

## Hsiao Tong (LKKAuto)

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**From:** Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>  
**Sent:** Thursday, 12 December 2024 3:39 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** ESPL Claims Admin; Admin A  
**Subject:** LOD//TP - SMW2704P MERCEDES BENZ GLA180 TP CLAIM INDIA DOA 20/09/2024  
**Attachments:** SMW2704P - LOD.pdf

Without Prejudice

Dear Sir/Madam,

The repairs have been completed for **SMW2704P**. We submit the following claims with supporting documents for your perusal:-

1) COR Invoice No. 11023240	<b>\$ 7,260.38</b>
2) Loss Of Use (\$ 150 x 06 days)	<b>\$ 900.00</b>
3) LTA/GIA Search Fees	<b>\$ 2.18</b>
4) Admin Fees	<b>\$ 350.00</b>
5) Letter Of Authorization	<b>ATTACHED</b>
6) Discharge Voucher	<b>ATTACHED</b>
Please pay to <b>Eurokars Services Pte Ltd</b>	<b>\$ 8,512.56</b>

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Best regards.

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**Wen Zheng (Mr)**  
Claim Executive | Body & Paint



27A Tanjong Penjuru Singapore 609042  
Tel. +65 6331 0680 | DID +65 6331 0698



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In the matter of an accident involving motor vehicles SMW2704P and YN118A on 20/9/24 along 48 Toh Guan Road East.

I/ We, Low Kian Seng the owner of vehicle registration number SMW2704P at the material time of accident hereby appoint Eurokars Services Pte Ltd to proceed with the repairs to the damages caused to my/our vehicle in the above accident in accordance with the recommendations and advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

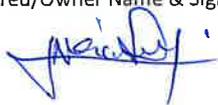
I/ We authorise Eurokars Services Pte Ltd and/or its representative to submit and make any claims which I/ We may have against the other party/parties or alternatively under the insurance policy taken up by me/ us in respect of the cost of repair suffered by me/us arising from the accident, and to receive payment (such payment to be made by way of Cheque or online bank transfer in favour of Eurokars Services Pte Ltd) due to me/us in connection with and arising out of the above claim.

Eurokars Services Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Eurokars Services Pte Ltd of the settlement amount in respect of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/ our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in person.

Dated 21 of September 2024.

Insured/Owner Name & Signature  


NRIC No.:

Witness Name & Signature  
 

NRIC No.:

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2024D0011086  
Claimant Ref : SMW2704P

We/I, Eurokars Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,260.38 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SMW2704P that was damaged pursuant to the accident which occurred on 20/09/2024 (date) at 48 TOH GUAN ROAD EAST (location) involving vehicle no. YN118A (insured vehicle). This is pursuant to the inspection conducted on 25/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOW KIAN SENG ("the third party claimant") of vehicle no. SMW2704P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMW2704P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7502.56 to Eurokars Services P/L.

Dated this 1 day of Feb 2025

**CLAIMANT:**

Signature:   
Signed by "the workshop" (with chop)  
Name: Anikka Lai  
NRIC: S XXXX 393 B  
Address: 27A Tanjong Penjuru  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_

**WITNESS:**

Signature:   
Signed by appointed Surveyor  
Name: LKK Auto Consultants Pte Ltd  
NRIC: 199607198R  
Address: 51 Ubi Avenue 1  
#02-25 Paya Ubi Ind. Park S(408933)  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_

## TAX INVOICE

**CODE:** I0001  
**CUSTOMER:** INDIA INTERNATIONAL INSURANCE  
**ADDRESS:** PTE LTD  
 6 RAFFLES QUAY  
 #22-00  
 SINGAPORE 048580

**PAGE NO.:** 1  
**INVOICE NO.:** 11023240  
**DOCUMENT DATE:** 13/11/2024  
**POS ID:ES**  
**PRINTED BY:** Wong Chun Wei  
**SERVICE ADV:**  
**CSP/OP CODE:** Wong Chun Wei  
**DEPT:** W  
**WIP NO.:** 31057  
**REF. NO.:**  
**DATE IN:**  
**EXT. WTY:**  
**MILEAGE:** 1

