



MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Email: Admin@mycar.sg

(Company Registration No: 201605878Z)

13th April 2023

Our reference: SNG665D

Your reference: SND7637E

Allianz Insurance Singapore Pte Ltd

79 Robinson Road

#09-01 CPF Building

Singapore 068897

Attn: Motor Claims Department

BY HAND

Dear Sir/ Madam,

Claimant : FOCUS RENTALS PTE LTD

Address : 20 SIN MING LANE #03-64 MIDVIEW CITY S573968

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **07/08/2022** along involving our client's vehicle registration number **SNG665D** and vehicle registrations number **SND7637E** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$642.00
Loss of Use (\$150 X 03 DAYS)	:	\$450.00
Loss of Use W/End (\$150 X 01 DAYS)	:	\$150.00
GIA & LTA Search	:	\$7.49
Total	:	\$1249.49



MY CAR CONSULTANT PTE LTD (Co Reg No. 201605878Z)

60 JLN LAM HUAT #05-21 CARROS CENTRE, SINGAPORE 737869

Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 60 Jln Lam Huat #05-21 Carros Centre, Singapore 737869

I/We, Focus Rentals Pte Hd of NRIC/Passport number/ROC number: _____, Owner of vehicle no. SNG665D hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.



I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 07 (day) of AUG (month) 20 22 (year)

Owner's signature (Company stamp if applicable)

Name:

NRIC No:



TAX INVOICE

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01 CPF Building
068897

Invoice Date
31 Oct 2022

Invoice Number
MCC2022-4284

Reference
SNG665D

201605878Z
201605878Z

My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-21
Carros Center
737869
SINGAPORE

Description	Quantity	Unit Price	Tax	Amount SGD
COST OF REPAIR	1.00	600.00	7%	600.00
			Subtotal	600.00
			TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	42.00
			TOTAL SGD	642.00

Due Date: 31 Oct 2022

GST REG NO. - 201605878Z
DBS CURRENT A/C - 018-904614-2
PAYNOW UEN - 201605878Z
CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD
INTEREST OF 1.5% PER MONTH WILL BE CHARGEABLE FOR OVERDUE PAYMENTS.

PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-21
Carros Center
737869
SINGAPORE

Customer	Allianz Insurance Singapore Pte Ltd
Invoice Number	MCC2022-4284
Amount Due	642.00
Due Date	31 Oct 2022
Amount Enclosed	

Enter the amount you are paying above

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Aug 2022 / 13:00:05
Receipt Date/Time : 22 Aug 2022 / 13:00:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220822-001742

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SME1064D As at 21 Aug 2022/09:45:00 Insurance Co: LIBERTY INS P L				
1	Insurance Enquiry - SME1064D Enquiry Fee 20220822125427202084	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - XE5639P As at 18 Aug 2022/08:42:00 Insurance Co: LIBERTY INS P L				
2	Insurance Enquiry - XE5639P Enquiry Fee 20220822125427276711	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHC7305P As at 10 Aug 2022/19:15:00 Insurance Co: AXA INSURANCE PTE LTD				
3	Insurance Enquiry - SHC7305P Enquiry Fee 20220822125427365940	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMN808J As at 17 Aug 2022/09:15:00 Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
4	Insurance Enquiry - SMN808J Enquiry Fee 20220822125427458234	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SND7637E As at 07 Aug 2022/18:35:00 Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
5	Insurance Enquiry - SND7637E Enquiry Fee 20220822125427526841	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By 462845XXXXXX0617 eNETS Credit Card				
Total				37.45
Cash Change				0.00
Tendered Amount				37.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, September 9, 2025 3:18 PM
To: 'Jackson Ho'
Subject: RE: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs/Mdm,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$889.49(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **07 AUG 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jackson Ho <jackson@mycarholdings.asia>
Sent: Thursday, September 4, 2025 10:41 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

WITHOUT PREJUDICE

Dear Hsiao Tong,

We are agreeable on your offer proposal.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219

W: Mycar.sg | E : jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number : 201605878Z

On Thu, 4 Sept 2025 at 10:08, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Jackson,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 642.00
2. Loss of Use (3days x \$80.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.49
Total	\$ 889.49

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jackson Ho <jackson@mycarholdings.asia>

Sent: Tuesday, August 26, 2025 2:26 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please find the attached documents via link below.

