

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SJE4238K

5/Dec/2024

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING #07-06
78 SHENTON WAY
S(079120)

Dear Sir/Mdm:

ACCIDENT INVOLVING SJE4238K & GBJ7201P ALONG LORNIE HWY ON 23/09/2024

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

<u>Description</u>					Amount
Repair Costs					\$ 13,734.00
Loss Of Rental	\$120.00	X	10	days	\$ 1,200.00
Search Fees (LTA)					\$ 27.25
					Amount
					\$ 14,961.25

Please look into our client claims and let us hear from you shortly.

Thank you

ALLAN
XIN HUA WORKSHOP PTE LTD
Tel : 87867171
email : xinhuaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD
REG: 201838521G



LETTER OF AUTHORIZATION

Accident involving my vehicle SJE 4238K & GBJ7201P on 23/9/2024 at along Lornie Hwy ...

I/We, Chen Ye Ming, owner of vehicle no. SJE 4238K hereby authorize **XIN HUA WORKSHOP PTE LTD** to proceed with the repair for my vehicle SJE 4238K which was damaged in the above accident.

I/We further authorize **XIN HUA WORKSHOP PTE LTD** to claim against the driver and/or the owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not limited to Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-inspection of my vehicle and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use of my vehicle against any party.

A handwritten signature in blue ink, appearing to read "Ym".

X

Owner Signature / Company Stamp / Date

Name : Chen Ye Ming
NRIC : SXXXX 269A
HP Tel : 97426694
Address : Blk 638 Woodlands Ring Rd
#05-43
S 730638

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, XIN HUA WORKSHOP PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$13,734.00 (Repair Cost), S\$1,000.00 (Loss of Use/Rental), S\$27.25 (Disbursement) for vehicle no. SJE4238K that was damaged pursuant to the accident which occurred on 23/09/2024 (date) at/along LORNIE HWY (location) involving vehicle no/s GBJ7201P. This is pursuant to the inspection conducted on 24/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEN YE MING (the third party claimant") of vehicle no. SJE4238K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJE4238K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 04 (month) 2025 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Tax Invoice

BILL TO
AIG Asia Pacific Insurance Pte Ltd
AIG Building #07-06
78 Shenton Way
079120

INVOICE XHW-INV-250092
DATE 03/03/2025
TERMS Net 30
DUE DATE 02/04/2025

DESCRIPTION	AMOUNT
SJE4238K - HONDA STREMA DATE OF ACCIDENT : 23.09.2024 LUMP SUM REPAIR FOR THIRD PARTY CLAIM	12,600.00
<hr/>	
All cheque payments should be crossed and made payable to "XIN HUA WORKSHOP PTE LTD" Please indicate the invoice no. on the reverse side	SUBTOTAL 12,600.00
	GST TOTAL 1,134.00
	TOTAL 13,734.00
<hr/>	
	BALANCE DUE S\$13,734.00

