thư điện tử này và bất kỳ tập tin đính kèm. Liberty sẽ không bảo đảm rằng thư điện tử này và/hoặc bất kỳ tập tin đính kèm không có sai sót hoặc vi-rút. Bất kỳ ý kiến, sự đánh giá và/hoặc các thông tin khác trong thư điện tử này và/hoặc trong (các) tập tin đính kèm không liên quan đến hoạt động kinh doanh của Liberty sẽ không được xem là đã được Liberty đưa ra hoặc xác nhận”.

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