

Huey Yon (LKKAuto)

From: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)
<WeiTeck.Tan@stridespremier.com.sg>
Sent: Friday, 27 December 2024 9:19 AM
To: Huey Yon (LKKAuto); MTPRI; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH)
Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)
Subject: RE: YQ7132X (Pre-Inspection) / Your Vehicle SBS3769Y | DOA : 24.09.2024 // D24008531MFBP/SMRT

Dear Huey Yon,

Ref : BUS/09/24/8013/KC

Kindly let us have your survey report soon, thanks.

Regards

Patrick Tan

Insurance and Claims
Direct line +65 6556 3522|
60 Woodlands Industrial Park E4
Singapore 757705



From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Friday, 27 December 2024 9:12 am
To: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH)
<HuaYen.Ong@stridespremier.com.sg>
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>
Subject: RE: YQ7132X (Pre-Inspection) / Your Vehicle SBS3769Y | DOA : 24.09.2024 // D24008531MFBP/SMRT

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Dear Hua Yen,

Re-send

Kindly provide us claim no.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Huey Yon (LKKAuto)
Sent: Tuesday, 24 December 2024 10:32 AM
To: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>
Subject: RE: YQ7132X (Pre-Inspection) / Your Vehicle SBS3769Y | DOA : 24.09.2024 // D24008531MFBP/SMRT

Dear Hua Yen,

Kindly provide us claim no.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Friday, 27 September 2024 5:32 PM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg
Subject: RE: YQ7132X (Pre-Inspection) / Your Vehicle SBS3769Y | DOA : 24.09.2024 // D24008531MFBP/SMRT

Dear Hua Yen,

Kindly provide claim number.

Best Regards,

Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, September 27, 2024 3:06 PM
To: assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg
Subject: FW: YQ7132X (Pre-Inspection) / Your Vehicle SBS3769Y | DOA : 24.09.2024 // D24008531MFBP/SMRT

Ref: TBA

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: YQ7132X
Insured: SBS3769Y
Workshop: JL Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Friday, 27 September 2024 2:45 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>; JL Perfect Autowork <jlperfectautowork@gmail.com>

Subject: YQ7132X (Pre-Inspection) / Your Vehicle : SBS3769Y | DOA : 24.09.2024 // D24008531MFBP/SMRT

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
A Member of **MS&AD** Insurance Group

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Friday, September 27, 2024 1:21 PM

To: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: Re: YQ7132X (Pre-Inspection) / Your Vehicle : SBS3769Y | DOA : 24.09.2024

Dear Jaime,

Attached the GIA Report for your kind attention.

Please arrange the survey accordingly.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Sep 27, 2024 at 11:48 AM Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg> wrote:

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sirs,

Our insured has not reported the accident.

Please let us have the following for us to proceed:

- Your client's GIA report
- Scene photos
- Video footage

Thank you.

Best regards,
Jaime Tay

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Friday, September 27, 2024 9:35 AM

To: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Subject: FW: YQ7132X (Pre-Inspection) / Your Vehicle : SBS3769Y | DOA : 24.09.2024

Dear Jaime

PRI - SBS3769Y/SMRT BUSES/NR

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541| Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>



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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Thursday, September 26, 2024 4:59 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: YQ7132X (Pre-Inspection) / Your Vehicle : SBS3769Y | DOA : 24.09.2024

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Dear Sir / Madam,

We are instructed by **Meng Chong Foodstuffs Pte Ltd** to notify you of a road traffic accident on **24.09.2024** at about **16:12 hours** at/along **Tuas South Avenue 1** involving our client's/customer's vehicle registration number **YQ7132X** and vehicle registration number **SBS3769Y** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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