GST SUMMARY

	RATE	GST	NET
	GST @ 9%	1,134.00	12,600.00



RENTNOW LEASING PTE LTD

55 SERANGOON NORTH AVENUE #05-05

SINGAPORE 555859

INVOICE

INVOICE NO. WS2409-0410/961K

TERMS Due on receipt

DATE 24/09/2024

DUE DATE 04/10/2024

INVOICE TO

CHEN YE MING

BLK 638 WOODLANDS RING

ROAD #05-43

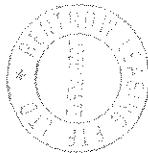
730638

Rental Start Time

Rental End Time

DATE	DESCRIPTION	QTY	RATE	AMOUNT
	Car Rental	10	120.00	1,200.00
	SNS961K			

Replacement for
SJE4238K



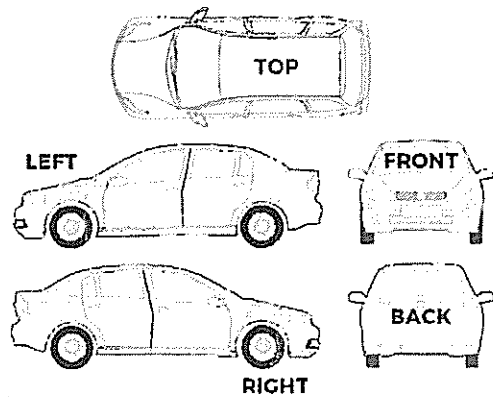
TOTAL

1,200.00

Thank you for your business. Please make payment to

PayNow Name : RENTNOW LEASING PTE LTD

PayNow ID : 202017087Z108



Kindly take photos of vehicle before moving off & send to respective Sales Representative.



55 SERANGOON NORTH AVENUE 4
#04-04 S
(5558591)

RENTAL AGREEMENT

RECOVERY PLEASE CONTACT

JANELL 81450022 XAVIER 81448833 ANDY 81448811 AMBER 81448822 Date : 24.09.2024

Company Name

Company Address

Hirer's Name

Hirer's Address

NRIC/Passport No.

Driving license No.

Local Contact

CHEN YE MINH

8116 638, Woodlands Ring Rd, # 05-43, S (730638)

Country Of Issue SIN

Issue By TP

Email :

DOB : 10.12.1993

PLEASE TAKE PHOTO OF CAR BEFORE DRIVING OFF AND SEND TO RESPECTIVE SALE PERSONNEL

VEHICLE DETAILS

Left Side

Back

Model

Licence Plate

Colour

Decal

Honda Freed

SNS 9611c

Gold

YES - NO

* Rates do not include Petrol.

Taken

Return

E

F

1/8

2/8

3/8

4/8

5/8

6/8

7/8

8/8

9/8

10/8

* Every 1/8 of petrol used is chargeable @ \$20 nett.

Remarks :

RENTAL DETAILS

Start Date

24.09.2024

Start Time

1330

Return Date

04.10.2024

Return Time

1830

SALES INVOICE

RATES

QTY

TOTAL

Rental Amount				
Additional Driver				
MALAYSIA				
CDW				
Total Cost Of Rental			\$ 1,200.00	-
DEPOSIT				



PAY NOW

UEN : 202017087Z108 CASH

REMARKS :



Hirer's Signature

Replacement for STE 42781c

RENTNOW LEASING PTE LTD
 ("The Company")

Hirer / Authorized Driver ("Driver")

Hirer / Driver must produce a valid Singapore Class 3 Driving License and NRIC or valid international Driving License and Passport and guarantees that he/she is not under any suspension order on the license.

Rates

All rates quoted are in Singapore Currency (SGD) and prices include insurance and unlimited mileage.

Rates will be charged per day except for weekend or public holiday packages. Each excess hour is charged at one-fifth of daily rate. Vehicle returned after office hours, the hirer will be charged for a day. Petrol is not included and is chargeable to the hirer should the vehicle be returned with lesser petrol than when it was collected by the hirer.

Malaysia Use

Hirer intending for entry into Malaysia is responsible to give prior notice to the Company. Vehicle is not allowed into Malaysia if Company was not informed.

Hirer entering Malaysia without informing the Company will result in compensation of **\$400** on top of the Malaysia Surcharge or immediate termination with no amount refund.

Hirer must agree and acknowledge to the surcharge. The charges to Malaysia are calculated based on **calendar date** :

eg: 15:00 - 00:00 (1 day Charge)

00:00 - 23:59 (2 days Charge)

Johor Bahru - \$30/day

Malacca - \$40/day

Kuala Lumpur - \$50/day

Genting - \$80/day

Vehicle usage further than Genting, Malaysia - \$100 / day

Hirer shall abide all Singapore immigration regulations and Malaysia government's regulation and be responsible for all Traffic Police and Court summons and fine.

