



**Letter of Claims  
Request of direct settlement.**

We are submitting a claim on behalf of our customer Teh Pek Hua Jessie

NRIC 953 . insured of vehicle ONE 92894 against

your insured vehicle number SHB2354K. ( MSfirst capital )

On the accident dated on 16/6/2024. (ddmmyyyy) along

Amk Ave 3 .

Dated this 19 (day) of 6 (month) 20 24.

af

Volkswagen Group Singapore  
247 Alexandra Road  
Singapore 159934  
DID: 63057217/63057299  
HP: 93867833  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)

## VOLKSWAGEN

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Quotation

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Company  
Ms First Capital Insurance  
Limited  
6 RAFFLES QUAY  
#21-00  
Singapore 048580

Customer Details:  
Ms.  
TEH  
PEK HWA JESSIE  
50 EWE BOON ROAD  
#09-01  
Singapore 259343

Document no.  
Document date 18-06-2024  
Customer no. 6151041856  
Customer GST-ID 195000106C  
Dealer 30001  
Job order number 2024016235/ 1  
Job order date 18-06-2024  
Service Advisor SHU SHI TANG

|                           |                      |                                  |                          |                                     |                    |
|---------------------------|----------------------|----------------------------------|--------------------------|-------------------------------------|--------------------|
| License plate<br>SME9289U | Model code<br>5T13NZ | First registration<br>23-10-2018 | VIN<br>WVGZZZ1TZKW002349 | Model<br>Touran 1.4 CL GT110 TSID7F | Mileage<br>108,839 |
|---------------------------|----------------------|----------------------------------|--------------------------|-------------------------------------|--------------------|

| Position no.   | Description                              | Quantity | Unit | Unit price<br>excl. GST | Tax code | Total amount<br>excl. GST | Total amount<br>incl. GST |
|----------------|------------------------------------------|----------|------|-------------------------|----------|---------------------------|---------------------------|
| 9801B004       | B&P CHECK SHORT CIRCUIT / HARNESS REPAIR |          |      |                         | #8       | 280.00                    | 305.20                    |
| 9801B005       | B&P DIAGNOSIS AND PROGRAMMING            |          |      |                         | #8       | 480.00                    | 523.20                    |
| 5TA827025Q     | Rear Trunk Lid                           | 1        | pcs. | 3,258.47                | #8       | 3,258.47                  | 3,551.73                  |
| 5TA827939 041  | Spoiler Satin Black                      | 1        | pcs. | 350.95                  | #8       | 350.95                    | 382.54                    |
|                | REAR W/SCREEN SIDE TRIM LH               |          |      |                         |          |                           |                           |
| 5TA827940 041  | Spoiler Satin Black                      | 1        | pcs. | 350.95                  | #8       | 350.95                    | 382.54                    |
|                | REAR W/SCREEN SIDE TRIM RH               |          |      |                         |          |                           |                           |
| D 004660M4     | 2k-Glass Glue Application                | 1        | pcs. | 166.69                  | #8       | 166.69                    | 181.69                    |
| D 00940104     | All Purpose Cleaner                      | 1        | pcs. | 128.05                  | #8       | 128.05                    | 139.57                    |
| D 00920002     | Primer                                   | 1        | pcs. | 37.71                   | #8       | 37.71                     | 41.10                     |
| D 181802M1     | Activator                                | 1        | pcs. | 32.61                   | #8       | 32.61                     | 35.54                     |
|                | *                                        |          |      |                         |          |                           |                           |
| D 00950025     | Applicator                               | 2        | pcs. | 13.92                   | #8       | 27.84                     | 30.35                     |
| WHT007341      | Rivetted Cap Nut                         | 2        | pcs. | 2.90                    | #8       | 5.80                      | 6.32                      |
| 8D0853419D     | Packing Adhesive                         | 1        | pcs. | 34.00                   | #8       | 34.00                     | 37.06                     |
|                | REAR NUMBER PLATE PACKING                |          |      |                         |          |                           |                           |
| 5TA827505D     | Hood Latch                               | 1        | pcs. | 173.64                  | #8       | 173.64                    | 189.27                    |
|                | BOOT LID LOCK                            |          |      |                         |          |                           |                           |
| 5TA827520 9B9  | Cover Lock Satin Black                   | 1        | pcs. | 17.58                   | #8       | 17.58                     | 19.16                     |
|                | BOOT LID LOCK COVER                      |          |      |                         |          |                           |                           |
| 5TA853630A DPJ | Vw Sign Black/Bright Chro                | 1        | pcs. | 125.54                  | #8       | 125.54                    | 136.84                    |
| 5TA853687 2ZZ  | Inscription Bright Chrome                | 1        | pcs. | 100.90                  | #8       | 100.90                    | 109.98                    |
|                | NAME PLATE - TOURAN                      |          |      |                         |          |                           |                           |
| 3CN945087      | Additional Brake Light Wi                | 1        | pcs. | 253.99                  | #8       | 253.99                    | 276.85                    |
|                | 3RD BRAKELIGHT                           |          |      |                         |          |                           |                           |
| 5TA807417 GRU  | Cover For Bumper Primed                  | 1        | pcs. | 1,307.91                | #8       | 1,307.91                  | 1,425.62                  |
| 5TA807568A 9B9 | Spoiler Satin Black                      | 1        | pcs. | 396.07                  | #8       | 396.07                    | 431.72                    |
| 5TA807305      | Bumper                                   | 1        | pcs. | 913.16                  | #8       | 913.16                    | 995.34                    |
|                | REINFORCEMENT                            |          |      |                         |          |                           |                           |
| 5TA807863      | Attachment Strip                         | 1        | pcs. | 84.83                   | #8       | 84.83                     | 92.46                     |
|                | BUMPER CTR BRACKET                       |          |      |                         |          |                           |                           |
| 5TA807453      | Guide Piece                              | 1        | pcs. | 68.58                   | #8       | 68.58                     | 74.75                     |
|                | LHR BUMPER BRACKET ( UPPER )             |          |      |                         |          |                           |                           |
| 5TA807454      | Guide Piece                              | 1        | pcs. | 68.58                   | #8       | 68.58                     | 74.75                     |
|                | RHR BUMPER BRACKET ( UPPER )             |          |      |                         |          |                           |                           |
| 5TA807393      | Guide Piece                              | 1        | pcs. | 66.66                   | #8       | 66.66                     | 72.66                     |
|                | LHR BUMPER BRACKET ( SIDE )              |          |      |                         |          |                           |                           |
| 5TA807394      | Guide Piece                              | 1        | pcs. | 66.66                   | #8       | 66.66                     | 72.66                     |
|                | RHR BUMPER BRACKET ( SIDE )              |          |      |                         |          |                           |                           |
| 5TA945105      | Reflector                                | 1        | pcs. | 99.77                   | #8       | 99.77                     | 108.75                    |
|                | LHS REFLECTOR INNER                      |          |      |                         |          |                           |                           |
| 5TA945106      | Reflector                                | 1        | pcs. | 99.77                   | #8       | 99.77                     | 108.75                    |
|                | RHS REFLECTOR INNER                      |          |      |                         |          |                           |                           |
| 5TA253609B     | Exhaust Silencer Rear                    | 1        | pcs. | 2,966.22                | #8       | 2,966.22                  | 3,233.18                  |

