

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 27 September 2024 2:30 PM
To: Lynn Khong (CTPIS); Eddie Sim (CTPIS); SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: CTI REF: SNM24D205342/SMR2815D/C01/KHONGLH | DOA: 22.09.2024 - OD VEH SURVEY & APPROVAL
Attachments: SMR2815D IA.pdf; SMR2815D estimate.pdf; SMR2815D IA.pdf; SMR2815D LTA.pdf

Dear Lynn,

Enclosed herewith preliminary advice of SMR 2815D.
Kindly advise the repair cost amount to offer repairer.
Photographs will send to you after our surveyor upload in our system.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Thursday, 26 September 2024 2:17 PM
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CTI REF: SNM24D205342/SMR2815D/C01/KHONGLH | DOA: 22.09.2024 - OD VEH SURVEY & APPROVAL

Dear Lynn,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Thursday, September 26, 2024 1:54 PM
To: Aliff (Ding Auto - BLK10 Branch) <blk10workshop@dingauto.sg>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>; Marcus Lee (Ding Auto - Sin Ming Branch) <workshop@dingauto.sg>; Alex Loh (Ding Auto Sin Ming Branch) <smclaims@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Allen (Ding Auto - Sin Ming Branch) <reporting@dingauto.sg>
Subject: RE: CTI REF: SNM24D205342/SMR2815D/C01/KHONGLH | DOA: 22.09.2024 - OD VEH SURVEY & APPROVAL

[Internal]

Dear Aliff,

We noted potential constructive total loss to insured's vehicle.
If so, please submit in Merimen if necessary.

Please note Excess S\$2000.

We shall assign to LKK for OD surveyor matter.

Thank you

Dear LKK,

Please attend OD assignment.
Refer to ezclaims for the accident statements.

Shall reassign in Merimen as necessary.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

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