

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Thursday, 27 June 2024 9:25 AM
To: 'Claims'
Cc: SUR
Subject: RE: OD CLAIM FOR SMX 3836 E, DOA: 20/6/2024 - CH

Dear En Qi,

As instructed by our client, please proceed to repair the insured vehicle **SMX 3836E (Excess \$600/-)**.

Paint coating \$380.00 to be confirm. Kindly provide us document of paint coating before accident.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, June 20, 2024 7:02 PM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SMX 3836 E, DOA: 20/6/2024 - CH

Dear all,

Kindly register OD claim for this vehicle. Attached are the GIA report and Certificate of Insurance for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 24/6/2024 @11am. 24 Benoi Sector, S629857. Vehicle In.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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