



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park,  
Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No.  
19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

MS SINGAPORE CIVIL DEFENCE FORCE (MHA05) Ref: CS/SCD24090393/Aqp3e2  
91 UBI AVE 4 SINGAPORE 408827 Date: 29/10/2024

Code: SCD

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	QX 1295G	Veh. Inspected	SMV 9577Z
Policy No.	-	Coverage	0
Claim No.	2024 – 114	Excess	\$0.00
Assign From	SYABIL ISMAIL	Assign Date	23/09/2024

### 2. Vehicle Details

Make & Model	TOYOTA VOXY HYBRID	C.C	1797
Engine No.	2ZR0E32330	Year of Reg.	28/10/2020
Chassis No.	ZWR800404189	Colour	BLACK
Odometer	104158 KM	Steering	IN ORDER
Brakes	IN ORDER	General	GOOD
Modification(s)	RIMS: SPORTS RIM		

### 3. Conditions of Tyres

	Size	Make	Balance (mm)
R/H Front Tyre	195/65 R15	HABILEAD	6
L/H Front Tyre	195/65 R15	HABILEAD	6
R/H Rear Tyre	195/65 R15	HABILEAD	6
L/H Rear Tyre	195/65 R15	HABILEAD	6

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.

DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	20/09/2024	Inspection Date	24/09/2024
Survey held at	BIFROST AUTO PTE LTD 8 KAKI BUKIT AVENUE 4 #01-49 PREMIER @ KAKI BUKIT SINGAPORE 415875		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 7 Working Days



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO SMV 9577Z

REPLACEMENT OF PARTS				
Qty	Description of Parts	Condition	Workshop Estimate (\$)	Our Adjusted (\$)
1	BONNET	DENTED	\$1,093.20	\$1,093.20
1	BONNET LOCK	NOT NECESSARY	\$295.40	\$0.00
1	BONNET RH HINGE	BENT	\$88.90	\$88.90
1	BONNET LH HINGE	BENT	\$88.90	\$88.90
1	BONNET INNER HEAT INSULATOR	NOT NECESSARY	\$453.20	\$0.00
1	SET BONNET INNER HEAT INSULATOR CLIPS	NOT NECESSARY	\$80.00	\$0.00
1	FRONT BUMPER (PAINTED)	DEFORMED	\$1,593.10	\$1,050.00
1	SET FRONT BUMPER CLIPS	NECESSARY	\$70.00	\$30.00
1	FRONT BUMPER LH FOG LAMP	NOT NECESSARY	\$412.90	\$0.00
1	FRONT BUMPER LH FOG LAMP COVER	NOT NECESSARY	\$157.80	\$0.00
1	FRONT BUMPER LH FOG LAMP COVER CHROME	NOT NECESSARY	\$202.50	\$0.00
1	FRONT BUMPER RH CENTRE PDC SENSOR	NOT NECESSARY	\$368.90	\$0.00
1	FRONT BUMPER LH CENTRE PDC SENSOR	DAMAGED	\$368.90	\$260.00
1	FRONT BUMPER LH SIDE PDC SENSOR	DAMAGED	\$368.90	\$260.00
1	FRONT BUMPER LOWER GRILLE	NOT NECESSARY	\$178.60	\$0.00
1	FRONT BUMPER INNER SPONGE	CRACKED	\$231.40	\$231.40
1	FRONT BUMPER REINFORCEMENT	DENTED	\$581.90	\$371.00
1	FRONT BUMPER REINFORCEMENT LH BRACKET	NOT NECESSARY	\$67.80	\$0.00
1	FRONT BUMPER LH RETAINER	NOT NECESSARY	\$170.85	\$0.00
1	FRONT BUMPER RH RETAINER	NOT NECESSARY	\$170.85	\$0.00
1	FRONT BUMPER UNDER COVER	NOT NECESSARY	\$132.90	\$0.00
1	LH HEADLAMP ASSY	CRACKED	\$4,505.60	\$3,384.00
1	LH HEADLAMP GARNISH	NOT NECESSARY	\$215.50	\$0.00
1	FRONT CHROME GRILLE	CRACKED	\$860.70	\$860.70
1	FRONT CHROME GRILLE EMBLEM	NECESSARY	\$116.20	\$116.20
1	SET FRONT CHROME GRILLE CLIPS	NECESSARY	\$60.00	\$20.00
1	SUPPORT PANEL	BUCKLED	\$2,259.10	\$945.00
1	SUPPORT PANEL UPPER COVER	NOT NECESSARY	\$311.20	\$0.00
1	SET SUPPORT PANEL UPPER COVER CLIPS	NOT NECESSARY	\$70.00	\$0.00
1	AIRCON CONDENSER	NOT NECESSARY	\$1,899.30	\$0.00



