

## Shiau Chan (LKKAuto)

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Monday, 4 November 2024 4:10 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** SUR  
**Subject:** Re: SMV 9577 Z - FINALIZATION ; DOA: 20/09/2024

WITHOUT PREJUDICE

Dear Shiau,

Thank you for your email.

We accept the finalized amount of LS \$11500 / 7 DAYS of repair for Vehicle number: SMV 9577 Z

We will follow up with the LOD shortly.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Reymart  
Motor Claims Department  
BIFROST AUTO PTE LTD



On Wed, 30 Oct 2024 at 15:26, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Reymart,

Without prejudice

We will be re-advising our principal a cost of repair of Lump Sum \$11,500.00 before GST with 7 days of repair, subject to their approval.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Sent:** Monday, 28 October 2024 5:16 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: SMV 9577 Z - FINALIZATION ; DOA: 20/09/2024

WITHOUT PREJUDICE

Dear Shiau,

Please consider closing at Lump Sum \$12,500/-8 days for vehicle number SMV 9577 Z; in the spirit of amicable settlement.

Your consideration is highly appreciated. Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,

Reymart

Motor Claims Department

BIFROST AUTO PTE LTD

On Wed, 23 Oct 2024 at 11:43, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Reymart,

Without prejudice

We will be advising our principal a cost of repair of Lump Sum \$11,000.00 before GST with 7 days of repair, subject to their approval.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Sent:** Tuesday, 22 October 2024 4:04 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Subject:** Re: SMV 9577 Z - FINALIZATION ; DOA: 20/09/2024

WITHOUT PREJUDICE

Dear Shiau,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: SMV 9577 Z

Your help is highly appreciated.

Thank you!

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,

Reymart

Motor Claims Department

BIFROST AUTO PTE LTD

On Wed, 16 Oct 2024 at 17:59, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE

Dear Adrian,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: SMV 9577 Z

Your help is highly appreciated.

Thank you!

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,

Reymart

Motor Claims Department

BIFROST AUTO PTE LTD



Virus-free. [www.avast.com](http://www.avast.com)