<https://www.dropbox.com/t/VtvV6ZqshVtZK2Gb>

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219

W: MyCar.sg | E : jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number : 201605878Z

On Tue, 26 Aug 2025 at 14:19, Jackson Ho <jackson@mycarholdings.asia> wrote:

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please find the attached documents requested.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219

W: Mycar.sg | E : jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number : 201605878Z

On Tue, 26 Aug 2025 at 13:36, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Jackson,

Further to our below email.

Please share/provide a copy of your client's video footage. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, August 26, 2025 1:33 PM

To: Jackson Ho <jackson@mycarholdings.asia>

Subject: RE: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

WITHOUT PREJUDICE

Dear Jackson,

Please provide after repair photos. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

From: Jackson Ho <jackson@mycarholdings.asia>

Sent: Tuesday, August 26, 2025 10:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please let us have your offer soonest.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219

W: Mycar.sg | E : jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number : 201605878Z

On Thu, 31 Jul 2025 at 15:28, Jackson Ho <jackson@mycarholdings.asia> wrote:

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please find the attached your insured report as requested.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219
W: Mycar.sg | E : jackson@mycarholdings.asia
60 Jalan Lam Huat , Carros Centre 05-21
S (737869)
UEN Number : 201605878Z

On Fri, 17 Jan 2025 at 15:21, Jackson Ho <jackson@mycarholdings.asia> wrote:

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to our conversation

Please find the attached GIA report as requested.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219
W: Mycar.sg | E : jackson@mycarholdings.asia
60 Jalan Lam Huat , Carros Centre 05-21
S (737869)
UEN Number : 201605878Z

On Mon, 25 Nov 2024 at 12:39, Jackson Ho <jackson@mycarholdings.asia> wrote:

Dear Hsiao Tong,

Final report submitted to AIS ?

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219
W: Mycar.sg | E : jackson@mycarholdings.asia
60 Jalan Lam Huat , Carros Centre 05-21
S (737869)
UEN Number : 201605878Z

On Fri, 15 Nov 2024 at 13:35, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Jackson,

We are still pending surveyor comments on this matter.

Dear Rasul,

|

Please assist on urgent basis. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jackson Ho <jackson@mycarholdings.asia>

Sent: Friday, 15 November 2024 10:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Re: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

Dear Hsiao Tong,

Has the surveyor report been raised to Allianz Insurance ?

Best regards,

Jackson Ho

Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219

W: Mycar.sg | E : jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)
UEN Number : 201605878Z

On Fri, 8 Nov 2024 at 15:46, Jackson Ho <jackson@mycarholdings.asia> wrote:

Dear Hsiao Tong,

We refer to tele-conversation this morning

FYI.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219
W: Mycar.sg | E : jackson@mycarholdings.asia
60 Jalan Lam Huat , Carros Centre 05-21
S (737869)
UEN Number : 201605878Z

On Fri, 8 Nov 2024 at 10:40, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Jackson,

Please see attached email.

You may check it at your end.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jackson Ho <jackson@mycarholdings.asia>

Sent: Friday, 8 November 2024 10:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email above

Please find the attached marked estimate which conduct survey by Rasul.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 9856 2596 | F: 6925 5219
W: Mycar.sg | E : jackson@mycarholdings.asia
60 Jalan Lam Huat , Carros Centre 05-21
S (737869)
UEN Number : 201605878Z

On Fri, 1 Nov 2024 at 09:55, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Jackson,

Please be informed that this case was surveyed and finalised by Automobile Inspection Services Pte Ltd instead of LKK.

Please check with Automobile Inspection Services Pte Ltd.

We will close this case at our end. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jackson Ho <jackson@mycarholdings.asia>

Sent: Monday, 23 September 2024 4:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fwd: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

Dear Hsiao Tong,

Please refer to Jeannie's email and expedite urgently.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219

W: Mycar.sg | E : jackson@mycarholdings.asia

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number : 201605878Z

----- Forwarded message -----

From: **Cheng, Jeannie (Allianz Insurance Singapore)** <jeannie.cheng@allianz.sg>

Date: Mon, 23 Sept 2024 at 15:51

Subject: RE: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

To: assignments <assignments@lkkauto.com>, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jackson Ho <jackson@mycarholdings.asia>

Internal

Dear LKK,

May I have the survey report for this case?

Repairer informed that vehicle was surveyed by Rasul on 08/09/2022.

Thank you.

