

## Shiau Chan (LKKAUTO)

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**From:** Cao, Quy <Quy.Cao@libertyinsurance.com.vn>  
**Sent:** Tuesday, 11 February 2025 1:14 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** Report; SUR  
**Subject:** RE: SURVEY ASSIGNMENT FOR 25/09/2024 SMC 9427Z

Dear Shiau Chan ,

Without prejudice.

Please proceed and submit your FSR soon.

Thanks you

**Best Regards**

**QUY**

Claim Department

Mobile/Whatsapp: (+84) 898.345.730

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Liberty Insurance Pte Ltd



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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Tuesday, February 11, 2025 12:09 PM  
**To:** Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>; Cao, Quy <Quy.Cao@libertyinsurance.com.vn>  
**Cc:** Report <report@lkkauto.com>  
**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 25/09/2024 SMC 9427Z

Dear Sir/Madam,

Can we proceed?

**Wishing You a Prosperous & Joyful Chinese New Year 2025**

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>  
**Sent:** Wednesday, 5 February 2025 1:37 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Cao, Quy <[Quy.Cao@libertyinsurance.com.vn](mailto:Quy.Cao@libertyinsurance.com.vn)>  
**Cc:** Report <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Subject:** RE: SURVEY ASSIGNMENT FOR 25/09/2024 SMC 9427Z

**Dear Sir/Madam**

This Tutoring case will reassign to Quy

Kindly forward your final report to him and cc me .

**Aside to Quy**

Kindly assist to review the report

**Thanks**  
**Best Regards**  
**Andy Seah**  
**Claim Department**

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Liberty Insurance Pte Ltd  
One Raffles Quay  
#25-01 North Tower  
Singapore 048583  
[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, February 5, 2025 11:35 AM  
**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Report <[report@lkkauto.com](mailto:report@lkkauto.com)>; Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>  
**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 25/09/2024

Dear Andy,

Enclosed herewith preliminary advice of SMC 9427Z.

For your approval.

## Wishing You a Prosperous & Joyful Chinese New Year 2025

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>

**Sent:** Wednesday, 25 September 2024 11:34 AM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshoestimate@libertyinsurance.com.sg](mailto:workshoestimate@libertyinsurance.com.sg)>

**Subject:** RE: SURVEY ASSIGNMENT FOR 25/09/2024

Hi Shiau Chan

Noted and Thank you for your update

Kindly follow up with the repairer and submit your IA report within 5 working days.

Thanks

**Best Regards**  
**Andy Seah**  
**Claim Department**

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Liberty Insurance Pte Ltd  
One Raffles Quay  
#25-01 North Tower  
Singapore 048583  
[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Wednesday, September 25, 2024 10:53 AM

**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 25/09/2024

Dear Andy,

Please be informed that we have inspected the vehicle SMC 9427Z on 24/09/2024.

We are pending estimate from repairer.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Tuesday, 24 September 2024 9:37 AM

**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Subject:** RE: SURVEY ASSIGNMENT FOR 25/09/2024

Dear Andy,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>

**Sent:** Monday, September 23, 2024 5:27 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Subject:** SURVEY ASSIGNMENT FOR 25/09/2024

Dear Lkk

Kindly assist to Survey the following vehicle mentioned below.

| LKK Auto Consulta |           |                           |                       |           |            |
|-------------------|-----------|---------------------------|-----------------------|-----------|------------|
| S/N               | Workshop  | Address                   | Contact no.           | Claim Ex. | Claim no.  |
| 1                 | SAFE AUTO | #01-52 Autobay@Kaki Bukit | Wei Leang @ 9199 3103 | CMPU      | AVS24/2935 |

**\*\* Take note all Survey Prelim Report need to revert back within 2 working day\*\***

**Thanks**  
**Best Regards**  
**Andy Seah**  
**Claim Department**

Liberty Insurance Pte Ltd  
One Raffles Quay  
#25-01 North Tower  
Singapore 048583  
[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)



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“Thư điện tử này và bất kỳ tập tin nào được đính kèm theo thư điện tử này, nếu có, đều là thông tin mật của Công ty TNHH Bảo hiểm Liberty (“Liberty”), và chỉ duy nhất người và/hoặc tổ chức mà người gửi thư điện tử này mong muốn gửi đến (“Người Nhận Dự Định”) mới được phép sử

dụng thư điện tử này và tập tin đính kèm theo đó, nếu có. Nếu như bạn nhận được thư điện tử này do sai sót của người gửi hoặc bạn không phải là Người Nhận Dự Định, xin vui lòng thông báo cho người gửi ngay lập tức và vui lòng xóa một cách vĩnh viễn thư điện tử này (và bất kỳ tập tin nào được đính kèm theo thư điện tử này, nếu có) cùng với tất cả những bản sao và bản in của thư điện tử này và tập tin đính kèm đó và vui lòng không tiết lộ bất kỳ thông tin nào của thư điện tử này và tập tin đính kèm đó. Nếu bạn không phải là Người Nhận Dự Định, bằng việc nhận được thư điện tử này, bạn đã được thông báo rằng pháp luật Việt Nam tuyệt đối cấm bất kỳ sự lưu giữ, phổ biến, công bố hoặc sao chép thư điện tử này và bất kỳ tập tin đính kèm. Liberty sẽ không bảo đảm rằng thư điện tử này và/hoặc bất kỳ tập tin đính kèm không có sai sót hoặc vi-rút. Bất kỳ ý kiến, sự đánh giá và/hoặc các thông tin khác trong thư điện tử này và/hoặc trong (các) tập tin đính kèm không liên quan đến hoạt động kinh doanh của Liberty sẽ không được xem là đã được Liberty đưa ra hoặc xác nhận”.

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