



HD PERFECT AUTOWORK PTE LTD

Co. & GST Reg. No.: 202136904Z

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: hdperfectautowork@gmail.com

Our Ref.: SMP7730S

Your Ref. GBG6982R

Date: 09.12.2024

ATTN: Motor Claims Department

INS : **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

Dear Sir/Madam,

Accident Involving: SMP7730S & GBG6982R

Date of Accident: 03.08.2024 @ 19.20 HR

Location: GEYLANG ROAD

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	<u>\$ 4,033.00</u>
Loss of Use:	
(\$180.00 X 4 Days):	<u>\$ 720.00 (04Repair Days)</u>
LTA Search	<u>\$ 27.25</u>
Grand Total:	<u>\$ 4,780.25</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Thank You,

Joanne
82979787



7730



HD PERFECT
AUTOWORK PTE LTD

HD Perfect Autowork Pte. Ltd.

Co. Reg No: 202136904Z

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

Authorisation To Act

I, Tan Huixiu ("the third party claimant") of
175A Yung Kuang Rd #06-07 S. 61175
 (address), owner of SMP7730S (vehicle no.)
 hereby authorise HD Perfect Autowork Pte. Ltd. ("the workshop")
 to act for me with respect to my claim for repair costs and / or rental and / or
 loss of use ("claim") for my vehicle no. SMP7730S that was
 damaged pursuant to the accident which occurred on 3/8/24 (date)
 at/along Geylang Road
 (location) involving vehicle no/s GRG 6982R ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that they deem it fit and the workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

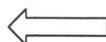
I further authorise the workshop to execute and/or sign any documents/discharge vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident concerned.

Dated this 3 day of 8 (month) 20 24 (year)

Ame

Signed by "the third party claimant"



[Signature]

Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00099422302 Claim No : SNM24D205357/GBG6982R/C02/KHONGLH

Claimant : TAN HUIXIU

Amount : **S\$2,100.00**
SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMP7730S
Insured Vehicle No. : GBG6982R

Date of Loss : 03/08/2024
Place of Accident : GEYLANG ROAD TOWARDS KALLANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RENT A VAN PTE. LTD.
Driver Name : AZIM NADIM JAHAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	2,100.00
	=====	
TOTAL	S\$	2,100.00
	=====	

Claimant Name: TAN HUI XIU. NRIC No : S8219019H.

Signature :  Date : 23/5/2025.

“My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims”

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136904Z

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

GST Reg. No. : 202136904Z



**HD PERFECT
AUTOWORK PTE LTD**

Date	Invoice Number	Vehicle Number
09.12.2024	HDP202412-00975	SMP7730S

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#15-00 SPRINGLEAF TOWER

SINGAPORE 079909

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 3,700.00
Total	\$ 3,700.00
Add: 9% GST	\$ 333.00
Total	\$ 4,033.00

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Aug 2024 / 10:19:52

Receipt Date/Time : 23 Aug 2024 / 10:19:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240823-001048

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG6982R As at 03 Aug 2024/19:20:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBG6982R Enquiry Fee 20240823101800024833	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
	462845XXXXXX7461		eNETS Credit Card	27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, March 17, 2025 2:50 PM
To: leadtome2023@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBG6982R(CHINA TAIPING) & SMP7730S ALONG/AT 214 GEYLANG ROAD ON 03/08/2024

RENT A VAN PTE.LTD. [Email only]
DRIVER: AZIM NADIM JAHAM

Dear Sirs,

OUR REF : CD/CTI24090408/Apa3q2(N)
YOUR REF : GBG6982R
ACCIDENT INVOLVING GBG6982R(CHINA TAIPING) & SMP7730S ALONG/AT 214 GEYLANG ROAD ON 03/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMP7730S against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any further evidence which can assist us to build a defence towards your case, please let us have them in writing within the next 14 days. After which, we would proceed to deal with the claim(s) (if any) at best submitted to us under the policy terms and conditions without further notice.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, May 21, 2025 10:34 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Hsiao Tong,

Please proceed to negotiate as advised.

	Amount Revised	
1. Cost of Repair (with GST)		\$ 4,033.00 (\$3,700.00+9%GST)
2. Loss of Use		\$ 240.00 (4days x \$60.00)
		\$ 4,273.00
	@ 50%	\$ 2,136.50
3. LTA/GIA Search Fee		\$ 27.25
	Total	\$ 2,163.75

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 8 April 2025 12:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Your ref: **SNM24D205357/GBG6982R/C02/KHONGLH**
LKK ref : CD/CTI24090408/Apa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG6982R(CHINA TAIPING) AND SMP7730S(TP) ON 03/08/2024

We refer to the above matter.

Third party reported that he was driving straight on the center lane out of 5 lanes along Geylang Road towards Kallang Road. Suddenly, insured driver was driving fast, cut into his lane, and resulted the collision.

Our driver reported that third party was changing lane and hit insured's van right side portion.

Both parties had given a conflict of report and there was no concrete evidence to support either version. In view is this, we would like to propose to settle the matter at 50/50.

We seek your approval to offer repairer "**HD PERFECT AUTOWORK PTE LTD**" at **\$2,163.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with GST)	\$ 21,775.58		\$ 4,033.00 (\$3,700.00+9%GST)
2. Loss of Use (04days x \$180.00)	\$ 720.00		\$ 240.00 (4days x \$60.00)
			\$ 4,273.00
		@ 50%	\$ 2,136.50
3. LTA/GIA Search Fee	\$ 27.25		\$ 27.25
Total	\$ 22,522.83		<u>\$ 2,163.75</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/01/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, March 5, 2025 10:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA:
03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Based on the current video footage, it is noted that there are vehicles parked on the right long the road.

Third party vehicle seem to be straddling between lanes.

We are of view both parties were lane changing, liability not clear.

Please advise if there is any updates on DS status.

Thank you



Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 11 December 2024 9:23 am
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Hi Lynn,

Please see TP's reply.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 15 October 2024 3:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Please obtain longer footage before the collision.

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 15 October 2024 2:42 pm
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Hi Lynn,

TP video as per request.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 3 October 2024 5:23 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Please refer to attached reports.

Both parties reported conflicting circumstances.
It is noted that the owner of SMP7730S may have video footages.
Please obtain the video footage for reference.

Thank you



Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 October 2024 4:43 pm

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, 25 September 2024 11:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

'WITHOUT PREJUDICE'

Dear Mei Kwan,

Our driver has not reported.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 24 September 2024 4:18 pm
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Lynn,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Lynn Khong** | **DID: 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 24 September 2024 3:40 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Subject: Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SMP7730S (TP : LKK REF - CD/CTI24090408/Apa3) on 03.08.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMP 7730S at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)