Best Regards

Jeannie Cheng

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



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From: Jackson Ho <jackson@mycarholdings.asia>

Sent: Monday, September 9, 2024 3:54 PM

To: Cheng, Jeannie (Allianz Insurance Singapore) <jeannie.cheng@allianz.sg>

Subject: [EXT] Re: SPAM-LOW: RE: AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

WITHOUT PREJUDICE

Dear Jeannie,

REMINDER

Refer to our Letter of Demand dated **13 Apr 2023**

Please revert our client's claim.

Best regards,

Jackson Ho
Claims Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219
W: Mycar.sg | E : jackson@mycarholdings.asia
60 Jalan Lam Huat , Carros Centre 05-21
S (737869)
UEN Number : 201605878Z

On Mon, 15 Jan 2024 at 16:58, Cheng, Jeannie (Allianz Insurance Singapore) <jeannie.cheng@allianz.sg> wrote:

Internal

Dear Jackson,

Noted with thanks.

Best Regards

Jeannie Cheng

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



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P Please consider the environment before printing this e-mail.

From: Jackson <admin@mycar.sg>

Sent: Monday, January 15, 2024 4:04 PM

To: Cheng, Jeannie (Allianz Insurance Singapore) <jeannie.cheng@allianz.sg>

Subject: [EXT] AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

WITHOUT PREJUDICE

Dear Jeannie,

Yes. Vehicle has been surveyed by Rasul Lkk on 08-09-22

Best regards,

Jackson Ho
Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219
W: [Mycar.sg](http://mycar.sg) | E : admin@mycar.sg
60 Jalan Lam Huat , Carros Centre 05-21
S (737869)
UEN Number : 201605878Z

From: "Cheng, Jeannie (Allianz Insurance Singapore)" <jeannie.cheng@allianz.sg>
Sent: 1/15/24 3:55 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Subject: SPAM-LOW: RE: AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

Internal

Dear Jackson,

May I know if we have arranged for our surveyor to assess the vehicle?

Thank you.

Best Regards

Jeannie Cheng

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



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P Please consider the environment before printing this e-mail.

From: Jackson <admin@mycar.sg>

Sent: Friday, January 5, 2024 11:11 AM

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>

Subject: [EXT] AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

WITHOUT PREJUDICE

Dear Sirs

Any updates on the offer ?

Best regards,

Jackson Ho

Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219

W: [Mycar.sg](http://mycar.sg) | E : admin@mycar.sg

60 Jalan Lam Huat , Carros Centre 05-21

S (737869)

UEN Number : 201605878Z

From: "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>

Sent: 11/5/22 5:57 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Cc: "Chan, Kian Chuan (Allianz Insurance Singapore)" <kianchuan.chan@allianz.sg>

Subject: AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

Internal

"Without Prejudice"

Dear Sir/Madam

Your Claim Ref: SNG665D

Our Claim Ref: TBC/KC - SND7637E

We acknowledge receipt of your Letter of Demand dated 4 November 2022 received via email 4 November 2022.

Our claims specialist, [Mr.KC](#) is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Regards

Janice Koh

On behalf of Mr KC

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Jeremy Yeo <admin@mycar.sg>

Sent: 4 November, 2022 04:15 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

WITHOUT PREJUDICE

Dear Sirs,

Please refer to LOD and all supporting documents to assist in the closure of the case swiftly.

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>

Sent: 8/29/22 2:40 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Subject: RE: RE: FW: RE: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Internal

Dear Hui Qin

We have checked apparently the subject vehicle is not under Allianz.

Shanti.R

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63958973 | www.allianz.sg



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copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

From: Huiqin Tan <admin@mycar.sg>

Sent: Saturday, August 27, 2022 11:09 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] RE: FW: RE: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Dear Shanti,

Please update us urgently on the survey matters, client is urging that it'll incur more on his LOU claim.

Thank you.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>

Sent: 8/25/22 4:52 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Subject: FW: RE: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Internal

Dear HuiQin

We are in the midst of checking on veh no : SND7637E with relevant dept

Thank you for your understanding

Best regards,

Shanti.R

Claims Service

Claims & Performance Management

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From: Huiqin Tan <admin@mycar.sg>

Sent: Thursday, August 25, 2022 11:51 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] RE: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Dear Sirs,

Please see attached.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>

Sent: 8/22/22 9:49 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Subject: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Internal

Dear Sir/ Madam,

Kindly provide us the LTA Search results

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897
Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

Please consider the environment before printing this e-mail.

