Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 3 October 2024 5:34 PM

To: MTPRI; assignments; SUR

Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins

& Claims/Bus); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sq

Subject: PRELIMINARY ADVICE FOR APPROVAL: RE: PRI for GBL9995H - Our Insured: SG6344G

on 25.9.2024

Attachments: GBL9995H IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of GBL 9995H.

For your approval and provide us the claim number.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 30 September 2024 9:28 AM

To: MTPRI < MTPRI@smrt.com.sg>; assignments < assignments@lkkauto.com>; SUR < sur@lkkauto.com>

Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck

(StridesASvcs/Ins & Claims/Bus) < WeiTeck.Tan@stridespremier.com.sg>; Esther Lim

<EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg

Subject: RE: PRI for GBL9995H - Our Insured: SG6344G on 25.9.2024

Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/ siewsc@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI < MTPRI@smrt.com.sg > Sent: Friday, September 27, 2024 4:44 PM

To: assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <<u>rajes@lkkauto.com</u>> **Cc:** MTPRI < MTPRI@smrt.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)

< WeiTeck. Tan@stridespremier.com.sg >; Esther Lim < EstherLim@msfirstcapital.com.sg >; Rachel Wu

< <u>RachelWu@msfirstcapital.com.sg</u>>; <u>jaimetay@msfirstcapital.com.sg</u> **Subject:** FW: PRI for GBL9995H - Our Insured: SG6344G on 25.9.2024

Ref: TBA

Dear Rajes,

Kindly survey on "Without Prejudice" basis.

TP: GBL9995H Insured: SG6344G

Workshop: Kan Fook Sing Motor Workshop

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: alicechau <alicechau@kanfs.net>
Sent: Friday, 27 September 2024 4:28 pm

To: MTPRI < MTPRI@smrt.com.sg>

Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck

(StridesASvcs/Ins & Claims/Bus) < <u>WeiTeck.Tan@stridespremier.com.sg</u>> **Subject:** RE: PRI for GBL9995H - Our Insured: SG6344G on 25.9.2024

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Dear Hua Yen,

Please refer to the attached GIA report and scene photos for your kind attention.

Thank you.

Regards,

Alice

Kan Fook Sing Motor Workshop

Fax:6748 1006

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----- Original Message -----
From:MTPRI < MTPRI@smrt.com.sg>
To: "alicechau@kanfs.net" <alicechau@kanfs.net>
Cc:"Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)" <SiauChin.Chan@stridespremier.com.sg>, "Tan Wei Teck
(StridesASvcs/Ins & Claims/Bus)" < WeiTeck.Tan@stridespremier.com.sg>, MTPRI < MTPRI@smrt.com.sg>
Sent:Fri, 27 Sep 2024 08:23:05 +0000
Subject:RE: PRI for GBL9995H - Our Insured: SG6344G on 25.9.2024
> Dear Alice,
> Kindly provide GIA report and scene photos.
> Thanks & Regards
> Hua Yen
> From: Aini Binte < Aini@msfirstcapital.com.sg>
> Sent: Friday, 27 September 2024 4:18 pm
> To: MTPRI < MTPRI@smrt.com.sg>
> Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) < HuaYen.Ong@stridespremier.com.sg>;
alicechau@kanfs.net; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) < SiauChin.Chan@stridespremier.com.sg >;
Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) < WeiTeck. Tan@stridespremier.com.sg>; Rachel Wu
<RachelWu@msfirstcapital.com.sg>
> Subject: PRI for GBL9995H - Our Insured: SG6344G on 25.9.2024
>
> CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and
are expecting the content or attachment.
>
> Dear Hua Yen
> For PRI.
> Thanks & Regards
> Aini
> Motor Claims Department
> MS First Capital Insurance Ltd
> 16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
> D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C
> Website http://www.msfirstcapital.com.sg
  A member of MS&AD INSURANCE GROUP
> Personal Data Protection Act 2012 ("PDPA"):
> Under the PDPA, there are various requirements that regulate the processing of your personal data.
> Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.
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> and notify the sender immediately by return e-mail.
>
> From: alicechau <alicechau@kanfs.net>
> Sent: Friday, September 27, 2024 3:47 PM
> To: Motor Claims < Motor Claims@msfirstcapital.com.sg>; CWS Motor Claims
<cwsmotorclaims@msfirstcapital.com.sg>
> Subject: GBL9995H (TP) / MS First Capital SG6344G / DOA: 25-09-2024 - Third party claim survey
>
 > EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links,
 opening attachments or taking further action, before validating its authenticity.
> Dear Sirs,
> We refer to the mentioned accident.
> Please arrange to survey GBL9995H at our premises.
> Vehicle to be surveyed :
                               > GBL9995H
> MS First capital Insured
                               > SG6344G
Vehicle:
> Date of Accident:
                               > 25/9/2024
> Name of Workshop:
                               > KAN FOOK SING MOTOR WORKSHOP
> Address of Survey Location > BLK 8 JTC DEFU INDUSTRIAL CITY #04-29 Defu South St 1
                               S(533758)
> Name of Contact Person: > MR. TAN / ALICE
> Contact Number:
                               > 6747 9560
>
> Kindly advise on the claim reference number and the name of the OIC.
> Thank you,
> Regards,
> Alice
> Kan Fook Sing Motor Workshop
> Tel:6747 9560
> Fax:6748 1006
> DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual
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----- End of Original Message ------

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