

Veron Chen (LKKAuto)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 26 September 2024 5:07 PM
To: Muhammad Nur Faiz Bin Sanat
Cc: Edwin Alegre (Eurokars); Jerome Tan ZL; Vion Lim LS; Eric Paul Glorioso; assignments; Kanageshvaran Supramaniam; Manoj Baloo; Jobi Thomas; Joseph Tee YS; Oh Hui Wen; Lee Yao Sheng; Ahmad Faisal Bin Hamid; ESPL Claims Admin; SUR
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205385/GBC1388K/C02/TANCHC & Your Ref: SMZ7788Z

[Internal]

WITHOUT PREJUDICE

Dear Sir/Mdm,

1. Based on the available information, we would like to explore a direct settlement for the sake of an amicable settlement and on a without any admission of liability basis.
2. Please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.
3. The claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.
4. This proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.
5. This proposal of direct settlement in paragraphs 1 to 4 above is **CONDITIONAL** upon China Taiping's Policy liability being engaged, and China Taiping Insurance Pte Ltd reserve any and all rights under our Policy to investigate further into the claim and to make a determination on our Policy coverage, including our rights to reject the claim should new evidence be available. In the event that we reject our Policy coverage, you will then have to look directly to our insured and /or insured motorist for recovery of any sums you may incur or may have incurred towards repairs for the vehicle.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in

whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jacqueline Tan (CTPIS)

Sent: Thursday, 26 September 2024 1:49 pm

To: Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Edwin Alegre (Eurokars) <edwin.alegre@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>;

Vion Lim LS <vion.lim.ls@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Kanageshvaran

Supramaniam <kanageshvaran@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Jobi Thomas

<jobi.thomas@eurokars.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Oh Hui Wen

<huiwen.oh@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Ahmad Faisal Bin Hamid

<faisal.hamid@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205385/GBC1388K/C02/TANCHC & Your Ref: SMZ7788Z

WITHOUT PREJUDICE

Dear Sir,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mohammed Rasul to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>

Sent: Thursday, 26 September 2024 12:55 pm

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Edwin Alegre (Eurokars) <edwin.alegre@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>;

Vion Lim LS <vion.lim.ls@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Kanageshvaran

Supramaniam <kanageshvaran@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Jobi Thomas

<jobi.thomas@eurokars.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Oh Hui Wen

<huiwen.oh@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Ahmad Faisal Bin Hamid

<faisal.hamid@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>

Subject: FW: PRE-REPAIR SURVEY-Our Ref: SNM24D205385/GBC1388K/C02/TANCHC & Your Ref: SMZ7788Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer,

We would like to engage with Mohammed Rasul Bin Mohd Yunus (LKK)

Thank You.

Best Regards,

Muhammad Nur Faiz Bin Sanat (Mr)

Claim Advisor | Body & Paint



27A Tanjong Penjuru Singapore 609042

Tel. +65 8545 3484 Office Tel. +65 8820 8623

faiz.sanat@porsche.com.sg



The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. While every reasonable effort has been made to ensure that this communication has not been tampered with, <Business Entity> and its affiliates are not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you consent to us using it for the purposes set out in <https://www.eurokarsgroup.com/data-protection/>.