

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, April 8, 2025 12:12 PM
To: Claims Dept of CTI; Lynn Khong (CTPIS)
Cc: Admin A
Subject: [SEEK MANDATE] - CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT
Attachments: LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LOD - SMP7730S.pdf

Your ref: **SNM24D205357/GBG6982R/C02/KHONGLH**
LKK ref : CD/CTI24090408/Apa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG6982R(CHINA TAIPING) AND SMP7730S(TP) ON 03/08/2024

We refer to the above matter.

Third party reported that he was driving straight on the center lane out of 5 lanes along Geylang Road towards Kallang Road. Suddenly, insured driver was driving fast, cut into his lane, and resulted the collision.

Our driver reported that third party was changing lane and hit insured's van right side portion.

Both parties had given a conflict of report and there was no concrete evidence to support either version. In view is this, we would like to propose to settle the matter at 50/50.

We seek your approval to offer repairer "**HD PERFECT AUTOWORK PTE LTD**" at **\$2,163.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with GST)	\$ 21,775.58		\$ 4,033.00 (\$3,700.00+9%GST)
2. Loss of Use (04days x \$180.00)	\$ 720.00		\$ 240.00 (4days x \$60.00)
			\$ 4,273.00
		@ 50%	\$ 2,136.50
3. LTA/GIA Search Fee	\$ 27.25		\$ 27.25
Total	\$ 22,522.83		<u>\$ 2,163.75</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/01/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, March 5, 2025 10:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Based on the current video footage, it is noted that there are vehicles parked on the right long the road.

Third party vehicle seem to be straddling between lanes.

We are of view both parties were lane changing, liability not clear.

Please advise if there is any updates on DS status.

Thank you



Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 11 December 2024 9:23 am
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Hi Lynn,

Please see TP's reply.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 15 October 2024 3:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Please obtain longer footage before the collision.

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 15 October 2024 2:42 pm
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Hi Lynn,

TP video as per request.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 3 October 2024 5:23 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Please refer to attached reports.

Both parties reported conflicting circumstances.
It is noted that the owner of SMP7730S may have video footages.
Please obtain the video footage for reference.

Thank you



Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 October 2024 4:43 pm

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, 25 September 2024 11:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

'WITHOUT PREJUDICE'

Dear Mei Kwan,

Our driver has not reported.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 24 September 2024 4:18 pm
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: CTI REF:SNM24D205357/GBG6982R/C02/KHONGLH - LKK REF: CD/CTI24090408/Apa3, SMP7730S | DOA: 03.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Lynn,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Lynn Khong | DID: 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 24 September 2024 3:40 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Subject: Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SMP7730S (TP : LKK REF - CD/CTI24090408/Apa3) on 03.08.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMP 7730S at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)