

Rajes (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Monday, 10 June 2024 1:36 PM
To: assignments
Cc: Joseph Koh; Sharon Tan Chow Yen; Claims Dept; Crystabelle Tan Gek Peng; Assessment Dept
Subject: RE: NR EL REF : DMPC2400713H/02/CT Accident involving SNB 481 T & SKK 21 B on 05/06/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Dear Sir,

Please refer to below email and arrange PRI.

Best regards
ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Monday, June 10, 2024 11:28 AM
To: ECICS Claims <claims@ecics.com.sg>
Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>; Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Subject: Re: NR EL REF : DMPC2400713H/02/CT Accident involving SNB 481 T & SKK 21 B on 05/06/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey.

KINDLY TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 7 Jun 2024 at 14:21, Assessment Dept <assessment_ral@bifrostable.com> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 7 Jun 2024 at 10:40, ECICS Claims <claims@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

***Kindly lets us have SAS report**

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Friday, June 7, 2024 9:53 AM

To: motorsurvey <motorsurvey@ecics.com.sg>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: Accident involving SNB 481 T & SKK 21 B on 05/06/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, SHERLIN YUAM XUE LING to notify you of the aforesaid accident involving our client's vehicle SNB481T and your insured's vehicle SKK21B on 05/06/2024 at 2146HRS along TELOK BLANGAH ROAD

This serves as a **NOTICE** that we are claiming against SKK21B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: claims_rar@bifrostable.com

VEH IN (Date & Time) : 07/06/2024

PRS ARRANGEMENT (Date & Time) : 08/06/2024 after 1000hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 88547553

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