



247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref:	D24005398 M7CT
Our Ref:	SME 92894
То:	ms first cap
Dear Sirs,	
ACCIDENT INVO	LVING SME92894 & SHB2354K ON 16/6/1024
We are claiming	on behalf of our client Teh Pek Hwa Source
owner of vehicle	numberSME9283u involved in accident on16 6 224
with vehicle	HBZ354K_along/at_Amk Ave 3.
Description of cla	aims:
Cost of Repairs	\$(incl 9% GST)
Loss of Use/Rent	tal \$X Days = \$ (incl 9% GST)
Search Fee	\$ (incl 9% GST)
Miscellaneous Fe	ee \$ (incl 9% GST)
TOTAL	\$(incl 9% GST)
	in full and final settlement of $\frac{19.580.12}{}$ (incl 9% GST) payable to up Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg.

VOLKSWAGEN

247 Alexandra Road Singapore 159934

Biz. Reg. No.: 199101494Z GST No.: M200985052











Tax invoice

Company

Ms First Capital Insurance

Limited

6 RAFFLES QUAY

#21-00

Singapore 048580

Customer Details:

Ms. TEH

PEK HWA JESSIE 50 EWE BOON ROAD

#09-01

Singapore 259343

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Document no. Document date Customer no.

6151041856 **Customer GST-ID** 195000106C

30001 Dealer

Job order number Job order date Service Advisor

2024017195/1 26-06-2024 SHU SHI TANG

12033011699

12-07-2024

License plate SME9289U

Model code 5T13NZ

First registration 23-10-2018

VIN WVGZZZ1TZKW002349 Model

Touran 1.4 CL GT110 TSID7F

Mileage 112,448

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNE REPAIR	ESS			#8	280.00	305.20
9801B005	B&P DIAGNOSIS AND PROGRAMMING	3			#8	480.00	523.20
5TA827025Q	Rear Trunk Lid	1	pcs.	3,258.47	#8	3,258.47	3,551.73
5TA827939 041	Spoiler Satin Black REAR W/SCREEN SIDE TRIM LH	1	pcs.	350.95	#8	350.95	382.54
5TA827940 041	Spoiler Satin Black REAR W/SCREEN SIDE TRIM RH	1	pcs.	350.95	#8	350.95	382.54
D 004660M4	2k-Glass Glue Application	1	pcs.	166.69	#8	166.69	181.69
D 00940104	All Purpose Cleaner	1	pcs.	128.05	#8	128.05	139.57
D 00920002	Primer	1	pcs.	37.71	#8	3 7.71	41.10
D 181802M1	Activator	1	pcs.	32.61	#8	32.61	35.54
D 00950025	Applicator	2	pcs.	13.92	#8	27.84	30.35
WHT007341	Rivetted Cap Nut	2	pcs.	2.90	#8	5.80	6.32
8D0853419D	Packing Adhesive REAR NUMBER PLATE PACKING	1	pcs.	34.00	#8	34.00	37.06
5TA827520 9B9	Cover Lock Satin Black BOOT LID LOCK COVER	1	pcs.	17.58	#8	17.58	19.16
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	125.54	#8	125.54	136.84
5TA853687 2ZZ	Inscription Bright Chrome NAME PLATE - TOURAN	1	pcs.	100.90	#8	100.90	109.98
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,307.91	#8	1,307.91	1,425.62
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	396.07	#8	396.07	431.72
3CN945087	Additional Brake Light Wi 3RD BRAKELIGHT	1	pcs.	253.99	#8	253.99	276.85
5TA807305	Bumper REINFORCEMENT	1	pcs.	913.16	#8	913.16	995.34
5TA807863	Attachment Strip BUMPER CTR BRACKET	1	pcs.	84.83	#8	84.83	92.46
	LABOUR	2	pcs.	840.00	#8	1,680.00	1,831.20
	SPRAY PAINT	2	pcs.	800.00	#8	1,600.00	1,744.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#8	840.00	915.60
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	840.00	#8	420.00	457.80
	REAR WATER LEAK TEST	1	pcs.	150.00	#8	150.00	163,50
	REAR NUMBER PLATE	1	pcs.	80.00	#8	80.00	87.20
	REVERSE SENSOR MS FIRST CAPITAL DIRECT DOA: 16/6/2024 TP VEH: SHB2354K SURVEY BY: RASUL (LKK)	1	pcs.	400.00	#8	400.00	436.00

