

Telephone: 98287487  
Email: ktmotorwerk@hotmail.com

12.01.2025

Our Ref : LKK REF: CD/AIG240

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Motor Claims Department  
78, Shenton Way, #07-16  
S079120

Dear Sir/Mdm

**ACCIDENT INVOLVING GBF8448J AND SLH8196G ON 20.09.2024**

Please refer to the above mentioned accident.

We are writing in on the behalf of HENG WEI ZHI, JONATHAN  
the registered owner of motor vehicle number SLH8196G which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **GBF4884J** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$ 7,400.00
2. Rental	\$ 960.00
3. Search Fee	\$ 27.25

**TOTAL AMOUNT** **\$ 8,387.25**

We enclsod hereby the following documents for your consideration :

- ( A ) Letter of Authority
- ( B ) Satisfaction Voucher
- ( C ) Workshop Final repair bills
- ( D ) Search Fee
- ( E ) Rental Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

JOHN

Mobile: 98287487  
Email: ktmotorwerk@hotmail.com

"My execution of thie Discharge Voucher  
is only for my claim for property damage  
and not prejudicial to any other claims"

國際汽車維修  
KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.

(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177

Email: ktmotorwerk@hotmail.com

Reg. No.: 53373462B

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SLH8196G AND GBF8448J  
AT/ALONG Tampines Ave 7  
ON 20 DAY 09 MONTH 2024 YEAR

- I/We, the owner of vehicle no. \_\_\_\_\_ hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 23 day 09 month 24 year

Signature

: 

Name

: Heng Wei Zhi, Jonathan

NRIC/ROC No.

: 750F

Address

: 194 Bedok Rd - Blk 3012  
#10-74 (S) 510154

Company Stamp

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, KT MOTORWERK ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,400.00 (Repair Cost), S\$960.00 (Loss of Use/Rental), S\$27.25 (Disbursement) for vehicle no. SLH 8196G that was damaged pursuant to the accident which occurred on 20/09/2024 (date) at/along TAMPINES AVE 7 (location) involving vehicle no/s GBF 8448J. This is pursuant to the inspection conducted on 24/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HENG WEI ZHI JONATHAN (the third party claimant") of vehicle no. SLH 8196G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLH 8196G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 05 (month) 20 25 (year)

\_\_\_\_\_  
Signed by appointed surveyor



\_\_\_\_\_  
Signed by "the workshop" (with chop)

**"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"**



Telephone: 98287487  
Fax: 64485177  
Email: ktmotorwerk@hotmail.com

## FINAL REPAIR BILL

Date : 12.01.2025

### AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department  
78, Shenton Way, #07-16  
S079120

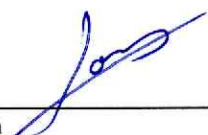
Vehicle Number : SLH8196G  
Make/Model : TOYOTA CAMRY  
Date of Accident : 20.09.2024

---

Cost of Repair (**Recommended By Surveryor**) \$7,400

**GRAND TOTAL** \$ 7,400.00

ISSUED BY

  
\_\_\_\_\_  
Mr John  
Mobile: 98287487  
Email: ktmotorwerk@hotmail.com



# DAWN ENTERPRISES

21 Seletar West Farmway 1

Singapore 798125

Tel: 63832661 Fax: 64842836

Reg No.430058/00D

Nº 39567

## RENTAL AGREEMENT

DATE

23/9/24

### HIRER'S PARTICULARS

Name Heng Wei Zhi Jonathan  
104 Parkway Res St. 12

Address #10-74  
S 510194  
750F

I/C or Passport No. 750F Country

Occupation

Date of Birth  Age

Driving Licence No. 97953232 Date Passed

Tel: (HP)  (Residence)

### DRIVER'S PARTICULARS

Name

Address

I/C or Passport No.  Country

Occupation

Date of Birth  Age

Driving Licence No.  Date Passed

Tel: (Office)  (Residence)

### IMPORTANT NOTES:

- 1 No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving licence.
- 2 This vehicle is licenced to carry 8 passengers only.
- 3 Hirer is liable to pay first \$ 2500 as excess all claims any accident plus loss of earning while damaged vehicle is under repair.
- 4 For usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate
- 5 Please notify our office should there be any accident involving this hired vehicle within 24 hrs
- 6 No refund will be given for vehicle returns early.
- 7 No refund will be given for petrol left in vehicle.
- 8 Hirer is liable to pay all parking fee and traffic summonses.
- 9 Vehicles to be return during office hour only.
- 10 No Service on Public Holiday and Sunday.

