

## Hsiao Tong (LKKAuto)

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**From:** Marhoum, Firman <Firman.Marhoum@aig.com>  
**Sent:** Tuesday, 25 February 2025 4:19 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Bryan Ang (LKKAuto); Admin A; CS A Team  
**Subject:** RE: AIG REF: 0473241543SG-008 // LKK REF: CD/AIG24090456/Upa3 // TPV FBK5930B // DOA 15/09/2023

Dear Sirs,

We refer to above matter and email below.

Upon further review of this matter, we are of the view that BOLA 28.(e) is applicable as this is a chain collision whereby TP's vehicle FBK5930B in last vehicle in the sequence.

Given the above, we are denying liability under BOLA 28.(e).

Kindly inform third-party we are rejecting the claim and let us have your response soonest.

Should you have any further enquiry, please do not hesitate to contact the undersigned.

Best Regards,

**Firman (Roy) Marhoum**  
Claims Adjuster, Auto Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
[firman.marhoum@aig.com](mailto:firman.marhoum@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Marhoum, Firman  
**Sent:** Monday, 23 December, 2024 1:30 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: AIG REF: 0473241543SG-008 // LKK REF: CD/AIG24090456/Upa3 // TPV FBK5930B // DOA 15/09/2023

Dear Sirs,

We refer to above matter and email below.

Please note the change in our reference number **0473241543SG-008** for this matter.

The PIR is uploaded in Merimen. A copy of the same is attached herewith for your easy reference.

In the circumstances, please let us know if the COR is finalized and status of the PD claim.

We look forward to your earliest response.

Should you have any further enquiry, please do not hesitate to contact the undersigned.

Best Regards,

**Firman (Roy) Marhoum**  
Claims Adjuster, Auto Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 30 September, 2024 8:27 AM  
**To:** Marhoum, Firman <[Firman.Marhoum@aig.com](mailto:Firman.Marhoum@aig.com)>  
**Cc:** Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: AIG REF: 7141543718SG-008 // TPV FBK5930B // DOA 15/09/2023

This message is from an external sender; be cautious with links and attachments.

**LKK REF: CD/AIG24090456/Upa3**

Dear Sirs,

We noted on your instruction. Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Marhoum, Firman <[Firman.Marhoum@aig.com](mailto:Firman.Marhoum@aig.com)>

**Sent:** Friday, 27 September 2024 6:00 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** AIG REF: 7141543718SG-008 // TPV FBK5930B // DOA 15/09/2023

Dear Team,

We refer to the above matter.

Please KIV this matter pending PIR.

Thank you and Best Regards,

**Firman (Roy) Marhoum**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

[firman.marhoum@aig.com](mailto:firman.marhoum@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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