# **Shiau Chan (LKKAuto)**

From: Nguyen, Duc Thinh < DucThinh.Nguyen@libertyinsurance.com.vn>

Sent: Tuesday, 1 October 2024 3:17 PM

To: Shiau Chan (LKKAuto)
Cc: Report; Seah, Andy; SUR

Subject: RE: SURVEY ASSIGNMENT FOR 25/09/2024 YN 6466E

**Attachments:** YN6466E estimate (marking).pdf

Dear Shiau Chan,

The FRONT BUMPER LOWER got minor bent and can repair back. Kindly assist to negotiate to repair.

Thank you,



## Best regards,

## **Nguyen Duc Thinh**

Claims - Motor

Mobile/WhatsApp: +84 909 232 062

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, October 1, 2024 1:40 PM

To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>; Nguyen, Duc Thinh

<DucThinh.Nguyen@libertyinsurance.com.vn>

Cc: Report <report@lkkauto.com>

Subject: {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 25/09/2024 YN 6466E

## Dear All,

## Can we submit our report accordingly?

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Seah, Andy < Seah. Andy@libertyinsurance.com.sg>

Sent: Friday, 27 September 2024 11:50 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Nguyen, Duc Thinh

<DucThinh.Nguyen@libertyinsurance.com.vn>

Cc: Report < report@lkkauto.com >

Subject: RE: SURVEY ASSIGNMENT FOR 25/09/2024 YN 6466E

#### Dear Sir/Madam

This Tutoring case will reassign to Thinh

Kindly forward your final report to him and cc me .

#### **Aside to Thinh**

Kindly assist to review the report

Thanks
Best Regards
Andy Seah
Claim Department

Liberty Insurance Pte Ltd
One Raffles Quay
#25-01 North Tower
Singapore 048583
www.libertyinsurance.com.sg



From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >

Sent: Friday, September 27, 2024 10:14 AM

To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>

Cc: Work Shop Estimate (SG) < workshopestimate@libertyinsurance.com.sg>; Lim, Stewart

<<u>lim.stewart@libertyinsurance.com.sg</u>>; Report <<u>report@lkkauto.com</u>>

Subject: {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 25/09/2024 YN 6466E

Dear Andy,

Enclosed herewith preliminary advice of YN 6466E.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Seah, Andy <<u>Seah.Andy@libertyinsurance.com.sg</u>>

Sent: Wednesday, 25 September 2024 11:32 AM

**To:** Shiau Chan (LKKAuto) < <u>siewsc@lkkauto.com</u>>; Seah, Andy < <u>Seah.Andy@libertyinsurance.com.sg</u>>; SUR

<sur@lkkauto.com>

Cc: Work Shop Estimate (SG) < workshopestimate@libertyinsurance.com.sg>

Subject: RE: SURVEY ASSIGNMENT FOR 25/09/2024

Hi Shiau Chan

Noted and Thank you for your update

Kindly follow up with the repairer and submit your IA report within 5 working days.

**Thanks** 

Best Regards
Andy Seah
Claim Department

Liberty Insurance Pte Ltd
One Raffles Quay
#25-01 North Tower
Singapore 048583
www.libertyinsurance.com.sg



From: Shiau Chan (LKKAuto) < <a href="mailto:siewsc@lkkauto.com">sent: Wednesday</a>, September 25, 2024 10:42 AM

**To:** Seah, Andy <<u>Seah.Andy@libertyinsurance.com.sg</u>>; SUR <<u>sur@lkkauto.com</u>> **Cc:** Work Shop Estimate (SG) <<u>workshopestimate@libertyinsurance.com.sg</u>>

Subject: {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 25/09/2024

Dear Andy,

Please be informed that we have inspected the vehicle YN 6466E on 24/09/2024.

We are pending estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) < huehyin@lkkauto.com > Sent: Wednesday, 25 September 2024 9:14 AM

**To:** Seah, Andy < Seah. Andy@libertyinsurance.com.sg >; assignments < assignments@lkkauto.com >; SUR

<sur@lkkauto.com>

Cc: Work Shop Estimate (SG) < workshopestimate@libertyinsurance.com.sg>

Subject: RE: SURVEY ASSIGNMENT FOR 25/09/2024

Dear Andy,

Thank you for the assignment.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/ hueyyon@lkkauto.com

SKD2213M

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>

Sent: Tuesday, September 24, 2024 7:03 PM

**To:** assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Rajes (LKK

Auto) <rajes@lkkauto.com>

**Cc:** Work Shop Estimate (SG) < <u>workshopestimate@libertyinsurance.com.sg</u>>

Subject: SURVEY ASSIGNMENT FOR 25/09/2024

#### Dear Lkk

Kindly assist to Survey the following vehicle mentioned below.

LKK Auto Consultant				
S/N	Workshop	Address	Contact no.	Claim I
1	Liu's Brother	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay	Susan - 6741 1730	CMPU
2	Autobacs Car Care	8, Kakai Bukit Ave 4 #08-45	Sim 98440974	CMGK

\*\* Take note all Survey Prelim Report need to revert back within 2 working day\*\*

Thanks
Best Regards
Andy Seah
Claim Department

Liberty Insurance Pte Ltd One Raffles Quay #25-01 North Tower Singapore 048583 www.libertyinsurance.com.sq



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