

From: Zac Law Qi Zhi <zaclaw@vinsautogroup.com.sg>
Sent: Monday, 7 October 2024 3:07 PM
To: Veron Chen (LKKAUTO)
Cc: Vin's Claims; Sharon Tan Chow Yen
Subject: Re: SNN6129J - ECICS OD - DOA: 20/9/2024 - ENGINE OIL LEAK
Attachments: ENGINE OIL LEAK (5).jpeg; ENGINE OIL LEAK (1).jpeg; ENGINE OIL LEAK (1).mp4;
ENGINE OIL LEAK (2).jpeg; ENGINE OIL LEAK (2).mp4; ENGINE OIL LEAK (3).jpeg;
ENGINE OIL LEAK (4).jpeg

Good afternoon,

There is an issue of engine oil leak for SNN6129J. Owner stated that the engine oil leak issue was caused by accident. Kindly advice.

Best Regards,
Zac Law
Claims Consultant
Vin's Automotive Group
Omotenashi | Kaizen

*OIL's damaged at the Alt rear body how to affect
the engine. The leakage of the engine is due to wear & tear.*



M: 9163 7828
O: 6453 2121 Ext: 2206
F: 6459 0433
E: zaclaw@vinsautogroup.com.sg
W: <https://vinsautogroup.com.sg/>

From: Zac Law Qi Zhi <zaclaw@vinsautogroup.com.sg>
Sent: Friday, October 4, 2024 1:32 PM
To: Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>
Cc: Vin's Claims <claims@vinsautogroup.com.sg>
Subject: SNN6129J - ECICS OD - DOA: 20/9/2024 - ENGINE OIL LEAK

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