**CONTACT NO.:**  
**MODEL:** MERCEDES BENZ / GLA180 URBAN  
**CHASSIS NO.:** WDC1569422J688791  
**ENGINE NO.:**  
**REG NO.:** SMW2704P  
**REGN DATE:**

**DESCRIPTION:** Body & Upholstery

Item	Description	Qty.	Unit Price		Disc.Con.		Gross amount	GST Code
			SGD		%	%		
NOTES	III TP CLAIM	0.00	0.00	0.00			0.00	O
SUB-INS	MERCEDES GLA180 URBAN TP : INSURANCE TP CLAIM JOB DESCRIPTION : SPARE PARTS FOR ACCIDENT REPAIR SUBLET:9737/INVOICE NO:1563142	4,484.00	1.00	10.00			4,035.60	S
INS-PB-(M)	TO REMOVE /REPLACE FRONT FENDER LH, FRONT DOOR LH. SIDE SKIRT LH & ALL ACCIDENT DAMAGED BODY PARTS TO REPAIR A-PILLAR LH & ALL AREAS AFFECTED BY THE ACCIDENT.	8.75	80.00	0.00			700.00	S
INS-PAINT-(M)	TO RESPRAY FRONT FENDER LH, FRONT DOOR LH	7.50	80.00	0.00			600.00	S
INS-PB-(M)	TO CARRY-OUT BODY CAVITY PRESERVATION.	0.38	80.00	1.31			30.00	S
INS-PB-(M)	TO TRANSFER THE FRONT DOOR LH MECHANISM.	1.00	80.00	0.00			80.00	S
INS-PB-(M)	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	1.50	80.00	0.00			120.00	S
INS-PB-(M)	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	1.88	80.00	0.26			150.00	S
INS-PB-(M)	SUNDIRES	0.25	80.00	0.00			20.00	S
SUB-INS	MERCEDES GLA180 URBAN TP : INSURANCE TP CLAIM JOB DESCRIPTION : SPARE PARTS FOR ACCIDENT REPAIR SUBLET:9914/INVOICE NO:1563943	717.00	1.00	10.00			645.30	S
SUB-INS	SUPPLEMENTARY PARTS MERS GLA180 TP TO CONDUCT WHEEL ALLIGNEMENT	280.00	1.00	0.00			280.00	S

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**PAGE NO.:** 2  
**INVOICE NO.:** 11023240  
**DOCUMENT DATE:** 13/11/2024  
**POS ID:** ES  
**PRINTED BY:** Wong Chun Wei  
**SERVICE ADV:**  
**CSP/OP CODE:** Wong Chun Wei  
**DEPT:** W  
**WIP NO.:** 31057  
**REF. NO.:**  
**DATE IN:**  
**EXT. WTY:**  
**MILEAGE:** 1

**CONTACT NO.:**  
**MODEL:** MERCEDES BENZ / GLA180 URBAN  
**CHASSIS NO.:** WDC1569422J688791  
**ENGINE NO.:**  
**REG NO.:** SMW2704P  
**REGN DATE:**

**DESCRIPTION:** Body & Upholstery

Item	Description	Qty.	Unit Price	Disc.	Con.	Gross amount	GST Code
			SGD	%	%	SGD	
	- SUBLET 9940						

	* GST Code	Rate	Service/Goods	GST		Before GST	GST	Total
Parts	0.00	O	-	-	Gross	6,660.90	599.48	7,260.38
Surcharge	0.00	S	9.00%	6,660.90	Less: Deposit **	0.00	0.00	0.00
Labour	6,660.90				<b>Amount Due</b>	<b>6,660.90</b>	<b>599.48</b>	<b>7,260.38</b>
Menus	0.00							

CUSTOMER COPY

\*\* Deposit tax invoice No.:

**Payment Terms**

- Any query regarding repairs or discrepancy in respect of the Company's invoice for such repairs will only be considered if brought to the Company's notice within five (5) working days of delivery of the vehicle to the customer following repairs or the date of the invoice, as the case may be.
- All payments shall be by way of credit cards or other online payment mode (UEN Ref No. 198602110ZES2) that is accepted by the Company. Cheque payment is not accepted.

