

Shiau Chan (LKKAuto)

From: Muhammad Syabil MOHD ISMAIL (SCDF)
<Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg>
Sent: Tuesday, 29 October 2024 11:48 AM
To: Shiau Chan (LKKAuto)
Cc: Gim Chye TAY (SCDF); admin-d; Olivia Lau (LKKAuto); SUR
Subject: RE: Accident involving SMV 9577 Z & QX 1295 G on 20/09/2024 (PRE-REPAIR SURVEY REQUEST)

Dear Shiau Chan,

Our case reference for the subject matter is 2024 – 114.

Thank you.

Regards,



Syabil Ismail

Fleet Management Officer
Logistics Department
DID: (65) 6848 1807 | HP: (65) 9630 4209

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Go green. Think before you print.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, October 29, 2024 10:17 AM
To: Muhammad Syabil MOHD ISMAIL (SCDF) <Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg>
Cc: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>; admin-d <admin-d@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Accident involving SMV 9577 Z & QX 1295 G on 20/09/2024 (PRE-REPAIR SURVEY REQUEST)

Dear Syabil,

Kindly us the case number of above mentioned.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Syabil MOHD ISMAIL (SCDF) <Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg>

Sent: Monday, 23 September 2024 3:02 PM

To: Assessment Dept <assessment_ral@bifrostauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>; claims@bifrostauto.com; claims_rar@bifrostauto.com; admin-d <admin-d@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Accident involving SMV 9577 Z & QX 1295 G on 20/09/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Pei Jia,

Thank you for your confirmation.

Please provide us with the GIA report for this matter.

Dear [@Rajes \(LKK Auto\)](#),

Please liaise with the workshop below to conduct survey on 24/09/2024, thank you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (9385 5409)

Contact Email: claims_rar@bifrostauto.com

Regards,



Syabil Ismail

Fleet Management Officer

Logistics Department

DID: (65) 6848 1807 | HP: (65) 9630 4209

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From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Monday, September 23, 2024 1:16 PM
To: Muhammad Syabil MOHD ISMAIL (SCDF) <Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg>
Cc: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>; claims@bifrostable.com; claims_rar@bifrostable.com
Subject: Re: Accident involving SMV 9577 Z & QX 1295 G on 20/09/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey on 24/09/24.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 23 Sept 2024 at 08:47, Muhammad Syabil MOHD ISMAIL (SCDF) <Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg> wrote:

Without Prejudice

Dear Mr Dennis Ting,

We refer to your email below addressed to Attorney-General's Chambers dated 20 September 2024.

We would like to inform that the vehicle bearing the plate no. QX1295G belongs to SCDF.

We will conduct a Pre-repair Inspection and will be appointing LKK Auto Consultants Pte Ltd to conduct the survey, please advise whether your client (owner of SMV9577Z) is agreeable to it.

Thank you.

Regards,



Syabil Ismail

Fleet Management Officer

Logistics Department

DID: (65) 6848 1807 | HP: (65) 9630 4209

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: 20 September, 2024 4:19 PM

To: AGC CIVIL (AGC) <AGC_CIVIL@agc.gov.sg>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>

Subject: Accident involving SMV 9577 Z & QX 1295 G on 20/09/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, ROYALE RENTAL PTE LTD to notify you of the aforesaid accident involving our client's vehicle SMV9577Z and your insured's vehicle QX1295G on 20/09/2024 at 0755HRS along 223A SUMANG LANE

This serves as a **NOTICE** that we are claiming against QX1295G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (9385 5409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 20/09/2024

PRS ARRANGEMENT (Date & Time) : 23/09/2024 after 1300hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409