**VOLKSWAGEN**

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052

**Quotation**

Non binding - Preview

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Company  
Ms First Capital Insurance  
Limited  
6 RAFFLES QUAY  
#21-00  
Singapore 048580

Customer Details:  
Ms.  
TEH  
PEK HWA JESSIE  
50 EWE BOON ROAD  
#09-01  
Singapore 259343

Document no.  
Document date 18-06-2024  
Customer no. 6151041856  
Customer GST-ID 195000106C  
Dealer 30001  
Job order number 2024016235/ 1  
Job order date 18-06-2024  
Service Advisor SHU SHI TANG

| License plate | Model code | First registration | VIN               | Model                      | Mileage |
|---------------|------------|--------------------|-------------------|----------------------------|---------|
| SME9289U      | 5T13NZ     | 23-10-2018         | WVGZZZ1TZKW002349 | Touran 1.4 CL GT110 TSID7F | 108,839 |

| Position no. | Description                 | Quantity | Unit | Unit price<br>excl. GST | Tax code | Total amount<br>excl. GST | Total amount<br>incl. GST |
|--------------|-----------------------------|----------|------|-------------------------|----------|---------------------------|---------------------------|
| 1K0253141S   | Dual Clamp                  | 1        | pcs. | 73.11                   | #8       | 73.11                     | 79.69                     |
|              | LABOUR                      | 5        | pcs. | 840.00                  | #8       | 4,200.00                  | 4,578.00                  |
|              | SPRAY PAINT                 | 5        | pcs. | 800.00                  | #8       | 4,000.00                  | 4,360.00                  |
|              | R&R REAR W/SCREEN           | 1        | pcs. | 840.00                  | #8       | 840.00                    | 915.60                    |
|              | TRANSFER BOOT LID MECHANISM | 1        | pcs. | 840.00                  | #8       | 840.00                    | 915.60                    |
|              | R&R REAR EXHAUST PIPE       | 1        | pcs. | 840.00                  | #8       | 840.00                    | 915.60                    |
|              | REAR WATER LEAK TEST        | 1        | pcs. | 150.00                  | #8       | 150.00                    | 163.50                    |
|              | REAR NUMBER PLATE           | 1        | pcs. | 80.00                   | #8       | 80.00                     | 87.20                     |
|              | REVERSE SENSOR              | 1        | pcs. | 400.00                  | #8       | 400.00                    | 436.00                    |
|              | MS FIRST CAPITAL DIRECT     |          |      |                         |          |                           |                           |
|              | DOA: 16/6/2024              |          |      |                         |          |                           |                           |
|              | TP VEH: SHB2354K            |          |      |                         |          |                           |                           |
|              | SURVEY BY:                  |          |      |                         |          |                           |                           |

Quotation valid till 25-06-2024

| Tax Code | Labour | Material  | GST % | GST      | Total amount<br>excl. GST | Total amount<br>incl. GST |
|----------|--------|-----------|-------|----------|---------------------------|---------------------------|
| #8       | 760.00 | 22,626.04 | 9%    | 2,104.74 | 23,386.04                 | 25,490.78                 |
| Total    | 760.00 | 22,626.04 |       | 2,104.74 | 23,386.04                 | 25,490.78                 |

Customer

Service Advisor

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All invoices are denominated in SGD, unless otherwise stated.