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REPLACEMENT OF PARTS				
Qty	Description of Parts	Condition	Workshop Estimate (\$)	Our Adjusted (\$)
1	RADIATOR ASSY	CRACKED	\$2,203.10	\$2,203.10
1	FRONT LH FENDER	BUCKLED	\$903.10	\$903.10
1	FRONT LH FENDER "HYBRID" EMBLEM	NECESSARY	\$98.00	\$98.00
1	FRONT LH FENDER SPLASH SHIELD	NOT NECESSARY	\$244.60	\$0.00
1	SET FRONT LH FENDER SPLASH SHIELD CLIPS	NOT NECESSARY	\$70.00	\$0.00
1	BONNET CHROME (ADDITIONAL)	CRACKED	\$637.00	\$326.00
1	RH HEADLAMP (ADDITIONAL)	CRACKED	\$4,609.00	\$3,384.00
	<b>LESS 25.00% DISCOUNT</b>		(\$6,559.83)	(\$3,928.38)
			\$19,679.47	\$11,785.12

Special Nett				
Qty	Description of Parts	Condition	Workshop Estimate (\$)	Our Adjusted (\$)
1	FRONT NUMBER PLATE (SN)	NOT NECESSARY	\$80.00	\$0.00
1	RADIATOR COOLANT (SN)	NECESSARY	\$70.00	\$50.00
			\$150.00	\$50.00

Labour				
	Description of Parts	Condition	Workshop Estimate (\$)	Our Adjusted (\$)
	LABOUR CHARGES TO REMOVE, CHECK, REPLACE AND REINSTALL DAMAGES BODYPARTS. TO PANEL BEATING, CUT/WELD AND REALIGN ALL AFFECTED PANELS AND AREAS		\$1,500.00	\$800.00
	SPRAY PAINTING ON AFFECTED AREAS AND PANELS		\$1,400.00	\$1,000.00
	CHECK WIRING AND LIGHTING SYSTEM ON AFFECTED AREAS		\$70.00	\$30.00
	APPLY RUST COATING CHEMICAL ON AFFECTED AREAS AND PANELS		\$70.00	\$50.00
	REMOVE AND REPLACE FRONT BUMPER PDC SENSORS TO ASSIST REPAIR		\$120.00	\$50.00
	REMOVE AND REPLACE AIRCON CONDENSER AND PIPES TO ASSIST REPAIR		\$220.00	\$60.00
	REMOVE AND REPLACE RADIATOR ASSY, PIPES AND HOSES TO ASSIST REPAIR		\$220.00	\$60.00
			\$3,600.00	\$2,050.00

<b>GRAND TOTAL</b>			<b>\$23,429.47</b>	<b>\$13,885.12</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>\$11,000.00</b>

Report Ref No: CS/SCD24090393/Aqp3e2



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**LWP**

ADRIAN LING WAI PING

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of repositibility whatsoever, in contact or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

# BIFROST AUTO PTE LTD

8 KAKI BUKIT AVE 4, PREMIER @ KAKI BUKIT  
 #01-49 SINGAPORE 415875  
 Tel: +65 64524457  
 Fax: +65 64524584

## Parts prices revised

Vehicle number: SMV9577Z  
 Make & Model: Toyota Voxy hybrid

Date of survey:  
 Name of surveyor:  
 Contacts:

No.	Description of spare parts	Qty	Amount S\$
1	Bonnet chrome <i>chrome</i>	1	\$ <del>637.00</del>
2	RH headlamp <i>chrome</i>	1	\$ <del>4,609.00</del>

← 326  
 3384

\$ 5,246.00  
 Parts less 25% \$ 1,049.20  
 Total \$ 4,196.80

No.	Special Nett Items	Qty	Amount S\$

Total: \$ \_\_\_\_\_

No.	Labour and painting	Amount S\$

Total: \$ \_\_\_\_\_

Agreed Amount: \_\_\_\_\_ (Part by Part / Lump sum)  
 Working days: \_\_\_\_\_

*Admin*  
*[Signature]*

Spare Parts: \$ 4,196.80  
 Special Nett: \$ -  
 Labour: \$ -  
**Total Amount: \$ 4,196.80**

VEHICLE NO: SMV 95772.

MAKE & MODEL : TOYOTA VOXY.

AUTO / MANUAL

DATE OF ACCIDENT	26 / 05 / 24	*CC
TIME OF ACCIDENT	0755.	AM / PM
LOCATION OF ACCIDENT	223A SUMANG LANE.	
EXACT PURPOSE USED AT TIME OF ACCIDENT	EMPLOYMENT / PRIVATE USE / <u>PRIVATE HIRE</u>	
NAME OF OWNER	ROYALE RENTAL PTE LTD.	
EMAIL	CHARLOTTEVEHICLES@GMAIL.COM.	Office. MOBILE 96977787.
NRIC	202337095N.	
CLAIM TYPE	OD / <u>THIRD PARTY</u> / REPORTING ONLY	
FLEET POLICY.	YES / NO?	
INSURANCE CO.	ALLIANZ.	
TYPE OF COVERAGE	Comprehensive / Third Party / Third Party Fire & Theft	
POLICY NO.	SP2045321612.	
NAME OF DRIVER	AS ABOVE / <u>IF NO, LEE CHUAN KIM TERENCE.</u>	
NRIC	S7601733F	
DATE OF BIRTH	29 / 01 / 1976.	
ANY PASSENGER	YES / NO: <u>DRIVER ONLY.</u>	
NAME OF PASSENGER	-	
GENDER OF PASSENGER	MALE / FEMALE	
OCCUPATION	<u>Outdoor</u> / Indoor	
DATE OF DRIVING PASS	18 / 10 / 06.	
GENDER	Male / Female	
CONTACT NO.	Mobile, 97302724.	Office.
EMAIL	GOLDENAGRI@YAHOO.COM.	
ADDRESS	26C SUMANG LANE #04-270 51823226).	
DOES DRIVER OWN OTHER VEHICLES?	NO / If yes, Reg No.	INSURER. -
RELATIONSHIP	Employee / If No, <u>HIREE.</u>	
WEATHER CONDITION	Clear / Raining / Other.	
ROAD SURFACE	<u>Dry.</u> / Wet / Other.	
ANY INJURIES	No / If yes, Who? <u>DRIVER - UPM A - SERIOUS.</u>	
CONVEYED BY AMBULANCE	No / If yes, Who?	
POLICE REPORT	No / If yes, Where? <u>PUNGGOL NPC.</u>	
NOTICE OF INTENDED PROSECUTION GIVEN?	NO / IF YES, WHO?	
VEHICLE B NO.	0X1256	Any Passenger.
NAME		
CONTACT NO.		
VEHICLE C NO.	Any Passenger.	
VEHICLE D NO.	Any Passenger.	
VEHICLE E NO.	Any Passenger.	
VEHICLE F NO.	Any Passenger.	
ANY WITNESS		
WITNESS CONTACT NO.		
WAS THERE ANY VIDEO CAPTURE?	YES / NO	
WAS THERE ANY AUDIO RECORDED?	YES / NO	
SCENE ACCIDENT PHOTOS TAKEN?	YES / NO.	
Who is Reporting	Driver / Owner / <u>Both</u>	
Original Language Used	English / Mandarin / Others:	
Have you been approach by unknown person soliciting (s) offering accident claims assistance?	YES / NO	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Traffic Police Department for investigation.**
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

