

Hueh Yin (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 21 June 2024 10:40 AM
To: Saber tan; admin-d; assignments; SUR
Cc: Hwang, Shiang Yi
Subject: LKK(25/6)/nr \ CMTD2402049/SYH | Third Party Claim Against FBL5963B DOA 18.06.24 - SKA8091Z
Attachments: Full_accident_report_9741227_18-06-2024_200455.zip

Without Prejudice

Dear Irene,

We noted on the survey request on Tuesday 25/6 and have arranged **LKK AUTO** to survey the above vehicle.

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the survey for **SKA8091Z** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

Password: SKA8091Z1955A

ENG SHING MECHANICAL WORKS
160 SIN MING AUTOCITY
#06-21
Singapore 575722

HP : IRENE 98482189

*Pls reconfirm the address

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



Sompo Insurance Singapore Pte. Ltd.

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Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Saber tan <saber209@hotmail.com>

Sent: Thursday, June 20, 2024 6:48 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: SUV/EST/nr \ CMTD2402049/SYH | Third Party Claim Against FBL5963B DOA 18.06.24 - SKA8091Z

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Dear Grace,

The client will be leaving his car at the workshop on 25 June 2024 (Tuesday). Please let me know if the above date is confirmed.

Thank you

Regards

ENG SHING MECHANICAL WORKS

Irene (98482189)

Sent from my iPhone

On 20 Jun 2024, at 3:50 PM, Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Without Prejudice

Our Reference : CMTD2402049/SYH

Your Reference: SKA8091Z

Dear Irene / Saber,

We acknowledged receipt of your client's report.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg

Please be informed that we have yet to receive our insured's accident report.

Kindly advise us when your client leaving the vehicle at your premises for the day.

Please email in your survey request to us at least 1 day in advance to motorsurvey@sompo.com.sg and will make the necessary arrangement.

Meanwhile, please let us have a copy of the estimate for once available.

Aside to Shiang Yi,

For your update.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg .**

<image002.png>

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From: Saber tan <saber209@hotmail.com>
Sent: Thursday, June 20, 2024 2:30 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: Third Party Claim Against FBL5963B

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Dear Sir/Madam

Our customer of vehicle no. SKA8091Z would like to file for a new accident claim against the above-mentioned vehicle no.

A copy of the accident report is attached for your reference (Password: SKA8091Z1955A). We are still in the midst of preparing the estimates.

Kindly arrange for a pre-repair inspection.

P/s: The vehicle is currently not at the workshop.

Thank you

Regards
ENG SHING MECHANICAL WORKS
Irene (98482189)

Sent from my iPhone