

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, September 27, 2024 8:50 AM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: PRI FOR SMW8620H (TP VEHICLE) – OUR INSURED: SHB1183T ON 25.09.2024 (OUR REF: D24008464MFSH/STRIDES/TPD 1/EL)
Attachments: SMW 8620 H - GIA REPORT 25.09.24.pdf

Ref: TAX/09/24/2084

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SMW8620H
Insured: SHB1183T
Workshop: Bifrost auto

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Thursday, 26 September 2024 4:56 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Subject: Re: PRI FOR SMW8620H (TP VEHICLE) – OUR INSURED: SHB1183T ON 25.09.2024 (OUR REF: D24008464MFSH/STRIDES/TPD 1/EL)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign M/s LKK Adrian Ling Wai Ping to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 26 Sept 2024 at 16:55, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/09/24/2084

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1183T as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Betty Wong <BettyWong@msfirstcapital.com.sg>
Sent: Thursday, 26 September 2024 3:03 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Assessment Dept <assessment_ral@bifrostauto.com>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>
Subject: PRI FOR SMW8620H (TP VEHICLE) – OUR INSURED: SHB1183T ON 25.09.2024 (OUR REF: D24008464MFSH/STRIDES/TPD 1/EL)

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Dear Hua Yen

For PRI.

Thank you

Regards

Betty Wong

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>



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Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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and notify the sender immediately by return e-mail.

From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Thursday, September 26, 2024 2:10 PM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>

Subject: Accident involving SMW 8620 H & SHB 1183 T on 25/09/2024 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, ROYALE RENTAL PTE LTD to notify you of the aforesaid accident involving our client's vehicle SMW8620H and your insured's vehicle SHB1183T on 25/09/2024 at 1110HRS ALONG BOON LAY TRADEHUB 21

This serves as a **NOTICE** that we are claiming against SHB1183T for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (8854 7553)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 26/09/2024

PRS ARRANGEMENT (Date & Time) : 30/09/2024 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

[Tel:8854 7553](tel:88547553)

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