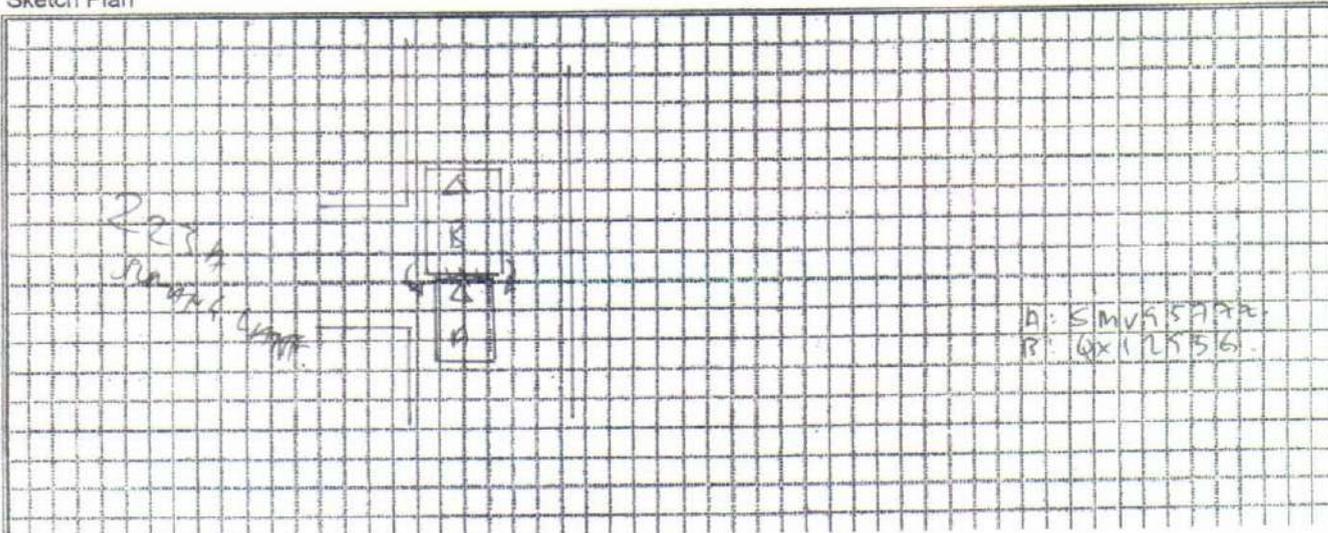


Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel (Name as in NRIC/ID card)

**Sketch Plan**



Describe Circumstance of the Accident

POLICE REPORT

**Declaration**

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date

Witnessed by Reporting Centre Personnel



**SINGAPORE  
POLICE FORCE**



T/20240920/2019

1 of 3

Police Station Of Origin:  
Punggol N.P.C  
151 Punggol Central SINGAPORE 828727  
Tel No: 1800-6049999

Report No. T/20240920/2019

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 20/09/2024 10:35	Vide Report No.:	Station Diary No.: 23
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Informant's Particulars			
Name of Informant: LEE CHUAN KIM TERENCE		Address: 226C SUMANG LANE #04-230 SINGAPORE 823226	
ID Type / ID No.: NRIC NO / S7601733F		Contact No.:	Mobile: 97302724
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 48	Date of Birth: 24/01/1976	Type of Informant: Driver
Race: Chinese		Language:	
Occupation: PRIVATE HIRE DRIVER		Driving Licence Information: Class:	Date of Expiry:

General Information of the Accident				
Type of Accident:	Injury Government Vehicle	Drink Drive: No	Date/Time of Accident: 20/09/2024 07:55	Type of Location: Straight Road
Location: SUMANG LANE				
Weather: Clear		Road Surface: Dry		
Traffic Flow: Two Way		Traffic Control: Not Controlled		Traffic Volume: No Traffic
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Conditio	No of Passenger
QX1295G	Ambulance				No Damage	3
SMV9577Z	Motor car				Slightly Damaged	0



**SINGAPORE  
POLICE FORCE**



T/20240920/2019

2 of 3

Report No. T/20240920/2019

Police Station Of Origin:  
Punggol N.P.C  
151 Punggol Central SINGAPORE 828727  
Tel No: 1800-6049999