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#8	760.00	12,763.05	9%	1,217.07	13,523.05	14,740.12

VOLKSWAGEN

247 Alexandra Road Singapore 159934

Biz. Reg. No.: 199101494Z GST No.: M200985052









Tax invoice

Company

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Limited

6 RAFFLES QUAY

#21-00

Singapore 048580

Customer

Customer Details:

Ms. TEH

PEK HWA JESSIE 50 EWE BOON ROAD

#09-01

Singapore 259343

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Document no.

Document date

Customer no.

12033011699 12-07-2024 6151041856 195000106C

Customer GST-ID Dealer

30001

Job order number Job order date Service Advisor 2024017195/ 1 26-06-2024 SHU SHI TANG

License plate SME9289U Model code 5T13NZ First registration 23-10-2018

VIN WVGZZZ1TZKW002349 Model

Touran 1.4 CL GT110 TSID7F

Mileage 112,448

Tax Code	Labour	Material	GST % GST	Total amount excl. GST	Total amount incl. GST
Total	760.00	12,763.05	1,217.07	13,523.05	14,740.12

25 JUL 2024

Service Advisor

OLIGWAGEN

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg Co. Reg. No.: 198904033G GST Reg. No.: M2-0088864-2

50 EWE BOON ROAD

Singapore 259343

Tel: 86060747

#09-01

Mr LEE PENG WEE EUGENE

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: **(65) 6272 3892** Fax: (65) 6270 8314 24 Hours Breakdown Service: (65) 9799 8888

Tax Invoice

Inv No.: RKLI24070153
Date: 02 Jul 2024

Ref: SME9289U/B173

14

Currency: SGD Terms: COD

RA No.: RKLR24070010 Veh No.: SNF5309E Sales: Michelle Lee

 # Description
 Qty UOM Price
 Unit Price
 Amt

 1 RENTAL CHARGE
 7.00 DAY 110.09 770.64

02/07/2024 TO 09/07/2024

SKODA OCTAVIA AMBITION 1.5 : SNF5309E DRIVEN BY : LEE PENG WEE EUGENE YOUR REFERENCE : VW-SME9289U

Remarks:

VW-SME9289U LEE PENG WEE EUGENE

This is a computer generated document. No signature is required. Please made payable to Mova Automotive Pte Ltd.

Car Rental Dept.:

Bank Transfer - DBS Bank Account No.: 072-031115-9 Subtotal : S\$ 770.64 Total Tax : S\$ 69.36

Total: \$\$ 840.00

Paid: S\$ 840.00 Outstanding: S\$ 0.00



AUTOMOTIVE PTE LTD

Vehicle Make/Model:

Date/Time Out:

Petrol Level Out:

Date/ Time In:

Website: www.mova.com.sg Co. Reg. No.: 198904033G

RENTAL DETAILS

Octavia

E

Hirer's Signatory / Company Stamp (if corporate hirer)

1. Only authorized drivers with valld driving license of minimum 2 years may drive the rental vehicle.

5. All traffic infringements and summons (if any) are the responsibility of the Hirer

2. All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.

3. In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.

4. The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered

IMPORTANT

as a day rental.

