Hueh Yin (LKK Auto)

From: Irene Tay (CTPIS) < irene.tay@sg.cntaiping.com>

Sent: Monday, September 23, 2024 9:54 AM

To: Mirai; assignments; Admin A

Subject: RE: Our Ref: SNM24D205273/SLR1753S/C02/TAYHP & Your Ref: SNQ7764C | DOA: 17.09.2024

[Internal]

Dear Sir/Mdm,

Please assist to get your surveyor to liaise with MIRAI AUTO to conduct survey.

Regards,

Irene Tay

From: Mirai <claims@miraisg.com>
Sent: Friday, 20 September 2024 2:08 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com> **Subject:** Re: Our Ref: SNM24D205273/SLR1753S/C02/TAYHP & Your Ref: SNQ7764C | DOA: 17.09.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

You don't often get email from claims@miraisg.com. Learn why this is important

Dear Belinder

We are pleased to select Steve Chen from LKK.

Thank you and regards

Michelle

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, September 20, 2024 1:15:49 PM

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Mirai Auto <claims@miraisg.com>

Subject: Our Ref: SNM24D205273/SLR1753S/C02/TAYHP & Your Ref: SNQ7764C | DOA: 17.09.2024

[Internal]

Dear Michelle,

We refer to your email on even date.

PRS letter sent out yesterday at 11.42AM.

I have attached a copy of the email for your reference.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mirai Auto <<u>claims@miraisg.com</u>>
Sent: Friday, 20 September 2024 11:45 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Re: PRI - SNQ7764C

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Dear Sir/ Mdm

Kindly arrange for survey.

Thank you and regards, Michelle

Mirai Auto Performace Pte Ltd

E: claims@miraisg.com

M: 9348 9483

A: 53 Ubi Ave 1, Paya Ubi Industrial Park

#01-33 S408934

On 19/09/2024 11:23 +08 Mirai Auto <<u>claims@miraisg.com</u>> wrote:

OUR VEH: SNQ7764C

YR REF: TO BE ADVISED

YR VEH: SLR1753S

DOA: 17.09.2024

19.09.2024

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00 Springleaf Tower Singapore 079909

ACCIDENT INVOLVING MOTOR VEHICLES SNQ7764C AND SLR1753S ALONG N CANAL ROAD ON 17.09.2024 AT ABOUT 2010 HOURS.

Dear Sir/Madam,

We act for the owner of the vehicle no. **SNQ7764C.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you the notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

MIRAI AUTO PERFORMACE PTE LTD

8 Kaki Bukit Ave 4 #08-19 Premier @ Kaki Bukit Singapore 415875

PERSON IN CHARGE: MICHELLE MOBILE NUMBER: 9348 9483

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public holidays) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Michelle

Mirai Auto Performace Pte Ltd

E: <u>claims@miraisg.com</u>

M: 9348 9483

A: 53 Ubi Ave 1, Paya Ubi Industrial Park

#01-33 S408934

