

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 2 October 2024 11:17 AM  
**To:** Raymond Teo Yun Loong; SUR  
**Cc:** Muhammad Iswan Bin Ishak; claims@vinsautogroup.com.sg  
**Subject:** RE: SNN 6129J-DOA: 20/9/2024 (ECICS OD)  
**Attachments:** SNN 6129J supplementary.pdf

Dear Raymond,

Kindly proceed supplementary, refer attach marking.

Best Regards,

**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 30 September 2024 9:02 AM  
**To:** Raymond Teo Yun Loong <raymondteo@vinsautogroup.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Muhammad Iswan Bin Ishak <iswanishak@vinsautogroup.com.sg>; claims@vinsautogroup.com.sg  
**Subject:** RE: SNN 6129J-DOA: 20/9/2024 (ECICS OD)

Dear Raymond,

Kindly submit supplementary list in merimen for approval.

Best Regards,

**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 26 September 2024 2:24 PM  
**To:** Raymond Teo Yun Loong <[raymondteo@vinsautogroup.com.sg](mailto:raymondteo@vinsautogroup.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Muhammad Iswan Bin Ishak <[iswanishak@vinsautogroup.com.sg](mailto:iswanishak@vinsautogroup.com.sg)>; [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)  
**Subject:** SNN 6129J-DOA: 20/9/2024 (ECICS OD)

Dear Raymond,

As instructed by our client , please proceed to repair the **insured vehicle SNN 6129J (Excess \$750, Top-up amount \$500).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Please provides parts invoice upon finalize**

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

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