

Shiau Chan (LKKAUTO)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 18 July 2024 4:27 PM
To: Shiau Chan (LKKAUTO); SUR
Subject: RE: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Dear LKK,

Our insured has decided to withdraw the OD claim.

Please let us have the survey report and Invoice.

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building| Singapore 048581

D: 6359 1812| Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A Member of 

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, June 26, 2024 9:46 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Dear Rachel,

Our calculation for Workshop Estimate Amount \$124,289.50 (parts + labour) was not include 9% of GST and Loss of Use cost \$8,000.00.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, June 26, 2024 8:33 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Importance: High

Dear Shiau Chan,

Please advise if there is any supplementary parts for the above matter as your preliminary advice workshop estimate amount is different from Tower Transit workshop estimate.

Kindly let us have your reply urgently.

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building| Singapore 048581

D: 6359 1812| Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, June 25, 2024 4:50 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Dear Rachel,

Re-send.

Enclosed herewith preliminary advice of SG 6136R.

Kindly advice on authorisation and excess if apply.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, June 25, 2024 4:06 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Dear Rachel,

Enclosed herewith preliminary advice of SG 6136R.

Kindly advice on authorisation and excess if apply.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, June 25, 2024 2:00 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Dear Rachel,

Thank you for the email.

Dear Shiau Chan,

Kindly assist CS/FCI24060181/Tqp3 (SG 6136R).

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Tuesday, June 25, 2024 11:26 AM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Dear LKK,

Please let us have your preliminary advice for the above matter.

Thank you

Best Regards

Rachel Wu

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building| Singapore 048581

D: 6359 1812| Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, June 21, 2024 12:08 PM

To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Dear Joanne,

Thank you for the assignment.

Repairer arrange 24/6/24.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Friday, June 21, 2024 10:51 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: logeswaran chandra <logeswaran.chandra@towertransit.sg>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>;

Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: New Survey Assignment (Our Ref: D24005460MFBP/TT)

Dear Sir/Mdm,

Attached documents for survey assignment.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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