**CONTINUATION OF REPORT**

**Brief Details.**

On 20/09/2024 at 0755hrs, I was along the service road of blk 223A Sumang Walk as I was there to pick up a passenger. I stopped behind the said ambulance and I observed that I had at least a car length between me and the ambulance. The ambulance was seen to be reversing. I horn once to inform them that I am behind however, the ambulance did not hear and continue to reverse. I then kept on honking and shortly after the ambulance hit on to my front bumper. I then speak to the driver of the ambulance and the SCDF Personnel made a check on me to ensure that I am fine and also provide me a form to claim against the government.



**SINGAPORE  
POLICE FORCE**



T/20240920/2019

3 of 3

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Punggol N.P.C  
151 Punggol Central SINGAPORE 828727  
Tel No: 1800-6049999

Report No. T/20240920/2019

**CONTINUATION OF REPORT**

Signature of Officer Recording The  
F /  
SGT 1 OH JUN XIANG, BRIAN

Signature Of Informant:

Signature Of Interpreter:  
Not applicable

Date/Time:  
20/09/2024 10:35

Officer In Charge Of Case:  
TP / AEIT /  
SUPT (1A) CHUA SOON KEONG  
Contact No.: 65476030

Classification Of Case:

NP168



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INSPECTION PHOTOS (Page 1 of 13)

## PHOTOGRAPHS FOR VEHICLE NO. : SMV 9577Z



**PHOTOGRAPHS FOR VEHICLE NO. : SMV 9577Z**



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INSPECTION PHOTOS (Page 4 of 13)

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INSPECTION PHOTOS (Page 7 of 13)

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REINSPECTION PHOTOS (Page 3 of 11)

PHOTOGRAPHS FOR VEHICLE NO. : SMV 9577Z



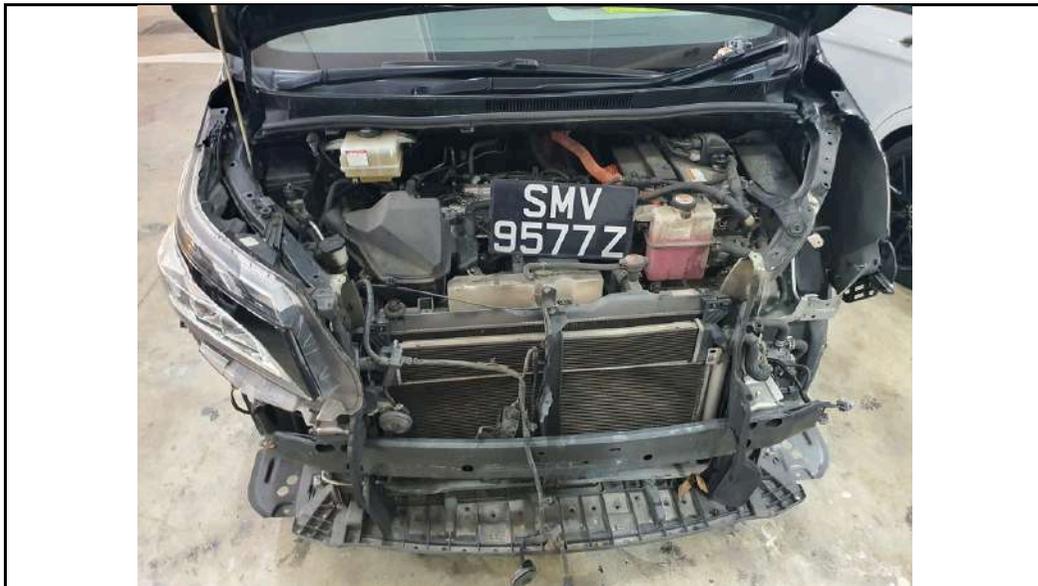
**PHOTOGRAPHS FOR VEHICLE NO. : SMV 9577Z**



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REINSPECTION PHOTOS (Page 7 of 11)

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REINSPECTION PHOTOS (Page 2 of 2)

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