

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 3 December 2024 4:41 PM
To: Garnet Low Siew Hong; SUR
Cc: Serene Ler
Subject: RE: KIV Survey Report - SLU6974Y (OUR REF: D24008346MFCT/CTPL/TPD 2)
Attachments: SLU6974Y IA.pdf

Dear Garnet,

Enclosed herewith preliminary advice of SLU 6974Y.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>

Sent: Monday, 2 December 2024 11:38 AM

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: KIV Survey Report - SLU6974Y (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Shiau Chan,

Noted with thanks

Thanks and regards,

Garnet Low
Motor Claims

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

DID: 6359 1826 | TEL: 6359 1800 extn 826 | FAX: 6223 0541 Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 2 December 2024 10:59 am

To: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: KIV Survey Report - SLU6974Y (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Garnet,

As spoken with you.

Please be informed that we are still pending finalise with repairer.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>

Sent: Tuesday, 26 November 2024 1:23 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: KIV Survey Report - SLU6974Y (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Shiau Chan,

Any update on your report?

Thanks and regards,

Garnet Low

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

DID: 6359 1826 | TEL: 6359 1800 extn 826 | FAX: 6223 0541 Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 14 November 2024 2:04 pm

To: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: KIV Survey Report - SLU6974Y (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Garnet,

Please be informed that we are still pending finalise with repairer.

Best Regards,

Shiao Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>

Sent: Thursday, 14 November 2024 11:06 AM

To: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: KIV Survey Report - SLU6974Y (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Shiao Chan,

Refer to my email dated 08/11/2024

Please let us have the survey report soonest.

Thanks and regards,

Garnet Low

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

DID: 6359 1826 | TEL: 6359 1800 extn 826 | FAX: 6223 0541 Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: Garnet Low Siew Hong

Sent: Friday, 8 November 2024 3:13 pm

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Serener@msfirstcapital.com.sg>

Subject: RE: KIV Survey Report - SLU6974Y (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Shiau Chan,

Please let us have the survey report soonest.

Thanks and regards,

Garnet Low

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

DID: 6359 1826 | TEL: 6359 1800 extn 826 | FAX: 6223 0541 Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: Serene Ler

Sent: Tuesday, 22 October 2024 10:38 pm

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Aini Binte <Aini@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: KIV Survey Report - SLU6974Y (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Shiau Chan,

We receive the LOD, please let us have the survey report soonest.

Thanks & Best Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

☎: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541 Motor Claims: motor_claims@msfirstcapital.com.sg |

Website: www.msfirstcapital.com.sg

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-----Original Message-----

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 30 September 2024 2:10 pm

To: Serene Ler <Sereneler@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Serene,

Please be informed that we have inspected the vehicle SLU 6974Y.

We are pending estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, 30 September 2024 11:44 AM

To: Serene Ler <Sereneler@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Serene,

Thank you for the email.

Dear Shiau Chan,

Kindly assist CS/FCI24090433/Aqp3 (SLU 6974Y).

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Serene Ler <Sereneler@msfirstcapital.com.sg>

Sent: Sunday, September 29, 2024 5:09 PM

To: Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Rajes,

We enclosed our ID SAS for your attention. Please let us have the preliminary advice / survey report soonest.

Best Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

☎: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541 Motor Claims: motor_claims@msfirstcapital.com.sg |

Website: www.msfirstcapital.com.sg

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-----Original Message-----

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Tuesday, September 24, 2024 3:20 PM

To: assignments <assignments@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: FW: NEW ASSIGNMENT (OUR REF: D24008346MFCT/CTPL/TPD 2)

Dear Sirs

Refer to our email of just.

Kindly be advised that our Insured's GIA report is not available.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: Aini Binte
Sent: Tuesday, September 24, 2024 3:11 PM
To: assignments <assignments@lkkauto.com>
Cc: zul@juseq.com.sg; claims@juseq.com.sg; autohub325@gmail.com; Serene Ler <Serenerler@msfirstcapital.com.sg>
Subject: NEW ASSIGNMENT (OUR REF: D24008346MFCT/CTPL/TPD 2)

Insured Vehicle No : SHC1709Y
TP Vehicle No : SLU6974Y
Claim No : D24008346MFCT
Workshop Name : AUTOMOBILE HUB ENTERPRISE
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Without Prejudice
(NO ESTIMATE)
Created By : AINI
Verified By : EMILYTAN
Approved By : CHRISLIM

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