

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 8 October 2024 3:04 PM
To: Zac Law Qi Zhi; Kenneth Kong (LKKAUTO)
Cc: SUR; Sharon Tan Chow Yen; Vin's Claims
Subject: RE: SNN6129J - ECICS OD - DOA: 20/9/2024 - ENGINE OIL LEAK

Dear All,

Vehicle inspected on 25/09/2024.

Engine oil leak not related to the accident.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zac Law Qi Zhi <zaclaw@vinsautogroup.com.sg>

Sent: Tuesday, 8 October 2024 2:57 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>; Vin's Claims

<claims@vinsautogroup.com.sg>

Subject: Re: SNN6129J - ECICS OD - DOA: 20/9/2024 - ENGINE OIL LEAK

Good afternoon,

May I know is there any update on this issue?

Best Regards,

Zac Law

Claims Consultant

Vin's Automotive Group

Omotenashi | Kaizen



M: 9163 7828

O: 6453 2121 Ext: 2206

F: 6459 0433

E: zaclaw@vinsautogroup.com.sg

W: <https://vinsautogroup.com.sg/>

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, October 7, 2024 3:16 PM

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Zac Law Qi Zhi <zaclaw@vinsautogroup.com.sg>

Cc: SUR <sur@lkkauto.com>; Vin's Claims <claims@vinsautogroup.com.sg>; Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>

Subject: FW: SNN6129J - ECICS OD - DOA: 20/9/2024 - ENGINE OIL LEAK

Dear Zac,

Thank you for the email.

Dear Kenneth,

Kindly assist on the matter .

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zac Law Qi Zhi <zaclaw@vinsautogroup.com.sg>

Sent: Monday, 7 October 2024 3:07 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: Vin's Claims <claims@vinsautogroup.com.sg>; Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>

Subject: Re: SNN6129J - ECICS OD - DOA: 20/9/2024 - ENGINE OIL LEAK

Good afternoon,

There is an issue of engine oil leak for SNN6129J. Owner stated that the engine oil leak issue was caused by accident. Kindly advice.

Best Regards,

Zac Law

Claims Consultant

Vin's Automotive Group

Omotenashi | Kaizen

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E: zaclaw@vinsautogroup.com.sg
W: <https://vinsautogroup.com.sg/>

From: Zac Law Qi Zhi <zaclaw@vinsautogroup.com.sg>
Sent: Friday, October 4, 2024 1:32 PM
To: Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>
Cc: Vin's Claims <claims@vinsautogroup.com.sg>
Subject: SNN6129J - ECICS OD - DOA: 20/9/2024 - ENGINE OIL LEAK

Good afternoon,

There is an issue of engine oil leak for SNN6129J. Owner stated that the engine oil leak issue was caused by accident. Kindly advice.

Best Regards,
Zac Law
Claims Consultant
Vin's Automotive Group
Omotenashi | Kaizen



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