CASH / NETS / AMEX / VISA / MASTER / CHEQUE  
No.

**Eurokars Services Pte Ltd**



Customer signature

Authorised signature

Date: \_\_\_\_\_

Eurokars Aftersales Centre  
 27A Tanjong Penjuru, Level 5  
 Singapore 609042

Tel: (65) 6331 0680  
 Fax: (65) 6331 0690  
 Website: www.eurokarsservices.com.sg

Co. Regn. No. 198602110Z  
 GST Regn. No. M90364005A

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

YN118A

Date of Accident

20/09/2024 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **India International Insurance ...**

Period of Insurance ..... **28/05/2024 - 27/05/2025**

Requested By ..... **EUROKARS SERVICES PTE LTD ...**

Requested Date ..... **21/09/2024 09:56**

#### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2024 16:59	<b>Clm Dtl Modified</b>	Claimant's Name: -> LOW KIAN SENG. Claimant's ID: -> SXXXX084J.	[A] HOW MEI KWAN
2	24 Sep 2024 16:59	<b>Clm Veh Model Changed</b>	(208122) MERCEDES-BENZ GLA180 1.6 URBAN EDITION (A).	[A] HOW MEI KWAN
3	24 Sep 2024 16:59	<b>Clm Created</b>	Reg No: SMW2704P. Acct Date: 2024/09/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Trans Eur okars Pte Ltd (Ubi)	[A] HOW MEI KWAN
4	24 Sep 2024 16:59	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Sep 2024 16:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/10/03	[A] HOW MEI KWAN
6	24 Sep 2024 16:59	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Sep 2024 17:00	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	24 Sep 2024 17:00	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	25 Sep 2024 11:41	<b>Clm Dtl Modified</b>	Insured Name: -> A & J TOWING SERVICE. Insured ID: -> 53066190W.	[A] HOW MEI KWAN
10	25 Sep 2024 11:48	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS LIABILITY: 100% INSURED DRIVER HIT THIRD PARTY PARKED VEHIC LE.	[A] CHEW HSIAO TONG
11	26 Sep 2024 12:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/10/03. Mandate Remarks: LIABILITY CLEARED BOLA 2 2. KINDLY PROCEED WITH DS.	[I] Edmund Law
12	26 Sep 2024 12:14	<b>Adj Mandate Set</b>	Approved:0.00:LIABILITY CLEARED BOLA 22. KINDLY PROCEED WITH DS.	[I] Edmund Law
13	15 Nov 2024 15:53	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2024/10/03	[A] CHEW HSIAO TONG
14	30 Dec 2024 10:39	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	30 Dec 2024 10:39	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	30 Dec 2024 10:39	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2020/11/12.	[A] JOANNE LEE KHANG MIN
17	30 Dec 2024 10:39	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	30 Dec 2024 14:12	<b>Adj Mandate Request</b>	Cur.Req:7982.56:Liability: 100% *Quantum: \$7,982.56 (all-in). Pls refer to adjuster repo rt for details. *For your approval please.	[A] CHEW HSIAO TONG
19	02 Jan 2025 17:58	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Edmund Law
20	03 Jan 2025 11:22	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2024/10/03. Mandate Remarks: Please negotiate LOU @ \$60 per day, subject to signed COR invoice.	[I] Zuhaidah Bte Samsuri
21	03 Jan 2025 11:22	<b>Adj Mandate Set</b>	Approved:7622.56:Please negotiate LOU @ \$60 per day, subject to signed COR invoice.	[I] Zuhaidah Bte Samsuri
22	14 Jan 2025 08:47	<b>Clm Registration Modified</b>	Rep:202576->205477.	[A] CHEW HSIAO TONG

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3241961	25 Sep 2024 09:20:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMW2704P	YN118A	12.00
3242987	26 Sep 2024 12:10:40	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMW2704P	Edmund Law	xx.xx
3242988	26 Sep 2024 12:10:40	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMW2704P	Edmund Law	xx.xx
3273486	15 Nov 2024 15:53:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMW2704P	YN118A	12.00