

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, October 14, 2025 8:25 AM
To: 'TwinCar Automotive PL'
Subject: RE: LOD of GBM444K (TWINCAR) - Accident Involving GBM444K & XE5224C ON 26/09/2024 *** LKK REF: CD/LPC24090493/Apa3

WITHOUT PREJUDICE

Dear Sandy,

We have reviewed the matter, and we regret to inform you that we maintain our position as per email dated 25/09/2025.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TwinCar Automotive PL <claim@twincar.com.sg>
Sent: Thursday, September 25, 2025 5:34 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: LOD of GBM444K (TWINCAR) - Accident Involving GBM444K & XE5224C ON 26/09/2024 *** LKK REF: CD/LPC24090493/Apa3

Without Prejudice

Dear Hsiao Tong,

Please find the attachment.

Vehicle (C) indicated that vehicle (B) hit our vehicle thus causing our vehicle to hit them.

Kindly reply to us.

Thank you

Regards,

Sandy

TWINCAR Automotive Pte Ltd

Direct line : 6932 4872

Office : 6744 0510

Workshop address : 2 Kaki Bukit Ave 2 #01-17 Kaki Bukit Autohub Singapore 417921

On Thu, 25 Sept 2025 at 07:57, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

Our insured vehicle damage is on the rear right whilst your client vehicle damage is on the front left as follow: -



Based on damages, we are of the view that our driver's statement is more accurate that your client rear-ended our vehicle an swerve tight hit onto SMJ2927G.

In view iof the above, we regret to inform you that we are unable to look into your client's claim. Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TwinCar Automotive PL <claim@twincar.com.sg>

Sent: Friday, April 25, 2025 10:56 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD of GBM444K (TWINCAR) - Accident Involving GBM444K & XE5224C ON 26/09/2024 *** LKK REF: CD/LPC24090493/Apa3

1st REMINDER

Without Prejudice

Dear Sir / Madam,

Regarding the email below, we have not seen any updates on this matter.

Could you please provide us with an update within the next 10 working days?

Thank you for your time and attention to this

Regards,

Sandy

TWINCAR Automotive Pte Ltd

Direct line : 6932 4872

Office : 6744 0510

Workshop address : 2 Kaki Bukit Ave 2 #01-17 Kaki Bukit Autohub Singapore 417921

On Mon, 9 Dec 2024 at 11:25, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler, **Hsiao Tong** will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TwinCar Automotive PL <claim@twincar.com.sg>

Sent: Friday, 6 December 2024 7:26 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: LOD of GBM444K (TWINCAR) - Accident Involving GBM444K & XE5224C ON 26/09/2024

Without Prejudice

Dear Sir / Madam,

We refer to the above subject.

Attached LOD for your kind perusal.

Kindly reply to us.

Thank you

Regards,

Sandy

TWINCAR Automotive Pte Ltd

Direct line : 6932 4872

Office : 6744 0510

Workshop address : 2 Kaki Bukit Ave 2 #01-17 Kaki Bukit Autohub Singapore 417921