

Shiau Chan (LKKAuto)

From: Aliff (Ding Auto - BLK10 Branch) <blk10workshop@dingauto.sg>
Sent: Tuesday, 3 December 2024 3:11 PM
To: Shiau Chan (LKKAuto)
Cc: Lynn Yap (Ding Auto); Kenneth Ding; Joyce (Ding Auto - Carros Branch); Marcus Lee (Ding Auto - Sin Ming Branch); Alex Loh (Ding Auto Sin Ming Branch); Kenneth Kong (LKKAuto)
Subject: Re: CTI I OD - SMR2815D I DOA 22/09/2024 - FINALISE REPAIR

Dear Shiau Chan,

I have already submitted in Audatex

Best Regards,



Aliff

Claims Department (Sin Ming Branch)

Mobile +65 8205 3757 **Office** +65 6452 1208

Web www.dingauto.sg **Email** blk10workshop@dingauto.sg

HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 **NorthWest Branch** 60 Jalan Lam Huat #06-46/47 Carros Centre S737869

On Tue, Dec 3, 2024 at 3:05 PM Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

Dear Lynn,

Kindly assign us the SMR 2815D case via Audatex system.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Wednesday, 27 November 2024 3:14 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Marcus Lee (Ding Auto - Sin Ming Branch) <workshop@dingauto.sg>; Alex Loh (Ding Auto Sin Ming Branch) <smclaims@dingauto.sg>; Aliff (Ding Auto - BLK10 Branch) <blk10workshop@dingauto.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Subject: Re: CTI I OD - SMR2815D I DOA 22/09/2024 - FINALISE REPAIR

Dear Shiau Chan,

Please assist to do the necessary in EzClaim for us to submit our final billing, thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6993 7808

Web www.dingauto.sg **Email** claims@dingauto.sg

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On Thu, Nov 21, 2024 at 1:23 PM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Shiau Chan,

Please assist to do the necessary in EzClaim for us to submit our final billing, thank you.

Best Regards,

Lynn Yap
Claims Department

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Web www.dingauto.sg **Email** claims@dingauto.sg

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On Mon, Nov 18, 2024 at 6:04 PM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Shiau Chan,

Please assist to do the necessary in EzClaim for us to submit our final billing, thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6993 7808

Web www.dingauto.sg **Email** claims@dingauto.sg

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On Thu, Nov 14, 2024 at 11:55 AM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Kenneth,

Please assist to inform your office to upload the offer in EzClaim for us to submit our final bill, thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6993 7808

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On Wed, Nov 6, 2024 at 2:05 PM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Kenneth,

We are agreeable to your offer.

Please assist us to do the necessary action for us to submit our final billing in the system, thank you.

Best Regards,

Lynn Yap

Claims Department

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On Wed, Nov 6, 2024 at 8:18 AM Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com> wrote:

We will advise principle the repair cost of \$25,550.00 B4 excess, please check and confirm. Final amount subject to their approval.

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>

Sent: Monday, 4 November 2024 6:25 pm

To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Marcus Lee (Ding Auto - Sin Ming Branch) <workshop@dingauto.sg>; Alex Loh (Ding Auto Sin Ming Branch) <smclaims@dingauto.sg>; Aliff (Ding Auto - BLK10 Branch) <blk10workshop@dingauto.sg>

Subject: Re: CTI I OD - SMR2815D I DOA 22/09/2024 - FINALISE REPAIR

Dear Kenneth,

We would like to check & follow up on the finalize offer.

Please assist us to expedite the finalization, thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6993 7808

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On Sat, Oct 26, 2024 at 12:23 PM Aliff (Ding Auto - BLK10 Branch) <blk10workshop@dingauto.sg> wrote:

Dear Kenneth,

Apologies kindly ignore previous email sent and refer to this finalised email instead.

We have completed the above mentioned vehicle's repair and we would like to finalize this repair. Kindly refer to attached after paint photos for your perusal.

		Repair: Lump Sum	
	Cost	Mark Up	Amount
Parts:	\$ 28,845.00	+ 0%	\$ 28,845.00
Parts:	\$ 2,320.00	+ 0%	\$ 2,320.00
Labour & Spray Paint:			\$ 818.16
		Total:	\$ 31,983.16
		- 20% L/S:	\$ 6,396.63

Finalize Amount: \$ 25,586.53

We would appreciate it if you could assist us to expedite this finalization as soon as possible, thank you.

Best Regards,

Aliff

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