Automotive Pte Ltd

Vehicle No:

9.15am

1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Main Office: No. 22 Jalan Kilang, Singapore 159419 Bukit Merah Branch:

Bik 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219 Tel: (65) 6604 7877 RENTAL AGREEMENT

Signature

Date & Time

RANO.: B 17314

INSURANCE EXCESS AMOUNT

Malaysia

Per Accident

S\$

Charges

Singapore

Per Accident

8500

Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Months @\$ Per Month	AT DOTES
Change Over 1:	Date: Initial:	Weeks @\$ Per Week	A second
Change Over 2:	Date: Initial:	Days @\$ 110.09 Per Day	53.0FF
KM Out: 22584	KM In:	Hours @\$ Per Hour	from what 2 will be two a Diamer
n ye i in	HIRER DETAILS	Sub-Total	70 III
Named Hirer		Less Discount %	
Name:	Lee Peng wee Eugene	Rental Charges	fora = -160
Address:	50 EWE Boon Road	CDW @\$ per day / week / month	
	中 0 - 0 件	PAI @\$ per day / week / month	
	5(289343)	Petrol Top-Up Misc Charges	Na of the last
Identity Card No:	81500780I	GST	\$69.37
Date of Birth:	06 [01] (975	Total	\$ 840.00
Driving License:	S75007801	VISA / MASTER CARD / AMEX CASH / COMPANY BILLING / OTHERS	41
Country of Issue:	84	Pre-Payment	The second section of
Tel:	(HP) 86060747 (O)	Downpayment and Deposit	NA II
Nationality:	89	Amount Refunded/ Due	110 20 10
Effective Date:	04 (12) 1996	Signature of Refund	v //
Additional Hirer	The P. P. Piller of S. H. S. L. S. J. St.	Remarks: Partyn	NOTE OF THE PARTY OF
Name:	nifere expelition in		10 10
Address:	Miles See Art	W - SME 92891)
		Invoice No:	Ref. No:
	in Maria is a transfer of the	Checked Out By: Checked In By:	Checked By:
Identity Card No:			
Date of Birth:	1 77 (10	5 2 4 3 V C C C C C C C C C C C C C C C C C C	
Driving License:		Sales-In Charge:	Michelle
Country of Issue:	A STATE OF THE STA	Past 3 years accidents YES NO	MINISTER IN THE
Tel:	(HP) (O)	and the first of the same	
Nationality:	11-20/30	Berline R. S. Xino J. alliano	
6 b = 1 0 M c	AND PERSON OF THE REST OF THE PROPERTY OF THE	No. 1. When the second	* p 1 - 12 G

Authorised Manager Signature





DISCHARGE VOUCHER

I/We Teh Pek Hwa Jusie (Passport No. 515 B) the
owner of vehicle number Smf 9289U hereby accept from
(Insurance Company) the sum of
(total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SME92894 & SHB 2394K along AME Ave 3
on 16 6 7034.
Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.
The lost of use (transport allowance / rental receipts) to be payable to
VOLKSWAGEN GROUP SINGAPORE PTE LTD.
Dated this on 9/1/201. (DD/MM/YYYY)
(Signature of owner / Company stamp)
Name: Teh Pek thon Lessie.
NRIC No.: 453.
Date : 9/7/1024.





LETTER OF AUTHORITY

ACCIDENT INVOLVING SME 1289U and SHB2354 k on 16/6/2004					
along Amix Ave 3 Own vehicle's number Other vehicle's number Date of accident					
Accident location					
BY THE LETTER OF AUTHORITY, I/we, Teh Pek twocy Legge					
of Name of Policy Holder & IC / Passport number owner of Vehicle Registration					
Number hereby irrevocable appoint Volkswagen Group Singapore Pte Ltd					
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at 247 Alexandra Road, Singapore 159934 , its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:					
To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy numbertaken up by *me/us and pay the compulsory excess in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.					
To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of Volkswagen Group Singapore Pte Ltd and give a valid receipt and discharge therefore.					
For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.					
Generally do all such acts as it shall deem necessary for the purpose of settling such claim.					
*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.					
*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.					
*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.					
IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this of the month Year					
Signed & Delivered By: Policy Holder Witness By:					

1.

2.

3.

4.