

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 53373462B

Telephone: 98287487
Email: ktmotorwerk@hotmail.com

14.01.2025

Our Ref: SMN4284T

Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Dear Sir/Mdm

ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024350HRS

Please refer to the above mentioned accident.

We are writing in on the behalf of
the registered owner of motor vehicle number

LOW YU LUNG ALVIN

SMN4284T

which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle
number **SLC9721K** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

- | | |
|--|------------|
| 1. Cost of Repair (Agree with Surveyor) | \$5,700.00 |
| 2. Loss of use 120x6 | \$720.00 |
| 3. Search Fee | \$27.25 |

TOTAL AMOUNT

\$6,447.25

We enclsloed hereby the following documents for your consideration :

- (A) Letter of Authority
- (B) Satisfaction Voucher
- (C) Workshop Final repair bills
- (D) Search Fee

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.



JOHN

Mobile: 98287487

Email: ktmotorwerk@hotmail.com

國際汽車維修 KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.

(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177

Email: ktmotorwerk@hotmail.com

Reg. No.: 53373462B

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SMN4284T AND SLC9721K

AT/ALONG MERCHANT ROAD

ON 20 DAY 09 MONTH 24 YEAR

- I/We, the owner of vehicle no. SMN4284T hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.


Dated this 20 day 09 month 24 year

Signature :

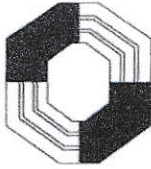
Name :

NRIC/ROC No. :

Address :


Low Yu Lung, ALVIN
8371
212 Tampines St 23
11-125 (S) 520212

Company Stamp



LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VP05/029902
DATE : 04 FEB 2025


DISCHARGE VOUCHER

I/We, LOW YU LUNG ALVIN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLC9721K the sum of Singapore Dollar Six Thousand One Hundred Only (**\$6,100.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMN4284T and SLC9721K on 20/09/2024 along/at MERCHANT ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WAN RAHMAT BIN WAN MOHAMED AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"KT MOTORWERK"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 04/03/25

.....
Signature of vehicle owner/Date

Low Yu Lung, ALVIN 04/03/25

.....
Name of vehicle owner /Date

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 469978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 53373462B

Telephone: 98287487
Fax: 64485177
Email: ktmotorwerk@hotmail.com

FINAL REPAIR BILL

Date : 14.01.2025


Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse
Singapore 199555

Vehicle Number : SMN4284T
Make/Model : SKODA SUPERB
Date of Accident : 20.09.2024

Cost of Repair (Recommended By Surveryor)	\$5,700
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GRAND TOTAL	<u>\$ 5,700.00</u>
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ISSUED BY



Mr John
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

RE: [SEEK MANDATE] - REF: 23/24/24/VP05/029902 -ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024 *** LKK REF: CD/LPC24090436/Xpa3

From CHARMAINE KONG <charmainekong@lonpac.com>

Date Fri 24/1/2025 3:12 PM

To Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed but to obtain official receipt for LTA search fee before offering for the search fee.

Thank you.

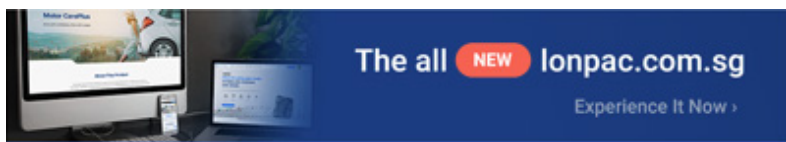
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 15 January 2025 8:55 am

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - REF: 23/24/24/VP05/029902 -ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024 *** LKK REF: CD/LPC24090436/Xpa3

Your ref: **23/24/24/VP05/029902**

Our ref : CD/LPC24090436/Apa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLC9721K(LONPAC) AND SMN4284T(TP) ON 20/09/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as it is head-to-rear collision.

We seek your approval to offer repairer "**KT MOTORWERK**" at **\$6,327.25(all-in)**.

The summary is as follows: -

□

	Amount Claimed	Amount Revised
1. Cost of Repair	\$26,238.56	\$ 5,700.00
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Seach Fee	\$ 27.25	\$ 27.25
Total	\$ 26,985.81	<u>\$ 6,327.25</u>

Surveyor recommended 4days for repair + 1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 20 November 2024 3:29 pm

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: 23/24/24/VP05/029902 -ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024 *** LKK REF: CD/LPC24090436/Xpa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Thursday, 3 October 2024 3:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: 23/24/24/VP05/029902 -ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024 *** LKK REF: CD/LPC24090436/Xpa3

Lonpac External - General

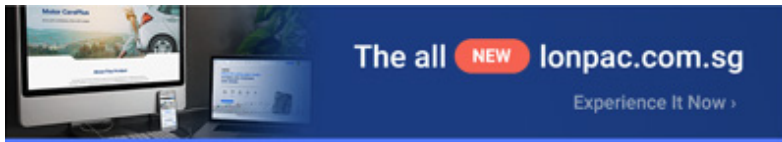
Lonpac External - General

Dear Hsiao Tong,

Please proceed with DS.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 1 October 2024 10:20 am
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REF: 23/24/24/VP05/029902 -ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024 *** LKK REF: CD/LPC24090436/Xpa3

Lonpac External - General

Dear Charmaine,

Please be informed that third party is checking for liability clearance for this matter.

We have reviewed based on third party video and accident report, we are of the view that it is a head-to-rear collision as the point on impact of third party vehicle is found on the rear bumper.

Please let us have your comment and advise if we may proceed DS. Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 September 2024 4:24 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: REF: 23/24/24/VP05/029902 -ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024 *** LKK REF: CD/LPC24090436/Xpa3

Dear Sir / Madam,

Thank you for your email.

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, 25 September 2024 3:23 PM

To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 23/24/24/VP05/029902 -ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024

Lonpac External - General

Lonpac External - General

Dear Huey Yin,

Insured has reported. Attached TP videos and insured report FYNA please.

Thank you.

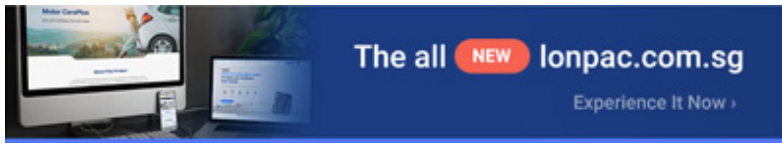
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 23 September 2024 2:11 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024

Lonpac External - General

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, September 23, 2024 1:59 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; John Tee <ktmotorwerk@hotmail.com>

Subject: FW: ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: John Tee <ktmotorwerk@hotmail.com>

Sent: Monday, 23 September 2024 1:55 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024

Dear Gerald,

We would like to appoint LKK.

Please advice regarding the liability of this case once you have an update.

Thank you.

Regards,

John Tee,

HP:98287487

KT MOTORWERK

ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 23 September 2024 1:06 pm

To: John Tee <ktmotorwerk@hotmail.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear John,

Our insured has not lodged the report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Consultancy Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: John Tee <ktmotorwerk@hotmail.com>

Sent: Monday, 23 September 2024 12:25 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SMN4284T AND SLC9721K ALONG MERCHANT ROAD ON 20.09.2024

To the officer in charge,

We are the appointed workshop for SMN4284T. The other party SLC9721K (LONPAC)

Please arrange for inspection at the following address:

KT MOTORWERK
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

Once the date and time is firm, please inform us and look for John Tee, 98287487 during the inspection.

Please advise us the liability thank you.

Regards,
John Tee,
HP:98287487
KT MOTORWERK
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

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