

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SLJ5921P

Date : 30/12/2024

Motor Claims Dept
India International Insurance Pte Ltd
BLK 6 RAFFLES QUAY
#22-00
SINGAPORE 048580
Fax : 62244174 , 62257743

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SLJ5921P and SNB2395X On 22/08/2024 Along ENTRANCE OF NOUVEL 18

We refer to the above matter.

We are instructed by our clients, NG BOON WEE of vehicle number SLJ5921P to claim damages against your insured SNB2395X in connection with a road traffic accident on 22/08/2024 7:35:06pm

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair			\$	1,253.50
Loss of Use	2	Days X \$	120.00	\$ 240.00
Car Rental Fee			\$	0.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
Total			\$	1,493.50

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Yours truly,



Motor Claims Dept

LETTER OF AUTHORISATION

I/We, NG BOON WEE (name) S7111845B (NRIC/Company Reg)
the owner of vehicle no SLJ5921P hereby authorizes M/s Hock Wah Motor Workshop Pte
Ltd to submit corresponds, negotiate and settle my claim for repair costs and/or rental and/or loss of use
arising from the accident which occurred on 23/08/2024 (date) along ENTRANCE OF NOUVEL 18
involving vehicle no/s SNB2395X (third party).

I further authorize M/s Hock Wah Motor Workshop to accept and receive any payment due to me in
respect to my claim above. I further permit payment of the settlement sum to be made in the name of
M/s Hock Wah Motor Workshop Pte Ltd.

Dated this 23 day of AUGUST 2024.

CLIENT:

Signature: 

Name : NG BOON WEE

NRIC : S7111845B

Address : BLK139 BEDOK NORTH AVE 3
#0-194 S(460139)

Company Chop:

(If applicable) _____

WITNESS:

Signature : 

Name : ANYSIA FOO

NRIC : _____

Address : **HOCK WAH MOTOR WORKSHOP PTE LTD**
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Company Chop:

(If applicable) _____

Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0009900
Claimant Ref : SLJ5921P

We/I, HOCK WAH MOTOR WORKSHOP PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,450.00 (Global Sum) (~~(repair cost)~~), S\$ ~~_____~~ (~~loss of accidental~~), S\$ ~~_____~~ (~~search fee~~), vehicle no. SLJ5921P that was damaged pursuant to the accident which occurred on 22/08/2024 (date) at 18 ANDERSON ROAD (location) involving vehicle no. SNB2395X (insured vehicle). This is pursuant to the inspection conducted on 04/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG BOON WEE ("the third party claimant") of vehicle no. SLJ5921P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLJ5921P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,450.00 to HOCK WAH MOTOR WORKSHOP PTE LTD

Dated this 10th day of January 2025.

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

ANYSIA FOO

NRIC:

Address:

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977
Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

HOCK WAH MOTOR WORKSHOP PTE LTD

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BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 91003770

India International Insurance Pte Ltd
BLK 6 RAFFLES QUAY
#22-00

SINGAPORE 048580
TEL : 62238122 , 63476100 FAX : 62244174 , 62257743
PH :
ATTN :

TAX INVOICE

Number : IV00086344
Date : 30/12/2024
Case No :
Vehicle No : SLJ5921P
Chassis: JHMRC1890GC207122
Year of Mfr 2016
Policy No
Model : HONDA ODYSSEY
2.4 EXV-S CVT SR

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	1,150.00	0	1,150.00
	Sub Total				1,150.00
	Parts Total				1,150.00
SINGAPORE DOLLARS : ONE THOUSAND TWO HUNDRED FIFTY-THREE AND CENTS FIFTY ONLY			Less Excess		0.00
			SUBTOTAL		1,150.00
			GST 9.00%		103.50
			TOTAL		1,253.50

