

Shiau Chan (LKKAuto)

From: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>
Sent: Friday, 18 October 2024 10:23 AM
To: Shiau Chan (LKKAuto); Report; assignments; SUR
Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)
Subject: RE: PRS FOR ACCIDENT INVOLVING SBS6356K & SBS6102B ON 19/09/2024 @ 19:55HRS JURONG WEST AVE 1 BS 28511 BUS/09/24/8023

Dear Shiau Chan,

Ref : BUS/09/24/8023

Regards

Patrick Tan

Insurance and Claims

Direct line +65 6556 3522 | WeiTeck.Tan@Strides.com.sg

60 Woodlands Industrial Park E4

Singapore 757705



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 18 October 2024 9:01 am
To: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Report <report@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SBS6356K & SBS6102B ON 19/09/2024 @ 19:55HRS JURONG WEST AVE 1 BS 28511

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Dear Patrick,

Kinly provide us the claim number of above mentioned.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 17 October 2024 3:30 PM

To: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Report <report@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Karen Chan Siao Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>

Subject: RE: PRS FOR ACCIDENT INVOLVING SBS6356K & SBS6102B ON 19/09/2024 @ 19:55HRS JURONG WEST AVE 1 BS 28511

Dear Patrick,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly assist.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>

Sent: Thursday, 17 October 2024 2:52 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Karen Chan Siao Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>

Subject: RE: PRS FOR ACCIDENT INVOLVING SBS6356K & SBS6102B ON 19/09/2024 @ 19:55HRS JURONG WEST AVE 1 BS 28511

Dear Shiao Chan,

Kindly provide survey report at the soonest, thanks.

Regards

Patrick Tan

Insurance and Claims

Direct line +65 6556 3522 | WeiTeck.Tan@Strides.com.sg

60 Woodlands Industrial Park E4

Singapore 757705



From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 24 September 2024 11:48 am

To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Karen Chan Siao Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim

<EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg

Subject: RE: PRS FOR ACCIDENT INVOLVING SBS6356K & SBS6102B ON 19/09/2024 @ 19:55HRS JURONG WEST AVE 1 BS 28511

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Dear Hua Yen,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Tuesday, September 24, 2024 9:50 AM

To: assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)

<SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)

<WeiTeck.Tan@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu

<RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg

Subject: FW: PRS FOR ACCIDENT INVOLVING SBS6356K & SBS6102B ON 19/09/2024 @ 19:55HRS JURONG WEST AVE 1 BS 28511

Ref: TBA

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SBS6356K

Insured: SBS6102B

Workshop: Tower Transit Singapore Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: logeswaran chandra <logeswaran.chandra@towertransit.sg>

Sent: Tuesday, 24 September 2024 9:39 am

To: MTPRI <MTPRI@smrt.com.sg>; motor_claims@msfirstcapital.com.sg; Caroline Cabrera <Caroline@msfirstcapital.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Wei Siong Liam <WeiSiong.Liam@towertransit.sg>; Yong Wei Tan <Yongwei.Tan@towertransit.sg>
Subject: PRS FOR ACCIDENT INVOLVING SBS6356K & SBS6102B ON 19/09/2024 @ 19:55HRS JURONG WEST AVE 1 BS 28511

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WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **19/09/2024** at about **19:55hrs** along **Jurong west Ave 1** involving our bus, **SBS6356K** & your insured vehicle **SBS6102B**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

BULIM DEPOT

Address : **21 Bulim Drive, Singapore 648170**

Contact Person : Logan @ 8672 0323(+60102310447 watsapp)

- Body & Paint Sup. : - Jason Liam @ 8691 9663
- Workshop Manager : - Yong Wei @ 98795982

Rgds,

Logan

Claims Executive

Email : logeswaran.chandra@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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