

## Mei Kwan (LKKAuto)

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**From:** Cheng, Jeannie (Allianz Insurance Singapore) <jeannie.cheng@allianz.sg>  
**Sent:** Monday, September 23, 2024 3:50 PM  
**To:** assignments; Mei Kwan (LKKAuto)  
**Cc:** Jackson Ho  
**Subject:** RE: Re: SPAM-LOW: RE: AIS REF: OWAISCL2022-0000164 (SND7637E) - YOUR REF: SNG665D - DOA: 7/8/2022

**Importance:** High

Internal

Dear LKK,

May I have the survey report for this case?

Repairer informed that vehicle was surveyed by Rasul on 08/09/2022.

Thank you.

Best Regards

Jeannie Cheng  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**P Please consider the environment before printing this e-mail.**

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**From:** Jackson Ho <jackson@mycarholdings.asia>  
**Sent:** Monday, September 9, 2024 3:54 PM  
**To:** Cheng, Jeannie (Allianz Insurance Singapore) <jeannie.cheng@allianz.sg>  
**Subject:** [EXT] Re: SPAM-LOW: RE: AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

**WITHOUT PREJUDICE**

Dear Jeannie,

## REMINDER

Refer to our Letter of Demand dated 13 Apr 2023

Please revert our client's claim.

Best regards,

Jackson Ho  
Claims Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8344 7681 | F: 6925 5219  
W: [Mycar.sg](http://mycar.sg) | E : [jackson@mycarholdings.asia](mailto:jackson@mycarholdings.asia)  
60 Jalan Lam Huat , Carros Centre 05-21  
S (737869)  
UEN Number : 201605878Z

On Mon, 15 Jan 2024 at 16:58, Cheng, Jeannie (Allianz Insurance Singapore) <[jeannie.cheng@allianz.sg](mailto:jeannie.cheng@allianz.sg)> wrote:

Internal

Dear Jackson,

Noted with thanks.

Best Regards

Jeannie Cheng

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

[www.allianz.sg](http://www.allianz.sg)

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**From:** Jackson <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Monday, January 15, 2024 4:04 PM  
**To:** Cheng, Jeannie (Allianz Insurance Singapore) <[jeannie.cheng@allianz.sg](mailto:jeannie.cheng@allianz.sg)>  
**Subject:** [EXT] AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

**WITHOUT PREJUDICE**

Dear Jeannie,

Yes. Vehicle has been surveyed by Rasul Lkk on 08-09-22

Best regards,

Jackson Ho  
Claim Handler | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8344 7681 | F: 6925 5219  
W: [MyCar.sg](http://MyCar.sg) | E : [admin@mycar.sg](mailto:admin@mycar.sg)  
60 Jalan Lam Huat , Carros Centre 05-21  
S (737869)  
UEN Number : 201605878Z

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**From:** "Cheng, Jeannie (Allianz Insurance Singapore)" <[jeannie.cheng@allianz.sg](mailto:jeannie.cheng@allianz.sg)>  
**Sent:** 1/15/24 3:55 PM

**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Subject:** SPAM-LOW: RE: AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

Internal

Dear Jackson,

May I know if we have arranged for our surveyor to assess the vehicle?

Thank you.

Best Regards

Jeannie Cheng

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



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**From:** Jackson <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Friday, January 5, 2024 11:11 AM  
**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>  
**Subject:** [EXT] AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

**WITHOUT PREJUDICE**

Dear Sirs

Any updates on the offer ?

Best regards,

Jackson Ho  
Claim Handler | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8344 7681 | F: 6925 5219  
W: [Mycar.sg](http://Mycar.sg) | E : [admin@mycar.sg](mailto:admin@mycar.sg)  
60 Jalan Lam Huat , Carros Centre 05-21  
S (737869)  
UEN Number : 201605878Z

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**From:** "Claims Banca (Allianz Insurance Singapore)" <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** 11/5/22 5:57 PM  
**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Cc:** "Chan, Kian Chuan (Allianz Insurance Singapore)" <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>  
**Subject:** AIS REF: TBC/KC -SND7637E - YOUR REF: SNG665D - DOA: 7/8/2022

Internal

*"Without Prejudice"*

Dear Sir/Madam

**Your Claim Ref: SNG665D**

**Our Claim Ref: TBC/KC - SND7637E**

We acknowledge receipt of your Letter of Demand dated 4 November 2022 received via email 4 November 2022.

Our claims specialist, [Mr.KC](#) is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Thank you.

Regards

**Janice Koh**

**On behalf of Mr KC**

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



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**From:** Jeremy Yeo <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** 4 November, 2022 04:15 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Subject:** [EXT] OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

## WITHOUT PREJUDICE

Dear Sirs,

Please refer to LOD and all supporting documents to assist in the closure of the case swiftly.

Best Regards,  
Jackson

+65 8344 7681

My Car Consultant Pte Ltd  
W: [Mycar.sg](http://Mycar.sg) | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "Claims Banca (Allianz Insurance Singapore)" <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** 8/29/22 2:40 PM  
**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Subject:** RE: RE: FW: RE: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Internal

Dear Hui Qin

We have checked apparently the subject vehicle is not under Allianz.

Shanti.R

Claims Service

Claims & Performance Management

Allianz Insurance Singapore [Pte.Ltd.](#) | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63958973 | [www.allianz.sg](http://www.allianz.sg)



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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Saturday, August 27, 2022 11:09 AM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** [EXT] RE: FW: RE: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Dear Shanti,

Please update us urgently on the survey matters, client is urging that it'll incur more on his LOU claim.

Thank you.

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: [Mycar.sg](http://Mycar.sg) | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)



60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "Claims Banca (Allianz Insurance Singapore)" <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** 8/25/22 4:52 PM  
**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Subject:** FW: RE: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Internal

Dear HuiQin

We are in the midst of checking on veh no : SND7637E with relevant dept

Thank you for your understanding

Best regards,

Shanti.R

Claims Service

Claims & Performance Management

Allianz Insurance Singapore [Pte.Ltd.](#) | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63958973 | [www.allianz.sg](http://www.allianz.sg)

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Thursday, August 25, 2022 11:51 AM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Subject:** [EXT] RE: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Dear Sirs,

Please see attached.

Best Regards,  
**Huiqin**  
General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: [Mycar.sg](http://Mycar.sg) | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "Claims Banca (Allianz Insurance Singapore)" <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** 8/22/22 9:49 PM

To: "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>

Subject: FW: OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

Internal

Dear Sir/ Madam,

Kindly provide us the LTA Search results

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Monday, August 22, 2022 1:13 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** [EXT] OUR REF: SNG665D YOUR REF: SND7637E PRE REPAIR INSPECTION FOR SNG665D

**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SNG665D

YOUR REF: SND7637E

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SNG665D

ACCIDENT INVOLVING SNG665D AND SND7637E

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attentio

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: [Mycar.sg](http://Mycar.sg) | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z