Hirer is fully responsible for any incidental damages and settling all traffic offenses or fines committed during the rental period, inclusive and not limited to battery, tyres, towing fee, and any loss, damage, costs arising from breakdown of the vehicle.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Sep 2024 / 11:12:33

Receipt Date/Time : 24 Sep 2024 / 11:12:33

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240924-001355

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBJ7201P

As at 23 Sep 2024/17:45:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - GBJ7201P
Enquiry Fee
20240924111146200269

25.00	2.25	27.25
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our alk : STE 4238 k
Sub-Total

25.00	2.25	27.25
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Total Before Rounding

25.00	2.25	27.25
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Rounding Difference

0.00

Total Amount Payable

27.25

search by Johnny
Paid By

526471XXXXXX1912

eNETS Credit Card

27.25

Total

27.25

Cash Change

0.00

Tendered Amount

27.25

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Thursday, October 3, 2024 3:37 PM
To: charlie7179@gmail.com
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBJ7201P(AIG) AND SJE4238K AT/ALONG LORNIE ROAD TOWARDS ANG MO KIO ON 23/09/2024

Our Ref: CD/AIG24090480/Aua3

AIG Ref: 4900670345SG

03 OCTOBER 2024

JWC SOLUTION ENGINEERING SERVICES

DRIVER : KOO TEOW LYE (XU CHAOLAI)

ACCIDENT INVOLVING GBJ7201P(AIG) AND SJE4238K AT/ALONG LORNIE ROAD TOWARDS ANG MO KIO ON 23/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJE4238K** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Sep 2024 18:08	Clm Dtl Modified	Claimant's Name: -> CHEN YE MING. Claimant's ID: -> SXXXX269A.	[A] HOW MEI KWAN
2	26 Sep 2024 18:08	Clm Veh Model Changed	(202368) HONDA STREAM 1.8 X (A).	[A] HOW MEI KWAN
3	26 Sep 2024 18:08	Clm Created	Reg No: SJE4238K. Acct Date: 2024/09/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Xin Hua Workshop Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Sep 2024 18:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Sep 2024 18:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/07	[A] HOW MEI KWAN
6	26 Sep 2024 18:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Sep 2024 18:08	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Sep 2024 18:08	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	26 Sep 2024 18:08	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Sep 2024 18:08	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	27 Sep 2024 09:26	Clm Registration Modified	Acct Date:2024/09/24->2024/09/23.	[I] Wan Zaki, Wan Fatimatul Najibah
12	02 Jan 2025 14:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	02 Jan 2025 14:29	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	02 Jan 2025 14:29	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	02 Jan 2025 14:29	Clm Dtl Modified	JPJ Reg. Date: -> 2008/04/24.	[A] JOANNE LEE KHANG MIN
16	02 Jan 2025 14:29	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	02 Jan 2025 17:38	Adj Mandate Request	Cur.Req:14961.25:Liability: 100% (BOLA 27) *Quantum: \$ 14,961.25(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
18	10 Feb 2025 15:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/07. Mandate Remarks: Approved LKK to settle not exceeding \$14,761.25 (LOR \$100/day x 12) subj to submission of all supporting docs. pending final repair bill.	[I] Tam, Ivan-WK
19	10 Feb 2025 15:40	Adj Mandate Set	Approved:14761.25:Approved LKK to settle not exceeding \$14,761.25 (LOR \$100/day x 12) subj to submission of all supporting docs. pending final repair bill.	[I] Tam, Ivan-WK
20	03 Mar 2025 11:41	Clm Dtl Modified	Insured Address 1: -> BLK 459B SENGKANG WEST WAY. Insured Address 2: -> #14-39. Insured PostCode: -> 792459. Insured City: -> 1574.	[A] NA MENG YAN

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3243553	27 Sep 2024 10:02:50	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJE4238K	GBJ7201P	12.00
3304768	02 Jan 2025 14:29:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJE4238K	GBJ7201P	12.00