### SCHEDULE

### MODEL

SLH 1498G

T/ATHS

Date	Time	Mileage
<u>23/9/24</u>		
<u>1/10/24</u>		

### CHARGES

<u>8</u> Day at \$ <u>120.00</u> per days	<u>\$ 960.00</u>
Day at \$ per week	
Day at \$ per month	
TOTAL AMOUNT	<u>\$ 960.00</u>
AMOUNT PAID	<u>\$ 960.00</u>
BALANCE DUE	
Days Extension From To	
Amount Deposit (refundable) \$	

FROM

23/9/24

TO

1/10/24

I/we have read and understood the terms and conditions above and hereby agreed to abide

Hirer's Signature

Driver/Gurantor's Signature

DAWN ENTERPRISES



# DAWN ENTERPRISES

21 SELETAR WEST FARMWAY 1  
SINGAPORE 798125  
TEL: 6383 2661 FAX: 6484 2836  
REG. NO. 430058/00D

No. 21011

Date, 1/10/24

## OFFICIAL RECEIPT

Received from

Heng Wei Zhi Jonathan

the sum of Dollars

New hundred sixty only

being Payment Of

SLH 1498G (28/9/24 - 1/10/24)

DAWN ENTERPRISES

\$

960.00

Cash/Cheque No.

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Sep 2024 / 11:35:55

Receipt Date/Time : 21 Sep 2024 / 11:35:55

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-240921-001087

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBF8448J As at 20 Sep 2024/15:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBF8448J Enquiry Fee 20240921113511451170	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
DICNV20240921113511655322		SGQR(PayNow)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Yan (LKK Auto)**

---

**From:** Yan (LKK Auto)  
**Sent:** Thursday, October 3, 2024 5:45 PM  
**To:** shermainesim26@gmail.com  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING GBF8448J(AIG) AND SLH8196G AT/ALONG TAMPINES AVE 7 ON 20/09/2024

Our Ref: CD/AIG24090481/AUA3

AIG Ref: 1841332269SG

03 OCTOBER 2024

**SUMMERSYSTEM**

**DRIVER : SIM ZE XUAN SHERMAINE**

**ACCIDENT INVOLVING GBF8448J(AIG) AND SLH8196G AT/ALONG TAMPINES AVE 7 ON 20/09/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLH8196G** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**




Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Sep 2024 18:16	Clm Dtl Modified	Claimant's Name: -> HENG WEI ZHI JONATHAN. Claimant's ID: -> SXXXX750F.	[A] HOW MEI KWAN
2	26 Sep 2024 18:16	Clm Veh Model Changed	(204458) TOYOTA CAMRY 2.4 ABS AIRBAG (A).	[A] HOW MEI KWAN
3	26 Sep 2024 18:16	Clm Created	Reg No: SLH8196G. Acct Date: 2024/09/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: ECICS Limited (HQ). Workshop: Kt Motorwerk (H Q)	[A] HOW MEI KWAN
4	26 Sep 2024 18:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Sep 2024 18:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/07	[A] HOW MEI KWAN
6	26 Sep 2024 18:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Sep 2024 18:16	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Sep 2024 18:16	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	26 Sep 2024 18:17	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Sep 2024 18:17	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	02 Oct 2024 13:15	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
12	02 Dec 2024 11:14	Video Downloaded	Downloaded Video - Accident	[I] Lum, John
13	23 Jan 2025 12:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	23 Jan 2025 12:07	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
15	23 Jan 2025 12:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	23 Jan 2025 12:07	Clm Dtl Modified	JPJ Reg. Date: -> 2009/05/14.	[A] JOANNE LEE KHANG MIN
17	23 Jan 2025 12:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	23 Jan 2025 18:03	Adj Mandate Request	Cur.Req:8387.25:Liability: 100% (BOLA 28, ASS:100%) *Quantum: \$ 8,387.25(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
19	31 Jan 2025 10:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/07. Mandate Remarks: please proceed	[I] Pang, Nicole-xs
20	31 Jan 2025 10:00	Adj Mandate Set	Approved:8387.25:please proceed	[I] Pang, Nicole-xs
21	05 Feb 2025 09:27	Video Downloaded	Downloaded Video - Accident	[I] Pang, Nicole-xs

Date From



Date To



Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3243367	26 Sep 2024 18:27:30	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLH8196G	HOW MEI KWAN	xx.xx
3243518	27 Sep 2024 09:24:12	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLH8196G	GBF8448J	12.00
3319648	23 Jan 2025 12:07:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH8196G	GBF8448J	12.00