

Hueh Yin (LKK Auto)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Monday, September 23, 2024 9:58 AM
To: Hock Wah Motor Pte Ltd; assignments; Admin A
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204611/SLH1620U/C02/TAYHP & Your Ref: y

[Internal]

Dear Sir/Mdm,

Please assist to get your surveyor to conduct survey.

Regards,
Irene Tay

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Wednesday, 18 September 2024 4:05 pm
To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204611/SLH1620U/C02/TAYHP & Your Ref: y

[Internal]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Dear Irene

The liability is clear.

May I know when can we arrange the survey?

Our customer is asking us for this claim.

Thank you.

Best Regards

Jia Yi

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Tuesday, 17 September 2024 2:30 pm

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204611/SLH1620U/C02/TAYHP & Your Ref: y

Dear Irene

May I know will you arrange the survey for this vehicle?

Thank you.

Best Regards

Jia Yi

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Monday, 19 August 2024 11:34 am

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204611/SLH1620U/C02/TAYHP & Your Ref: y

Dear Irene

Please ignore my previous email.

We would like to appoint LKK to conduct survey above mention vehicle.

Thank you.

Best Regards

Jia Yi

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Monday, 19 August 2024 11:17 am

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204611/SLH1620U/C02/TAYHP & Your Ref: y

Dear Irene

We would like to appoint LKK to conduct survey above mention vehicle.

Has your insured reported accident?

Please revert on liability.

Thank you.

Best Regards

Jia Yi

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Monday, 19 August 2024 9:50 am
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: FW: PRE-REPAIR SURVEY-Our Ref: SNM24D204611/SLH1620U/C02/TAYHP & Your Ref: GBG5979H

[Internal]

Reminder 1.

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>
Sent: Thursday, August 15, 2024 11:21 AM
To: irene.tay@sg.cntaiping.com; motor@hockwah.com.sg
Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204611/SLH1620U/C02/TAYHP & Your Ref: GBG5979H

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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