From: Huiqin Tan <admin@mycar.sg>
Sent: Monday, August 22, 2022 1:13 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SNG665D

YOUR REF: SND7637E

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SNG665D

ACCIDENT INVOLVING SNG665D AND SND7637E

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z



MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Email: Admin@mycar.sg

(Company Registration No: 201605878Z)

Company Name	MY CAR CONSULTANT PTE LTD
Company Reg No.	201605878Z
Address	60 JALAN LAM HUAT, #05-21 S 737869
Contact No.	+65 8344 7681

Bank Transfer Details	
Beneficiary	MY CAR CONSULTANT PTE LTD
Bank Name	DBS BANK
Bank Branch	DBS AMK HUB
Bank Address	53 ANG MO KIO AVENUE 3, #B1-01 S 569933
Bank Code	7171
Branch Code	018
SWIFT Code	DBSSSGSG
Bank Account No.	018-904614-2
Currency	SGD
Remittance Attention To Email	ADMIN@MYCAR.SG

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2024 11:04	Clm Dtl Modified	Claimant's Name: -> FOCUS RENTALS PTE LTD. Claimant's ID: -> 201836450G.	[A] HOW MEI KWAN
2	24 Sep 2024 11:04	Clm Veh Model Changed	(207741) TOYOTA COROLLA ALTIS 1.8 4DR SEDAN (2WD) HYBRID (A).	[A] HOW MEI KWAN
3	24 Sep 2024 11:04	Clm Created	Reg No: SNG665D. Acct Date: 2022/08/07. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: My Car Consultant Pte Ltd (Jalan Lam Huat) (HQ)	[A] HOW MEI KWAN
4	24 Sep 2024 11:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Sep 2024 11:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/03	[A] HOW MEI KWAN
6	24 Sep 2024 11:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Sep 2024 11:04	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	08 Oct 2024 10:50	Clm Registration Modified	Pol No:->SPMF1000000564.	[I] Jeannie Cheng
9	07 Nov 2024 16:16	Clm Cancelled	Cancelled:this case was surveyed and finalised by Automobile Inspection Services Pte Ltd inst ead of LKK.	[A] HOW MEI KWAN
10	25 Jul 2025 16:46	Clm Cancelled Reopened	Received email from LKK inform they wrongly close file Reopen claim for adj to submit report	[I] ZANARIAH IDRIS
11	26 Aug 2025 13:28	Clm Dtl Modified	Insured Name: -> OPTIMA CARZ LEASING PTE LTD. Insured ID: -> -.	[A] CHEW HSIAO TONG
12	27 Aug 2025 10:19	Adj Rpt Initiated		[A] CHEW HSIAO TONG
13	27 Aug 2025 10:19	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
14	27 Aug 2025 10:19	Clm Dtl Modified	JPJ Reg. Date: -> 2022/07/06.	[A] CHEW HSIAO TONG
15	27 Aug 2025 10:19	Clm Details Notified		[A] CHEW HSIAO TONG
16	27 Aug 2025 10:29	Adj Mandate Request	Cur.Req:949.49:Liability: 100%(Insured driver rear-ended 3rd party). *Quantum: \$949.49 (a ll-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	01 Sep 2025 09:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/03. Mandate Remarks: To provide OI Rental agreement for review	[I] ZANARIAH IDRIS
18	01 Sep 2025 09:41	Adj Mandate Set	Approved:0.00:To provide OI Rental agreement for review	[I] ZANARIAH IDRIS
19	02 Sep 2025 13:23	Adj Mandate Request	Cur.Req:949.49:OI Rental agreement uploaded in Merimen. Pls advise mandate , Thanks.	[A] CHEW HSIAO TONG
20	04 Sep 2025 09:56	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/03. Mandate Remarks: Liability clear - OI rear ended TPV Policy engaged LOU as per benchmark	[I] ZANARIAH IDRIS
21	04 Sep 2025 09:56	Adj Mandate Set	Approved:949.49:Liability clear - OI rear ended TPV Policy engaged LOU as per benchmark	[I] ZANARIAH IDRIS

Date From

Date To

Audit TypeNone

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3241263	24 Sep 2024 11:04:27	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SNG665D		xx.xx
3464114	27 Aug 2025 09:48:25	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SNG665D	CHEW HSIAO TONG	xx.xx
3464175	27 Aug 2025 10:19:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNG665D	SND7637E	12.00