Date of accident : 22/08/2024 07:35 PM. Place : ENTRANCE OF NOUVEL 18

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

Anysia



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Sep 2024 14:49	Clm Dtl Modified	Claimant's Name: -> NG BOON WEE. Claimant's ID: -> SXXXX845B.	[A] HOW MEI KWAN
2	30 Sep 2024 14:49	Clm Veh Model Changed	(204681) HONDA ODYSSEY 2.4 EXV-S CVT SR (A).	[A] HOW MEI KWAN
3	30 Sep 2024 14:49	Clm Created	Reg No: SLJ5921P. Acct Date: 2024/08/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd - bedok (HQ)	[A] HOW MEI KWAN
4	30 Sep 2024 14:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Sep 2024 14:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/09	[A] HOW MEI KWAN
6	30 Sep 2024 14:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Sep 2024 14:50	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	30 Sep 2024 14:50	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	01 Oct 2024 10:35	Clm Dtl Modified	Insured Name: -> SKY CAR RENTAL PTE LTD. Insured ID: -> 201002415C.	[A] Daphne Lee Mooi Ngiuk
10	01 Oct 2024 11:44	Video Downloaded	Downloaded Video - Accident-OIV	[A] Daphne Lee Mooi Ngiuk
11	01 Oct 2024 11:44	Video Downloaded	Downloaded Video - Accident-OIV	[A] Daphne Lee Mooi Ngiuk
12	01 Oct 2024 11:44	Video Downloaded	Downloaded Video - Accident-OIV	[A] Daphne Lee Mooi Ngiuk
13	01 Oct 2024 12:17	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remark: BOLA 14(a) applicable. OID moving off from stationary and TP overtaking to turn into OID's lane.	[A] Daphne Lee Mooi Ngiuk
14	01 Oct 2024 12:45	Video Downloaded	Downloaded Video - Accident-OIV	[I] Priya
15	01 Oct 2024 12:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/09	[I] Priya
16	01 Oct 2024 12:46	Adj Mandate Set	Approved:0.00.	[I] Priya
17	05 Oct 2024 12:04	Video Downloaded	Downloaded Video - Accident-OIV	[A] MARCUS CHUA
18	05 Oct 2024 12:06	Video Downloaded	Downloaded Video - Accident-OIV	[A] MARCUS CHUA
19	05 Oct 2024 12:06	Video Downloaded	Downloaded Video - Accident-OIV	[A] MARCUS CHUA
20	08 Oct 2024 17:15	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/10/09	[A] HOW MEI KWAN
21	25 Nov 2024 10:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
22	25 Nov 2024 10:18	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	25 Nov 2024 10:18	Clm Dtl Modified	JPJ Reg. Date: -> 2016/12/16.	[A] JOANNE LEE KHANG MIN
24	25 Nov 2024 10:18	Clm Details Notified		[A] JOANNE LEE KHANG MIN
25	20 Dec 2024 09:19	Adj Mandate Request	Cur.Req:1150.00:Attached TP PIR. The PIR offence against to our insured. May we DS with liability 100%. Please let us have your advise/ instruction.	[A] Daphne Lee Mooi Ngiuk
26	23 Dec 2024 10:15	Video Downloaded	Downloaded Video - Accident-OIV	[I] Loganathan S/O Agoram

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	23 Dec 2024 10:16	Video Downloaded	Downloaded Video - Accident-OIV	[I] Loganathan S/O Agoram
28	23 Dec 2024 10:21	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/09. Mandate Remarks: We are agreeable to settle the matter at 100% Thank you.	[I] Loganathan S/O Agoram
29	23 Dec 2024 10:21	Adj Mandate Set	Approved:1150.00:We are agreeable to settle the matter at 100% Thank you.	[I] Loganathan S/O Agoram
30	30 Dec 2024 15:40	Adj Mandate Request	Cur.Req:1453.50:PODS Liability: 100% *Quantum: \$1,453.50. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
31	02 Jan 2025 00:40	Video Downloaded	Downloaded Video - Accident-OIV	[I] Priya
32	02 Jan 2025 00:41	Video Downloaded	Downloaded Video - Accident-OIV	[I] Priya
33	02 Jan 2025 00:42	Video Downloaded	Downloaded Video - Accident-OIV	[I] Priya
34	02 Jan 2025 00:45	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/09. Mandate Remarks: PLEASE APPLY BOLA OID MOVING FROM STATIONARY AND TP TURNING 50:50	[I] Priya
35	02 Jan 2025 00:45	Adj Mandate Set	Maintained:PLEASE APPLY BOLA OID MOVING FROM STATIONARY AND TP TURNING 50:50	[I] Priya
36	06 Jan 2025 16:48	Adj Mandate Request	Cur.Req:1453.50:Hi Priya, the PIR offence against to our insured. Please advise & re-seek mandate for further review.	[A] Daphne Lee Mooi Ngiuk
37	06 Jan 2025 17:51	Video Downloaded	Downloaded Video - Accident-OIV	[I] Priya
38	06 Jan 2025 18:16	Adj Mandate Set	Approved:1453.50.	[I] Priya

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3246127	01 Oct 2024 09:22:59	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLJ5921P	SNB2395X	12.00
3246302	01 Oct 2024 11:18:32	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLJ5921P	Priya	xx.xx
3246304	01 Oct 2024 11:18:34	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLJ5921P	Priya	xx.xx
3246305	01 Oct 2024 11:18:37	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLJ5921P	Priya	xx.xx
3250614	08 Oct 2024 17:15:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ5921P	SNB2395X	12.00